



## Claim Filing Instructions

For AmeriHealth Caritas Louisiana Providers

*July 2024*

[www.amerihhealthcaritasla.com](http://www.amerihhealthcaritasla.com)

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Provider Services 1-888-922-0007



# AmeriHealth Caritas Louisiana

## Claim Filing Instructions

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## Claim Filing

### Procedures for Claim Submission

AmeriHealth Caritas Louisiana, hereinafter referred to as the 'Plan' or 'AmeriHealth Caritas Louisiana' is required by state and federal regulations to capture specific data regarding services rendered to its members. All billing requirements must be adhered to by the provider in order to ensure timely processing of claims.

When required data elements are missing or are invalid, claims will be **rejected** by AmeriHealth Caritas Louisiana for correction and re-submission.

Claims for billable services provided to AmeriHealth Caritas Louisiana members must be submitted by the provider who performed the services.

Claims filed with AmeriHealth Caritas Louisiana are subject to the following procedures:

- Verification that all required fields are completed on the CMS 1500 or UB-04 forms
- Verification of member eligibility for services under AmeriHealth Caritas Louisiana during the time period in which services were provided
- Verification for electronic claims against 837 edits at Change Healthcare
- Verification that the services were provided by a participating provider or that the "out of plan" provider has received authorization to provide services to the eligible member
- Verification that the provider is eligible to participate with the Medicaid Program at the time of service
- Verification that all diagnosis and procedure codes are valid for the date of service
- Verification that an authorization has been given for services that require prior authorization by the Plan
- Verification of whether there is Medicare coverage or any other third-party resource and, if so, verification that the Plan is the "payer of last resort" on all claims submitted to the Plan
- **All 837 claims should be compliant with SNIP level 4 standards ,with exception to provider secondary identification numbers (Provider legacy, Commercial, State ID, UPIN and Location Numbers)**

#### IMPORTANT:

**Rejected claims** are defined as claims with invalid or required missing data elements, such as the provider tax identification number or member ID number, that are returned to the provider or EDI\* source without registration in the claim processing system.

- Rejected claims are not registered in the claim processing system and must be resubmitted as a new claim with the valid and/or required missing data elements within 365 calendar days from the date of service.

**Denied claims** are registered in the claim processing system but do not meet requirements for payment under AmeriHealth Caritas Louisiana guidelines.

- Denied claims must be re-submitted within 180 calendar days from the date of denial if the error is a repairable edit.



- Set the claim frequency code correctly and send the original claim number. These are required elements and the claim will be rejected if not coded correctly.

**Note: These requirements apply to claims submitted on paper or electronically.**

For more information on EDI, review the section titled Electronic Data Interchange (EDI) for Medical and Hospital Claims in this booklet.

### **Claim Mailing Instructions**

Submit claims to AmeriHealth Caritas Louisiana **only** at the following address in London, Kentucky. Do **not** send claims to the Baton Rouge office. Claims are **not** processed at the Baton Rouge office.

AmeriHealth Caritas Louisiana  
Claims Processing Department  
P.O. Box 7322  
London, KY 40742

If you choose to send certified mail, it is recommended that you use USPS certified tracking for packages, because typically packages are not deliverable to a Post Office Box via UPS or FedEx.

If you are submitting medical records on a Compact Disc (CD), the following requirements apply:

- The CDs with medical records cannot exceed 999 pages
- If the document exceeds 999, the document needs to be split into multiple CDs that do not exceed 999 pages

The Plan encourages all providers to submit claims electronically. For those interested in electronic claim filing, contact your EDI software vendor or **Change Healthcare's Provider Support Line at 877-363-3666** to arrange transmission.

Any additional questions may be directed to the AmeriHealth Caritas Louisiana EDI Technical Support Hotline at **866-428-7419** or by e-mail at [edi@amerihealthcaritasla.com](mailto:edi@amerihealthcaritasla.com).

### **Claim Filing Deadlines**

Original invoices must be submitted to the Plan within 365 calendar days from the date services were rendered or compensable items were provided. (See exception below for retro enrollees and Medicare primary enrollees.)

Re-submission of previously denied claims with corrections and requests for adjustments must be submitted within 180 calendar days from the date services were denied.

Claims with Explanation of Benefits (EOBs) from primary insurers (excluding Medicare) must also be submitted within 365 days of the date of service.

An enrollee may be retroactively enrolled up to 12 months prior to the enrollee's linkage add date. Providers have up to 365 calendar days from the date of service or 180 calendar days from the enrollee's linkage add date, whichever is later, to submit claims for date of service during the retrospective enrollment period.



When Medicare is primary, claims must be filed within 180 calendar days from Medicare's EOB of payment or denial.

### **Refunds for Claims Overpayments or Errors**

It is the provider's responsibility to return any Medicaid Program funds that were improperly paid. If a provider identifies improper payment or overpayment of claims from AmeriHealth Caritas Louisiana, the improperly paid or overpaid funds must be returned to AmeriHealth Caritas Louisiana within 60 days from the date of discovery of the overpayment.

Please follow the process listed below to return overpayments:

For all **overpayments**, please submit a check in the correct amount to:

**AmeriHealth Caritas Louisiana**  
**P.O. Box 7322**  
**London, KY 40742**

Note: Please include the member's name and ID, date of service, and Claim ID.

### **Request for Claims Adjustments**

Request for claims adjustments may be submitted electronically or on paper with the proper identification on the claim form. See instructions under CMS 1500 Claim Form Field & EDI Requirements and UB-04 Claim Form & EDI Requirements sections in this manual.

If you prefer to submit adjustments on paper, please be sure to stamp each claim submitted "corrected" or "resubmission" and address the letter to:

**AmeriHealth Caritas Louisiana**  
**Claims Processing Department**  
**P.O. 7322**  
**London, KY 40742**

### **Provider Complaints, Claim Disputes, Member Appeals (or Provider Acting on Behalf of Member) and Grievances**

Please refer to the AmeriHealth Caritas Louisiana [Provider Handbook](#) for complete instructions on submitting provider complaints, claim disputes, member appeals (or provider acting on behalf of member) and grievances..

### **Recovery Related Claim Resubmissions**

If a recovery letter is received and a corrected claim needs to be resubmitted to resolve the recovery, providers have 45 days from the date of the recovery letter to send in the corrected claim.

If the corrected claim is not received within the 45 day deadline the claim will be denied for timely filing.



## **Clean Claim Interest Payment and Claims Reprocessed Due to Payment Errors**

If AmeriHealth Caritas Louisiana, LDH or subcontractors or providers discover errors made by AmeriHealth Caritas Louisiana when a claim was adjudicated, corrections are made and reprocessed within fifteen (15) calendar days of discovery or notification, or if circumstances exist that prevent from meeting this time frame, by a specified date subject to LDH written approval. AmeriHealth Caritas Louisiana pays providers interest at twelve percent (12%) per annum, calculated daily for the full period in which a payable clean claim remains unpaid beyond the thirty (30) calendar day clean claims processing deadline. Interest owed to the provider shall be paid on the same date that the claim is adjudicated and by either the fifteen (15) calendar day claims reprocessing deadline or the specified deadline approved by LDH in writing, whichever is later. AmeriHealth Caritas Louisiana automatically recycles all impacted claims for all providers and does not require the provider to resubmit the impacted claims.

## **Weekly Check Cycles**

AmeriHealth Caritas Louisiana runs two (2) provider payment cycles per week, (Mondays and Wednesdays). On occasion, there may be one check run for the week due to an AmeriHealth Caritas Louisiana recognized holiday.

## **Claims System Updates**

AmeriHealth Caritas Louisiana updates its Claims Adjudication system within 30 days of receiving new fee schedules from the Louisiana Department of Health and claims are recycled within 15 days after the system updates.



## CMS 1500 Claim Form



### HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

PICA										PICA	
1. MEDICARE (Medicare#) <input type="checkbox"/> MEDICAID (Medicaid#) <input type="checkbox"/> TRICARE (ID#; DoD#) <input type="checkbox"/> CHAMPVA (Member ID#) <input type="checkbox"/> GROUP HEALTH PLAN (ID#) <input type="checkbox"/> FECA BILLING (ID#) <input type="checkbox"/> OTHER (ID#) <input type="checkbox"/>										1a. INSURED'S I.D. NUMBER (For Programs in Item 1)	
2. PATIENT'S NAME (Last Name, First Name, Middle Initial)					3. PATIENT'S BIRTH DATE (MM/DD/YY) SEX <input type="checkbox"/> M <input type="checkbox"/> F		4. INSURED'S NAME (Last Name, First Name, Middle Initial)				
5. PATIENT'S ADDRESS (No., Street)					6. PATIENT RELATIONSHIP TO INSURED <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>		7. INSURED'S ADDRESS (No., Street)				
CITY		STATE			CITY		STATE		CITY		
ZIP CODE		TELEPHONE (Include Area Code)			ZIP CODE		TELEPHONE (Include Area Code)		CITY		
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)					10. IS PATIENT'S CONDITION RELATED TO:		11. INSURED'S POLICY GROUP OR FECA NUMBER				
a. OTHER INSURED'S POLICY OR GROUP NUMBER					a. EMPLOYMENT? (Current or Previous) <input type="checkbox"/> YES <input type="checkbox"/> NO		b. INSURED'S DATE OF BIRTH (MM/DD/YY) SEX <input type="checkbox"/> M <input type="checkbox"/> F				
b. RESERVED FOR NUCC USE					b. AUTO ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> MALE (SIN)		c. OTHER CLAIM ID (Designated by NUCC)				
c. RESERVED FOR NUCC USE					c. OTHER ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO		d. INSURANCE PLAN NAME OR PROGRAM NAME				
d. INSURANCE PLAN NAME OR PROGRAM NAME					10d. CLAIM CODES (Designated by NUCC)		d. IS THERE ANOTHER HEALTH BENEFIT PLAN? <input type="checkbox"/> YES <input type="checkbox"/> NO <i>If yes, complete items 9, 9a, and 9d.</i>				
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE (I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits, either to myself or to the party who accepts assignment below.)										13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below.	
SIGNED _____ DATE _____					SIGNED _____						
14. DATE OF CURRENT ILLNESS, INJURY, OR PREGNANCY (MM/DD/YY) QUAL. _____					15. OTHER DATE (MM/DD/YY) QUAL. _____		16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM/DD/YY TO MM/DD/YY				
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE					17a. NPI		18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM/DD/YY TO MM/DD/YY				
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)										20. OUTSIDE LAB? <input type="checkbox"/> YES <input type="checkbox"/> NO \$ CHARGES _____	
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Refer to 24C to service line below (24E) ICD-9-CM _____										22. RESUBMISSION CODE _____ ORIGINAL REF. NO. _____	
24. A. DATE(S) OF SERVICE FROM MM/DD/YY TO MM/DD/YY B. PLACE OF SERVICE EMG C. PROCEDURES, SERVICES, OR SUPPLIES (Specify unusual circumstances) D. CPT/HCPCS E. DIAGNOSIS (ICD-9-CM) F. \$ CHARGES G. DAYS OF UNITS H. UNIT PAYMENT RATE I. ID. QUAL. J. REFERRING PROVIDER ID. #										23. PRIOR AUTHORIZATION NUMBER	
25. FEDERAL TAX I.D. NUMBER SSN EIN <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>										26. PATIENT'S ACCOUNT NO.	
27. ACCEPT ASSIGNMENT? <input type="checkbox"/> YES <input type="checkbox"/> NO <i>For 27a, 27b, 27c, see back</i>										28. TOTAL CHARGE \$	
29. AMOUNT PAID \$										30. Rvd for NUCC Use	
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREE OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)										32. SERVICE FACILITY LOCATION INFORMATION	
33. BILLING PROVIDER INFO & PH # ( )										34. BILLING PROVIDER INFO & PH # ( )	
SIGNED _____ DATE _____										SIGNED _____	

NUCC Instruction Manual available at: [www.nucc.org](http://www.nucc.org)

PLEASE PRINT OR TYPE

APPROVED OMB-0938-1197 FORM 1500 (02-12)

The following charts describe the required fields that must be completed for the standard Centers for Medicare and Medicaid Services (CMS) CMS 1500 or UB-04 claim forms. If the field is required without exception, an "R" (Required) is noted in the "Required or Conditional" box. If completing the field is dependent upon certain circumstances, the requirement is listed as "C" (Conditional) and the relevant conditions are explained in the "Instructions and Comments" box.



## CMS 1500 Claim Form Field & EDI Requirements

The CMS 1500 claim form must be completed for all services that have requirements on the CMS 1500 claim form. **Claims must be submitted within the required filing deadline of 365 days from the date of service** (see **exceptions** under **Claim Filing Deadlines** section in this manual). Claim data requirements apply to all claim submissions, regardless of the method of submission electronic or paper.

CMS-1500 Claim Form & EDI Requirements					
Field #	Field Description	Instructions and Comments	Required or Conditional*	Loop ID	Segment
N/A	Carrier Block			2010BB	NM103 N301 N302 N401 N402 N403
1	Insurance Program Identification	Check only the type of health coverage applicable to the claim. This field indicates the payer to whom the claim is being filed.	R	2000B	SBR09
1a	Insured's I.D. Number (Enter the Member ID Number)	Enter the Member ID number as it appears on the AmeriHealth Caritas Louisiana Member ID card. For electronic submissions, this ID must be less than 17 alphanumeric characters.	R	2010BA	NM109
2	Patient's Name (Last, First, Middle Initial)	Enter the patient's name as it appears on the member's AmeriHealth Caritas Louisiana Member ID card or enter the newborn's name when the patient is a newborn.	R	2010CA or 2010BA	NM103 NM104 NM105 NM107
3	Patient's Birth Date/Sex	MMDDYY / M or F  Enter the patient's birth date and select the appropriate gender.	R	2010CA or 2010BA	DMG02 DMG03



## CMS-1500 Claim Form & EDI Requirements

Field #	Field Description	Instructions and Comments	Required or Conditional*	Loop ID	Segment
4	<b>Insured's Name (Last, First, Middle Initial)</b>	Enter the patient's name as it appears on the AmeriHealth Caritas Louisiana Member ID card, or enter the newborn's name when the patient is a newborn.	<b>R</b>	2010BA	NM103 NM104 NM105 NM107
5	<b>Patient's Address (Number, Street, City, State, Zip) Telephone (with Area Code)</b>	Enter the patient's complete address and telephone number. (Do not punctuate the address or telephone number.)	<b>R</b>	2010CA	N301 N401 N402 N403 N404
6	<b>Patient Relationship To Insured</b>	Always indicate self unless covered by someone else's insurance.	<b>R</b>	2000B 2000C	SBR02 PAT01
7	<b>Insured's Address (Number, Street, City, State, Zip Code) Telephone (with Area Code)</b>	If same as the patient, enter "Same". Otherwise, enter insured's information.	<b>R</b>	2010BA	N301 N302 N401 N402 N403
8	<b>Patient Status</b>	Not used.	<b>Not Required</b>		
9	<b>Other Insured's Name (Last, First, Middle Initial)</b>	Refers to someone other than the patient. <b>Completion of fields 9a through 9d is required</b> if the patient is covered by another insurance plan. Enter the complete name of the insured.	<b>C</b>	2330A	NM103 NM104 NM105 NM107



## CMS-1500 Claim Form & EDI Requirements

Field #	Field Description	Instructions and Comments	Required or Conditional*	Loop ID	Segment
9a	Other Insured's Policy Or Group #	Required if # 9 is completed.	C	2320	SBR03
9b	Reserved for NUCC use	To be determined.	Not Required	N/A	N/A
9c	Reserved for NUCC use	To be determined.	Not Required	N/A	N/A
9d	Insurance Plan Name Or Program Name	Required if # 9 is completed. List name of other health plan, if applicable. Required when other insurance is available. Complete if more than one other Medical insurance is available or if 9a is completed.	C	2320	SBR04
10 a,b,c	Is Patient's Condition Related to:	Indicate Yes or No for each category. Is condition related to:  a) Employment  b) Auto Accident (Including Place/State)  c) Other Accident	C	2300	CLM11
10d	Claim Codes (Designated by NUCC)	Enter new Condition Codes as appropriate. Available 2-digit Condition Codes include eight codes for abortion services and four codes for transport. Please refer to NUCC for the complete list of codes. Examples include:  • AD – Abortion performed due to	C	2300	K3  use K3 Segment with HIPAA Compliant codes



## CMS-1500 Claim Form & EDI Requirements

Field #	Field Description	Instructions and Comments	Required or Conditional*	Loop ID	Segment
		life endangering physical condition caused by, arising from or exacerbated by the pregnancy itself. <ul style="list-style-type: none"> <li>AK – Air ambulance required.</li> </ul>			
11	<b>Insured's Policy Group or Federal Employee's Compensation Act (FECA) #</b>	Required when other insurance is available.  Complete if more than one other Medical insurance is available or if “yes” to 10 a, b, c.  Enter the policy group or FECA number.	C	2000B	SBR03
11a	<b>Insured's Birth Date / Sex</b>	Same as # 3.  Required if 11 is completed.	C	2010BA	DMG02 DMG03
11b	<b>Other Claim ID</b>	Enter the following qualifier and accompanying identifier to report the claim number assigned by the payer for worker's compensation or property and casualty:  <ul style="list-style-type: none"> <li>Y4 – Property Casualty Claim Number</li> </ul> Enter qualifier to the left of the vertical, dotted line; identifier to the right of the vertical, dotted line.	C	2010BA	REF01 REF02

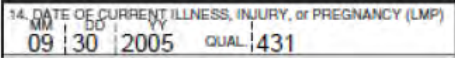
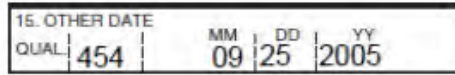


## CMS-1500 Claim Form & EDI Requirements

Field #	Field Description	Instructions and Comments	Required or Conditional*	Loop ID	Segment
11c	Insurance Plan Name or Program Name	Enter name of the health plan.  <b>Required</b> if 11 is completed.	C	2000B	SBR04
11d	Is There Another Health Benefit Plan?	Indicate Yes or No by checking the box.  If Yes, complete # 9 a-d.	R	2320	
12	Patient's or Authorized Person's Signature	On the 837, the following values are addressed as follows at Change Healthcare:  “A”, “Y”, “M”, “O” or “R”, then change to “Y”, else send “I” (for “N” or “I”).	R	2300	CLM09
13	Insured's or Authorized Person's Signature		C	2300	CLM08
14	Date of Current Illness Injury, Pregnancy (LMP)	MMDDYY or MMDDYYYY  Enter applicable 3-digit qualifier to right of vertical dotted line. Qualifiers include:  <ul style="list-style-type: none"> <li>431 – Onset of Current Symptoms or Illness</li> <li>439 – Accident Date</li> <li>484 – Last Menstrual Period (LMP)</li> </ul> Use the LMP for pregnancy.	C	2300	DTP01  DTP03



## CMS-1500 Claim Form & EDI Requirements

Field #	Field Description	Instructions and Comments	Required or Conditional*	Loop ID	Segment
		<p>Example:</p> 			
15	Other Date	<p>MMDDYY or MMDDYYYY</p> <p>Enter applicable 3-digit qualifier between the left-hand set of vertical dotted lines. Qualifiers include:</p> <ul style="list-style-type: none"> <li>• 454 – Initial Treatment</li> <li>• 304 – Latest Visit or Consultation</li> <li>• 453 – Acute Manifestation of a Chronic Condition</li> <li>• 439 – Accident</li> <li>• 455 – Last X-Ray</li> <li>• 471 – Prescription</li> <li>• 090 – Report Start (Assumed Care Date)</li> <li>• 091 – Report End (Relinquished Care Date)</li> <li>• 444 – First Visit or Consultation</li> </ul> <p>Example:</p> 	C	2300	DTP01  DTP03
16	Dates Patient Unable to Work in Current		C	2300	DTP03



## CMS-1500 Claim Form & EDI Requirements

Field #	Field Description	Instructions and Comments	Required or Conditional*	Loop ID	Segment
	Occupation				
17	Name of Referring Physician or Other Source	<p><b>Required</b> if a provider other than the member's primary care physician rendered invoiced services. Enter applicable 2-digit qualifier to left of vertical dotted line. If multiple providers are involved, enter one provider using the following priority order:</p> <ol style="list-style-type: none"> <li>Referring Provider</li> <li>Ordering Provider</li> <li>Supervising Provider</li> </ol> <p>Qualifiers include:</p> <ul style="list-style-type: none"> <li>DN – Referring Provider</li> <li>DK – Ordering Provider</li> <li>DQ – Supervising Provider</li> </ul> <p>Example:</p> <div style="border: 1px solid black; padding: 2px; width: fit-content;"> <small>17. NAME OF REFERRING PROVIDER OR OTHER SOURCE</small>  DN Jane A Smith MD </div> <p>Example of a service requiring Referring Provider (DN qualifier)</p> <ul style="list-style-type: none"> <li>If the member was referred to the billing provider for chiropractic</li> </ul>	C	2310A (Referring) 2310D (Supervising) 2420 (Ordering)	NM101 NM103 NM104 NM105 NM107



## CMS-1500 Claim Form & EDI Requirements

Field #	Field Description	Instructions and Comments	Required or Conditional*	Loop ID	Segment
		<p>services.</p> <p>Examples of services requiring Ordering Provider (DK qualifier)</p> <ul style="list-style-type: none"> <li>• Services performed by an independent laboratory.</li> <li>• Diagnostic testing.</li> <li>• Services performed by a pediatric day health care clinic.</li> <li>• Services are for DME.</li> </ul>			
17a	<b>Other ID Number of Referring Physician</b>  <b>(AmeriHealth Caritas Louisiana Provider ID#)</b>	Enter the AmeriHealth Caritas Louisiana Provider ID Number for the referring physician. The qualifier indicating what the number represents is reported in the qualifier field to the immediate right of 17a. If the Other ID number is the AmeriHealth Caritas Louisiana ID number, enter G2. If the Other ID number is another unique identifier, refer to the NUCC guidelines for the appropriate qualifier. <b>Required if #17 is completed.</b>	<b>C</b>	2310A (Referring)  2010D ( Supervising)  2420E (Ordering)	REF01  REF02
17b	<b>NPI</b>	Enter the NPI number of the referring provider, ordering provider or other source. <b>Required if #17 is completed.</b>	<b>C</b>	2310D	NM109



## CMS-1500 Claim Form & EDI Requirements

Field #	Field Description	Instructions and Comments	Required or Conditional*	Loop ID	Segment
18	Hospitalization Dates Related to Current Services	Required when place of service is in-patient. MMDDYY (indicate <b>from</b> and <b>to</b> date).	C	2300	DTP03
19	Additional Claim Information (Designated by NUCC)	<p>Enter additional claim information with identifying qualifiers as appropriate. For multiple items, enter three blank spaces before entering the next qualifier and data combination.</p> <p>Claim Attachment Report Type codes in 837P defines the following qualifiers</p> <p>03 - Itemized Bill  M1 - Medical Records for HAC review  04 - Single Case Agreement (SCA)/ LOA  05 - Advanced Beneficiary Notice (ABN)  CK - Consent Form  06 - Manufacturer Suggested Retail Price /Invoice  07 - Electric Breast Pump Request Form  08 - CME Checklist consent forms (Child Medical Eval)  EB - EOBs – for 275 attachments should only be used for non-covered or exhausted benefit letter  CT - Certification of the Decision to Terminate Pregnancy  AM - Ambulance Trip Notes/ Run Sheet</p> <p>When submitting 275 transactions (claim attachments) use:</p>	<p>Not Required</p> <p>R</p> <p>R</p>	<p>2300</p> <p>2300</p> <p>2400</p>	<p>NTE PWK</p> <p>PWK01</p> <p><b>NOTE:</b> Claim Attachment Report Type codes in 837P</p> <p>SV101-7</p>



## CMS-1500 Claim Form & EDI Requirements

Field #	Field Description	Instructions and Comments		Required or Conditional*	Loop ID	Segment
		Payer name: AmeriHealth Caritas Louisiana  Payor ID: 23757  Enter applicable Evidence Based Practice Codes (EB01-EB08)				
		EB01	H0036 with modifier HE			
		EB02	90837,  90834,  90832,  90847,  90846			
		EB03	90837,  90834,  90832,  90847,  90846			
		EB04	90837,  90834,			



## CMS-1500 Claim Form & EDI Requirements

Field #	Field Description	Instructions and Comments		Required or Conditional*	Loop ID	Segment
			90832, 90847, 90846			
		EB05	90837, 90834, 90832, 90847, 90846			
		EB06	90837, 90834, 90832, 90847, 90846			
		EB07	90837, 90834, 90832, 90847, 90846			



## CMS-1500 Claim Form & EDI Requirements

Field #	Field Description	Instructions and Comments		Required or Conditional*	Loop ID	Segment
		EB08	90837, 90834, 90832, 90847, 90846			
20	Outside Lab	Conditional		C	2400	PS102
21	Diagnosis or Nature of Illness or Injury. (Relate To 24E)	<p>Enter the applicable ICD indicator to identify the version of ICD coding being reported between the vertical dotted lines in the upper right-hand portion of the field, as in the example below.</p> <p>0 = ICD-10-CM</p> <p>21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to service line below (24E) ICD Ind. 0</p> <p>Enter the codes to identify the patient's diagnosis and/or condition. List no more than 12 ICD diagnosis codes. Relate lines A – L to the lines of service in 24E by the letter of the line. Use the highest level of specificity. Do not provide narrative description in this field.</p>		R	2300	<p>HIXX-02</p> <p>Where XX = 01,02,03,04,05,06,07, 08,09,10,11,12</p>



## CMS-1500 Claim Form & EDI Requirements

Field #	Field Description	Instructions and Comments	Required or Conditional*	Loop ID	Segment
		<b>Note:</b> Claims with invalid diagnosis codes will be denied for payment. ICD-10 external cause of injury diagnosis codes V, W, X and Y are not acceptable as a primary diagnosis.			
22	<b>Resubmission Code and/or Original Ref. No.</b>	<p>This field is required for resubmissions or adjustments/corrected claims. For resubmissions or adjustments, enter the appropriate bill frequency code (7 or 8 – see below) in the Submission Code section, and the Claim ID# of the original claim in the Original Ref. No. section of this field.</p> <ul style="list-style-type: none"> <li>• 7 – Replacement of Prior Claim</li> <li>• 8 – Void/cancel of Prior Claim</li> </ul>	<b>C</b>	2300 2300	CLM05-3 REF02 Where REF01 = F8
23	<b>CLIA Certificate ID</b>	<p>Enter the CLIA number relevant to the location the provider is performing on site lab testing when applicable. The number must include the “X4” qualifier, the two-digit state code, followed by the letter “D” and then the assigned CLIA number.</p> <p>EXAMPLE: of valid CLIA number formatting: X419DXXXXXXX</p>	<b>R</b>	2300	
24A	<b>Date(s) of Service</b>  See page "Special Instructions and	<p>“From” date: MMDDYY. If the service was performed on one day there is no need to complete the “to” date. See "Special Instructions and Examples for CMS 1500" for additional instructions on completing</p>	<b>R</b>	2400	DTP03



## CMS-1500 Claim Form & EDI Requirements

Field #	Field Description	Instructions and Comments	Required or Conditional*	Loop ID	Segment
	Examples for CMS 1500” for supplemental guidance on the shaded portions of fields 24 A – J.	the shaded portion of field 24.			
24B	Place of Service	Enter the CMS standard place of service code. “00” for place of service is not acceptable.  <b>99 (PDHC)</b>	<b>R</b>	2300  2400	CLM05-1  SV105
24C	EMG	This is an emergency indicator field. Enter Y for “Yes” or leave blank for “No” in the bottom (unshaded area of the field).	<b>C</b>	2400	SV109
24D	Procedures, Services or Supplies CPT/HCPCS/ Modifier	Enter the CPT or HCPCS code(s) and modifier (if applicable). Procedure codes (5 digits) and modifiers (2 digits) must be valid for date of service.	<b>R</b>	2400	SV101 (2-6)
24E	Diagnosis Pointer	Diagnosis Pointer - Indicate the associated diagnosis by referencing the pointers listed in field 21 (A-L). Note: AmeriHealth Caritas Louisiana can accept up to eight (8) diagnosis pointers in this field. Diagnosis codes must be valid ICD codes for the date of service.	<b>R</b>	2400	SV107(1-4)
24F	Charges	<b>Enter charges. A value must be entered. Enter zero (\$0.00) or actual charged</b>	<b>R</b>	2400	SV102



## CMS-1500 Claim Form & EDI Requirements

Field #	Field Description	Instructions and Comments	Required or Conditional*	Loop ID	Segment
		<b>amount. (This includes capitated services.)</b>			
<b>24G</b>	<b>Days or Units</b>	Enter quantity. Value entered must be greater than zero. (Field allows up to 3 digits.)	<b>R</b>	2400	SV104
<b>24H</b>	<b>Child Health Check (EPSDT) Services</b>	Leave blank or enter a “Y” if services were performed as a result of an EPSDT referral.	<b>C</b>	2300 2400	CRC SV111 SV112
<b>24I</b>	<b>ID Qualifier</b>	If using taxonomy code in field 24J, enter the qualifier “ZZ”.  If the Other ID number is the AmeriHealth Caritas Louisiana ID number, enter G2.  If the Other ID number is another unique identifier, refer to the NUCC guidelines for the appropriate qualifier.	<b>C</b>	2310B	REF01 NM108
<b>24J</b>	<b>Rendering Provider ID NPI in the bottom (unshaded) portion. Enter the AmeriHealth Caritas Louisiana Provider ID number in the top (shaded) portion.</b>	The individual rendering the service is reported in 24J. Enter the AmeriHealth Caritas Louisiana ID number in the shaded area of the field.  <b>Enter the NPI number in the unshaded area of the field. (Except on a claim for Ambulance, Ambulatory Surgical Center (ASC), BH facility, DME, Home Health, Independent Lab, Independent</b>	<b>R</b>	2310B	REF02 NM109



## CMS-1500 Claim Form & EDI Requirements

Field #	Field Description	Instructions and Comments	Required or Conditional*	Loop ID	Segment
		<b>Radiology, Substance Abuse Center and VOA bundles).</b>			
25	<b>Federal Tax ID Number SSN/EIN</b>	Physician or Supplier's Federal Tax ID number.	<b>R</b>	2010AA	REF01 REF02
26	<b>Patient's Account No.</b>	Enter the patient's account number assigned by the provider	<b>R</b>	2300	CLM01
27	<b>Accept Assignment</b>	Yes or No must be checked.	<b>R</b>	2300	CLM07
28	<b>Total Charge</b>	Enter the total of all charges listed on the claim.	<b>R</b>	2300	CLM02
29	<b>Amount Paid</b>	<b>Required</b> when another carrier is the primary payer. Enter the payment received from the primary payer prior to invoicing the Plan. Medicaid programs are always the payers of last resort.	<b>C</b>	2300 2320	AMT02 AMT02
30	<b>Reserved for NUCC Use</b>	To be determined.	<b>Not Required</b>		
31	<b>Signature of Physician or Supplier Including Degrees or Credentials / Date</b>	Signature on file, signature stamp, computer-generated or actual signature is acceptable. <b>(Except for Behavioral Health Claims and DME).</b>	<b>R</b>	2300	CLM06



## CMS-1500 Claim Form & EDI Requirements

Field #	Field Description	Instructions and Comments	Required or Conditional*	Loop ID	Segment
32	<b>Name and Address of Facility Where Services Were Rendered</b>	<p>Enter Name, address, and ZIP Code (ZIP+4) of the service location.</p> <p>Required when it is a physician performing on site lab testing.</p> <p>Ambulance providers are required to enter the following:</p> <p>The complete address of origin of services, the time of departure from origin (including a.m. or p.m.), the complete address of destination, and the time of arrival at destination (including a.m. or p.m.)</p> <p>P O Boxes are not acceptable here.</p>	C	2310C	NM103 N301 N401 N402 N403
32a.	<b>NPI number</b>	<b>Required</b> unless servicing provider is an atypical provider and is not required to have an NPI number.	R	2310C	NM109
32b.	<b>Other ID#</b>  <b>(AmeriHealth Caritas Louisiana issued Provider Identification Number)</b>	<p>Enter the AmeriHealth Caritas Louisiana Provider ID # (strongly recommended).</p> <p><b>Required</b> when the servicing provider is an atypical provider and does not have an NPI number. Enter the two-digit qualifier identifying the non-NPI number followed by the ID number. Do not enter a space, hyphen, or other separator between the</p>	C  <b>Recommended</b>	2310C	REF01  REF02



## CMS-1500 Claim Form & EDI Requirements

Field #	Field Description	Instructions and Comments	Required or Conditional*	Loop ID	Segment
		qualifier and number.			
33	<b>Billing Provider Info &amp; Ph #</b>	<b>Required</b> – Identifies the provider that is requesting to be paid for the services rendered and should always be completed. P.O. Boxes are accepted.	<b>R</b>	2010AA	NM103 NM104 NM105 NM107 N301 N401 N402 N403 PER04
33a.	<b>NPI Number</b>	<b>Required</b> unless servicing provider is an atypical provider and is not required to have an NPI number.	<b>R</b>	2010AA	NN109
33b.	<b>Other ID#</b>  <b>(AmeriHealth Caritas Louisiana issued Provider Identification Number)</b>	Enter the AmeriHealth Caritas Louisiana Provider ID # (strongly recommended).	<b>C</b>  <b>Recommended</b>	2000A  2010AA	PRV03  REF02 where REF01=G2

Disclaimer: The claim form (s) describe the required fields that must be completed for the standard Centers for Medicare and Medicaid Services (CMS) CMS 1500 or UB-04 claim forms. If the field is required without exception, an “R” (Required) is noted in the “Required or Conditional” box. If completing the field is dependent upon certain circumstances, the requirement is listed as “C” (Conditional) and the relevant conditions are explained in the “Instructions and Comments” box.

\* **Required (R) fields must be completed on all claims. Conditional (C) fields must be completed if the information applies to the situation or the service provided. Refer to the NUCC 1500 Claim Form Reference Instruction Manual or NUBC Official UB-04 Data Specifications Manual for additional information.**



**UB04 Claim Form**[illegible]



## UB04 Claim Form & EDI Requirements

The UB-04 claim form must be completed for all services requiring submission on the UB04 claim form. **Claims must be submitted within the required filing deadline of 365 days from the date of service** (see **exceptions** under **Claim Filing Deadlines** section in this manual). Claim data requirements apply to all claim submissions, regardless of the method of submission electronic or paper.

UB04 Claim Form & EDI Requirements						
			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X, 33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
1	Unlabeled Field	<p>Service/billing provider name, address and telephone number should be entered in this field.</p> <p>Left justified</p> <p>Line a: Enter the complete provider name.</p> <p>Line b: Enter the complete street information. <b>No P.O. Boxes.</b></p> <p>Line c: City, State, and Zip Code (Zip Codes should include Zip + 4 for a total of 9 digits).</p> <p>Line d: Enter the area code and telephone number.</p>	R	R	2010AA	NM1/85  N3  N4



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X,  33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
2	Unlabeled Field	<p><b>Enter remit address</b></p> <p>Billing provider's designated pay-to address. (Zip Codes should include Zip + 4 for a total of 9 digits).</p> <p>Enter the AmeriHealth Caritas Louisiana Facility Provider ID number.</p> <p>Left justified.</p>	R	R	2010AB	NM1/87 N3 N4
3a	Patient Control No.	Provider's patient account/control number.	R	R	2300	CLM
3b	Medical Record Number	The number assigned to the patient's medical record by the provider.	R	R	2300	REF02 where REF01 = EA
4	Type of Bill	<p>Enter the appropriate three or four-digit code.</p> <p>First position is a leading zero. Do not include the leading zero on electronic</p>	R	R	2300	CLM05  1/2/3



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X, 33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		<p>claims.</p> <p>Second position indicates type of facility.</p> <p>1= Hospital</p> <p>Third position indicates type of care.</p> <p>1= Inpatient Medicaid and/or Medicare Part A or Parts A &amp; B</p> <p>2= Inpatient Medicaid and Medicare Part B only</p> <p>3= Outpatient or Ambulatory Surgical Center</p> <p>Fourth position indicates billing sequence.</p> <p>0 = Non-Payment claim</p> <p>1 = Admission through discharge</p> <p>2 = Interim-first claim</p> <p>3 = Interim-continuing</p> <p>4 = Interim-last claim</p>				



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X,  33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		7 = Replacement of prior claim 8 = Void of prior claim  On Part A Exhausted claims and Part B Only claims, 121 must be entered as the Type of Bill (TOB)				
5	Fed. Tax No.	Enter the number assigned by the federal government for tax reporting purposes.	R	R	2010AA	REF02 Where REF01=EI
6	Statement Covers Period From/Through	Enter dates for the full ranges of services being invoiced. MMDDYY	R	R	2300	DTP03 where DTP01 = 434
7	Unlabeled Field	No entry required				
8a	Patient Identifier	Patient AmeriHealth Caritas Louisiana ID is conditional if number is different from field 60.	C	C	2010BA	NM109 where NM101 = IL  NM109 where



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X,  33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
					2010CA	NM101 = QC
8b	Patient Name	<p>Patient name is required.</p> <p>Last name, first name, and middle initial. Enter the patient name as it appears on the AmeriHealth Caritas Louisiana ID card.</p> <p>Use a comma or space to separate the last and first names.</p> <p><u>Titles</u> (Mr., Mrs., etc.) should <b>not</b> be reported in this field.</p> <p><u>Prefix</u>: No space should be left after the prefix of a name e.g., McKendrick.</p> <p><u>Hyphenated names</u>: Both names should be capitalized and separated by a hyphen</p>	R	R	<p>2010BA</p> <p>2010CA</p>	<p>NM103, NM104, NM107 where NM101=IL</p> <p>NM103, NM104, NM107 where NM101 = QC</p>



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X,  33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		(no space).  <u>Suffix</u> : A space should separate a last name and suffix.				
9a-e	Patient Address	The mailing address of the patient  9a. Street Address  9b. City  9c. State  9d. Zip Code  9e. Country Code (report if other than U.S.A.)	R	R	2010BA       2010CA	N301, N302  N401, 02, 03, 04  N301, N302  N401, 02, 03, 04
10	Patient Birth Date	The date of birth of the patient. MMDDYYYY	R	R	2010BA  2010CA	DMG02  DMG02
11	Patient Sex	The sex of the patient recorded at admission, outpatient service, or start of care.	R	R	2010BA  2010CA	DMG03  DMG03



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X, 33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
12	Admission Date	The start date for this episode of care. For inpatient services, this is the date of admission.	R	R	2300	DTP03 where DTP01=435
13	Admission Hour	<p>The code referring to the hour during which the patient was admitted for inpatient or outpatient care.</p> <p>Code Time</p> <p>00 = 12:00 - 12:59 midnight  01 = 01:00 - 01:59 A.M.  02 = 02:00 - 02:59  03 = 03:00 - 03:59  04 = 04:00 - 04:59  05 = 05:00 - 05:59  06 = 06:00 - 06:59  07 = 07:00 - 07:59  08 = 08:00 - 08:59</p>	<p>R</p> <p>For bill types other than 21X.</p>	Not Required.	2300	DTP03 where DTP01=435



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X, 33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		09 = 09:00 - 09:59 10 = 10:00 - 10:59 11 = 11:00 - 11:59 12 = 12:00 - 12:59 noon 13 = 01:00 - 01:59 P.M. 14 = 02:00 - 02:59 15 = 03:00 - 03:59 16 = 04:00 - 04:59 17 = 05:00 - 05:59 18 = 06:00 - 06:59 19 = 07:00 - 07:59 20 = 08:00 - 08:59 21 = 09:00 - 09:59 22 = 10:00 - 10:59				



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X, 33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		23 = 11:00 - 11:59				
14	Admission Type	<p>A code indicating the priority type of this admission/visit.</p> <p>Codes</p> <p>1=Emergency</p> <p>2=Urgent</p> <p>3=Elective</p> <p>4=Newborn</p> <p>5=Trauma</p>	R	R	2300	CL101



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X,  33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
15	Source of Referral for Admission	A code indicating the source (or point of origin) of the referral for this admission or visit.  Please use the applicable code from NUBC Official UB-04 Data Specifications Manual.	R	R	2300	CL102
16	Discharge Hour	Code indicating the discharge hour of the patient from inpatient care.  Enter the two-digit code which corresponds to the hour the patient was discharged.  See Field # 13 for specific codes.	R	Not Required	2300	DTP/096/03
17	Patient Discharge Hour	A code indicating the disposition or discharge status of the patient at the end of the service for the period covered on this bill,	R	R	2300	CL103



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X, 33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		as reported in Field # 6.  Refer to the NUBC Official UB-04 Data Specifications Manual for a list of status codes.				
18 - 28	Condition Codes	A code used to identify conditions or events relating to the bill that may affect processing. Refer to the NUBC Official UB-04 Data Specifications Manual for condition codes and descriptions to complete fields 18 – 28.	C	C	2300	HIXX-2
29	Accident State	The accident state field contains the two-digit state abbreviation where the accident occurred. <b>Required when applicable.</b>	C	C	2300	REF02
30	Unlabeled Field	<b>Leave Blank.</b>				
31a,b – 34a,b	Occurrence Codes and Dates	Enter the appropriate occurrence code from the NUBC Official UB-04 Data	C	C	2300	



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X, 33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		Specifications Manual and date. <b>Required</b> when applicable.				HIXX-1 = BH
35a,b – 36a,b	Occurrence Span Codes and Dates	A code and the related dates that identify an event that relates to the payment of the claim. <b>Required</b> when applicable. Refer to the NUBC Official UB-04 Data Specifications Manual for a list of occurrence span codes.	C	C	2300	
37a,b	Unlabeled Field	<b>Required only for EPSDT claims.</b>  Enter the applicable 2-character EPSDT Referral Code from below for referrals made or needed as a result of the screen.  YD – Dental *(Required for Age 3 and Above)	C	C	2300	K3



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X,  33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		YO – Other YV – Vision YH – Hearing YB – Behavioral YM – Medical				
38	Responsible Party Name and Address	Enter the name and address of the party responsible for the bill.	C	C		
39a,b,c,d – 41a,b,c,d	Value Codes and Amounts	A code structure to relate amounts or values to identify data elements necessary to process this claim as qualified by the payer organization. If more than one value code applies, list in alphanumeric order.  <b>Required</b> when applicable.	C	C	2300	HIXX-2 HIXX-5



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X,  33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		<p><b>Note: If value code is populated then value amount must also be populated and vice versa.</b></p> <p>02 = Hospital has no semi-private rooms. Entering the code requires \$0.00 amount to be shown.</p> <p>06 = Medicare blood deductible</p> <p>08 = Medicare lifetime reserve first CY</p> <p>09 = Medicare coinsurance first CY</p> <p>10 = Medicare lifetime reserve second year</p> <p>11 = Coinsurance amount second year</p> <p>12 = Working aged recipient/spouse with employer group health plan</p>				



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X,  33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		<p>13 = ESRD (end stage renal disease) recipient in the 12-month coordination period with an employer's group health plan</p> <p>14 = Automobile, no fault or any liability insurance</p> <p>15 = Worker's compensation including Black Lung 16 = VA, PHS, or other federal agency</p> <p>30 = Pre-admission testing - this code reflects charges for pre-admission outpatient diagnostic services in preparation for a previously scheduled admission.</p> <p>37 = Pints blood furnished</p> <p>38 = Blood not replaced - deductible is patient's responsibility</p>				



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X, 33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		<p>39 = Blood pints replaced</p> <p>*80 = Covered days</p> <p>*81 = Non-covered days</p> <p>*82 = Co-insurance days (required only for Medicare crossover claims)</p> <p>*83 = Lifetime reserve days (required only for Medicare crossover claims)</p> <p>Hospice providers should enter the value code 61 in the "code" section of the field; and then the appropriate Core Based Statistical Area (CBSA) code in the "Dollar" portion and the "00" in the "Cents" field for each service line billed on the UB-04 even if it is multiple occurrences of</p>				



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X,  33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		<p>the same service in the same month.</p> <p>A1,B1,C1 = Deductible</p> <p>A2,B2,C2 = Co-insurance</p> <p><b><u>*Enter the appropriate value code in the code portion of the field and the number of days in the “Dollar” portion of the “Amount” section of the field. Enter “00” in the “Cents” portion of the “Amount” section of the field.</u></b></p> <p><b><u>The dollars/cents data must be entered accurately to prevent claim denials.</u></b></p>				
42	Revenue Code	Codes that identify specific accommodation, ancillary service or unique billing	R	R	2400	SV201



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X, 33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		<p>calculations or arrangements. On the last line, enter 0001 for the total. Refer to the Uniform Billing Manual for a list of revenue codes.</p> <p>Hospice providers billing revenue code <b>655</b> for <b>Respite Care</b> may only bill with this code for the first 5 days per admission. After the 5 days, then it should be billed with revenue code 651 route home care.</p> <p>Hospice providers billing revenue code 656 for <b>General Inpatient Care</b> may bill with no restriction on days.</p>				
43	Revenue Description	<p>Enter the narrative description of the corresponding Revenue Code in Field 42.</p> <p>Claims reporting Physician</p>	R	R	N/A	N/A



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X, 33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		Administered Drugs must include the NDC information in Field 43.  Refer to “ <b>Special Instructions and Examples for CMS 1500, UB-04 and EDI Claims Submissions</b> ” in this document for detailed instructions on how to report NDC information in this field.				
44	HCPCS/Accommodation Rates/HIPPS Code	<ol style="list-style-type: none"> <li>1. The HCPCS applicable to ancillary service and outpatient bills.</li> <li>2. The accommodation rate for inpatient bills.</li> <li>3. Health Insurance Prospective Payment System (HIPPS) rate codes represent specific sets of patient characteristics (or case-mix groups) on which payment determinations</li> </ol>	R	R	2400	SV202-2



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X,  33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		<p>are made under several prospective payment systems.</p> <p>Enter the applicable rate, HCPCS or HIPPS code and modifier based on the Bill Type of Inpatient or Outpatient. HCPCS are required for all Outpatient Claims. (Note: NDC numbers are required for all administered or supplied drugs. <b>NOTE:</b> Enterals effective with dates of service January 1, 2023 and after no longer require an NDC; however, metabolic formula still requires NDC.</p> <p>Enter the corresponding HCPCS Code for the NDC reported in Field 43.</p>				
45	Service Date	Report line item dates of service for each revenue code or HCPCS code.	R	R	2400	03DTP03 where DTP01=472



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X, 33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
46	Service Units	Report units of service. A quantitative measure of services rendered by revenue category or for the patient to include items such as number of accommodation days, miles, pints of blood, renal dialysis treatments, observation hours etc.  <b>Note:</b> For drugs, service units must be consistent with the NDC code and its unit of measure. NDC unit of measure must be a valid HIPAA UOM code or claim should be rejected.	R	R	2400	SV205
47	Total Charges	Total charges for the primary payer pertaining to the related revenue code for the current billing period as entered in the statement covers period.  Total charges include both covered and non-covered	R	R	2300	SV203



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X,  33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		<p>charges.</p> <p>Report grand total of submitted charges at the bottom of this field to be associated with revenue code 001.</p> <p>Value entered must be greater than zero (\$0.00).</p>				
48	Non-Covered Charges	<p>To reflect the non-covered charges for the destination payer as it pertains to the related revenue code.</p> <p><b>Required</b> when Medicare is Primary.</p> <p>If there is more than one other private payer, lump all amounts together in Field 48 and attach each company's EOB or RA.</p>	C	C	2400	SV207
49	Unlabeled Field		Not required	Not required		



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X,  33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
50	Payer	Enter the name for each payer being invoiced. When the patient has other coverage, list the payers as indicated below. Line A refers to the primary payer; Line B refers to the, secondary; and Line C refers to the tertiary.	C	C	2330B	NM103 where NM101=PR
51	Health Plan ID	The number used by the health plan to identify itself. AmeriHealth Caritas Louisiana's Payer ID is #27357.	R	R	2330B	NM109 where NM101=PR
52	Release of Information	Release of information certification indicator. This field is required on paper and electronic invoices.  Line A refers to the primary payer;  Line B refers to the secondary; and	R	R	2300	CLM09



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X, 33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		<p>Line C refers to the tertiary.</p> <p>It is expected that the provider have all necessary release information on file.</p> <p>It is expected that all released invoices contain "Y".</p>				
53	Assignment of Benefits	<p>Assignment of benefits certification indicator is required.</p> <p>The A, B, C indicators refer to the information in Field 50.</p> <p>Line A refers to the primary payer;</p> <p>Line B refers to the secondary; and</p> <p>Line C refers to the tertiary.</p>	R	R	2300	CLM08
54	Prior Payments	The A, B, C indicators refer to the information in Field	C	C	2320	AMT02 where AMT01=D



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X,  33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		<p>50.</p> <p>Line A refers to the primary payer;</p> <p>Line B refers to the secondary; and</p> <p>Line C refers to the tertiary.</p> <p>On Part A Exhausted Claims when Part B is billed the Part B billed amount is required in this Field. (See <b>Field #4 for correct Type of Bill</b>)</p>	<b>R</b>			
<b>55</b>	<b>Estimated Amount Due</b>	<p>Enter the estimated amount due (the difference between “Total Charges” and any deductions such as other coverage).</p> <p>The amount up to two decimal places.</p>	<b>C</b>	<b>C</b>	2300	AMT02 where AMT01 =EAF
<b>56</b>	<b>National Provider Identifier</b>	The unique NPI identification number	<b>R</b>	<b>R</b>	2010AA	NM109 where



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X,  33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		assigned to the provider submitting the bill.				NM101 = 85
57 A,B,C	Other Provider ID	<p>It is strongly recommended to enter the provider identification number assigned by AmeriHealth Caritas Louisiana.</p> <p>The UB-04 does not use a qualifier to specify the type of Other Provider ID.</p> <p>Required for providers not submitting NPI in field 56.</p> <p>Use this field to report other provider IDs assigned by the health plans listed in Field 50 A, B and C.</p>	C	C	2010AA  2010BB	<p>REF02 where REF01 = EI</p> <p>REF02 where REF01 = G2</p> <p>REF02 where REF01 = 2U</p>
58	Insured's Name	Information refers to the payers listed in field 50. In most cases this will be the patient name. When other coverage is available, the insured is indicated here.	R	R	2010BA  2330A	NM103,NM104, NM105 where NM101 = IL NM103,NM104, NM105 where NM101 = IL



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X, 33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
59	Patient Relationship	Enter the applicable code for the patient's relationship to insured.  Refer to the NUBC Official UB-04 Data Specifications Manual for the list of accepted Patient Relationship Codes.	R	R	2000B	SBR02
60	Insured's Unique ID  AmeriHealth Caritas Louisiana Member ID Number	Enter the patient's Member ID on the appropriate line, exactly as it appears on the patient's AmeriHealth Caritas Louisiana ID card on line B or C.  If insurance coverage other than Medicaid applies, enter the insured's ID number as assigned by the other carrier or carriers in 60A or 60B if more than one and the AmeriHealth Caritas Louisiana ID would be listed	R	R	2010BA	NM109 where NM101= IL  REF02 where REF01 = SY



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X, 33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		last in either B or C.  Line A refers to the primary payer;  Line B, secondary; and  Line C, tertiary.				
61	Group Name	Use this field only when a patient has other insurance and group coverage applies.  Do not use this field for individual coverage.  Line A refers to the primary payer;  Line B, secondary; and  Line C, tertiary.	C	C	2000B	SBR04



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X, 33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
62	Insurance Group No.	<p>Use this field only when a patient has other insurance and group coverage applies.</p> <p>Do not use this field for individual coverage.</p> <p>Line A refers to the primary payer;</p> <p>Line B, secondary; and</p> <p>Line C, tertiary.</p>	C	C	2000B	SBR03
63	Treatment Authorization Codes	<p>Enter the AmeriHealth Caritas Louisiana prior authorization number.</p> <p>Line A refers to the primary payer;</p> <p>Line B, secondary; and</p> <p>Line C, tertiary.</p> <p><b>Field 63A is required if a prior authorization was</b></p>	C	C	2300	REF02 where REF01 = G1



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X, 33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		required.				
64	Document Control Number	The control number assigned to the original bill by the health plan or the health plan's fiscal agent as part of their internal control.  <b>Note: This field is required for resubmitted claims and must contain the original claim ID.</b>	C	C	2300	REF02 where REF01 = F8
65	Employer Name	The name of the employer that provides health care coverage for the insured individual identified in field 58.  Required when the employer of the insured is known to potentially be involved in paying this claim.	C	C	2320	SBR04



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X, 33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
66	Diagnosis and Procedure Code Qualifier (ICD Version Indicator)	<p>The qualifier that denotes the version of International Classification of Diseases (ICD) reported. A value of 10 indicates ICD-10.</p> <p><b>Note:</b> Claims with invalid codes will be denied for payment.</p>	Not Required	Not Required	2300	Determined by the qualifier submitted on the claim
67	Principle Diagnosis Code and Present on Admission (POA) Indicator	<p>The appropriate ICD codes describing the principal diagnosis (i.e., the condition established after study to be chiefly responsible for causing the use of hospital services that exists at the time of services or develops subsequently to the service that has an effect on the length of stay.</p> <ul style="list-style-type: none"> <li>• <b>Y=Present at the time of inpatient admission</b></li> <li>• <b>N=Not present at the time of inpatient admission</b></li> </ul>	R	R	2300	<p>HIXX-2</p> <p>HIXX-9</p> <p>Where HI01-1 = BK or ABK</p>



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X,  33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		<ul style="list-style-type: none"> <li>• <b>U=Documentation is insufficient to determine if condition is present on admission</b></li> <li>• <b>W=Provider is unable to clinically determine whether condition was present on admission or not</b></li> </ul>				
67 A - Q	Other Diagnosis Codes	The appropriate ICD codes corresponding to all conditions that coexist at the time of service, that develop subsequently, or that affect the treatment received and/or the length of stay. Exclude diagnoses that relate to an earlier episode which have no bearing on the current hospital service.	C	C	2300	HIXX-2  HIXX-9  Where HI01-1 = BF or ABF
68	Unlabeled Field					



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X,  33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
69	Admitting Diagnosis	The appropriate ICD code describing the patient's diagnosis at the time of admission as stated by the physician.	R	R	2300	HI02-2
70	Patient Reason Diagnosis	The appropriate ICD code(s) describing the patient's reason for visit at the time of outpatient registration.  Up to three ICD codes may be entered in fields A, B and C.	C	R	2300	HIXX-2
71	Prospective Payment System (PPS) Code	The PPS code assigned to the claim to identify the DRG based on the grouper software called for under contract with the primary payer.  Required when the Health Plan/Provider contract requires this information. Up	C	C	2300	HI01-2  Where HI01-1 = DR



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X, 33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		to 4 digits.				
72a-c	External Cause of Injury (ECI) Code	ICD-10 diagnosis codes beginning with V, W, X, and Y are not acceptable in the primary or first field and/or the admitting diagnosis.	C	C	2300	HIXX-2
73	Unlabeled Field	No entry required.				
74	Principal Procedure Code and Date	<p>The appropriate ICD code that identifies the principal procedure performed at the claim level during the period covered by this bill and the corresponding date.</p> <p><b>Inpatient facility</b> – Surgical procedure code is required if the operating room was used.</p> <p><b>Outpatient Facility</b> - ICD code is required when a surgical procedure is performed.</p>	<p>C</p> <p>R</p>	<p>C</p> <p>R</p>	2300	<p>HI01-2 HI01-4</p> <p>Where HI01-1 = BR or BBR</p>



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X, 33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
74a-c	Other Procedure Codes and Dates	<p>The appropriate ICD code(s) identifying all significant procedures other than the principal procedure and the dates (identified by code) on which the procedures were performed.</p> <p><b>Inpatient facility</b> – Surgical procedure code is required if the operating room was used.</p> <p><b>Outpatient facility</b> - ICD code is required when a surgical procedure is performed.</p>	<p>C</p> <p>R</p>	<p>C</p> <p>R</p>	2300	HIXX-2 Where HI01-1 = BQ or BBQ
75	Unlabeled Field	No entry required				
76	Attending NPI and Qualifier	Enter the NPI number of the attending physician who has primary responsibility for the patient's medical care or treatment in the upper line, and their name in the lower	R	R	<p>2310A</p> <p>2310A</p> <p>2310A</p>	<p>NM109 where NM101 = 71</p> <p>REF02</p> <p>NM103 where</p>



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X,  33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		<p>line, last name first.</p> <p><b>Enter the AmeriHealth Caritas Louisiana issued Provider ID number</b></p> <p><b>Enter the two digit qualifier that identifies the Other ID number as the AmeriHealth Caritas Louisiana issued Provider ID number</b></p> <p>If the attending physician has another unique ID#, enter the appropriate descriptive two-digit qualifier followed by the other ID#. Enter the last name and first name of the attending physician.</p>			2301A	<p>NM101 = 71</p> <p>NM104 where NM101 = 71</p>
77	<b>Operating – NPI and Qualifier</b>	<b>Enter the NPI number of the physician who performed surgery on the patient in the upper line, and</b>	<b>C</b>	<b>C</b>	2310B	<p>NM109 where NM101 = 72</p> <p>NM103 where</p>



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X,  33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		<p>their name in the lower line, last name first. If the operating physician has another unique ID#, enter the appropriate descriptive two-digit qualifier followed by the other ID#. Enter the last name and first name of the attending physician.</p> <p><b>Enter the AmeriHealth Caritas Louisiana issued Provider ID number</b></p> <p><b>Enter the two digit qualifier that identifies the Other ID number as the AmeriHealth Caritas Louisiana issued Provider ID number</b></p>	R	R	<p>2310B</p> <p>2310B</p> <p>2310b</p>	<p>NM101 = 72</p> <p>NM104 where NM101 = 72</p> <p>REF02</p>
78 – 79	Other NPI and Qualifier	Enter the NPI number of any another attending physician, other than the primary attending physician, who has responsibility for the patient's medical care or treatment in the upper line,	R	R	2310C	<p>NM109 where NM101 = ZZ</p> <p>NM103 where</p>



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X, 33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		<p>and their name in the lower line, last name first. <b>Enter the AmeriHealth Caritas Louisiana issued Provider ID number.</b></p> <p><b>Enter the two digit qualifier that identifies the Other ID number as the AmeriHealth Caritas Louisiana issued Provider ID number</b></p> <p>If the other physician has another unique ID#, enter the appropriate descriptive two-digit qualifier followed by the other ID#.</p>			<p>2310C</p> <p>2310C</p> <p>2310C</p>	<p>NM101 = ZZ</p> <p>NM104 where NM101 = ZZ</p> <p>REF02</p>
80	Remarks Field	<p>Claim Attachment Report Type codes in 837I defines the following qualifiers</p> <p>03 - Itemized Bill</p>	R	R	2300	<p>PWK01</p> <p><b>NOTE:</b> Claim Attachment Report Type codes in 837I</p>



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X, 33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		M1 - Medical Records for HAC review  04 - Single Case Agreement (SCA)  05 - Advanced Beneficiary Notice (ABN)  CK - Consent Form  06 - Manufacturer Suggested Retail Price /Invoice  07 - Electric Breast Pump Request Form  08 - CME Checklist consent forms (Child Medical Eval)				



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X,  33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
		<p>EB - EOBs – for 275 attachments should only be used for non-covered or exhausted benefit letter</p> <p>CT - Certification of the Decision to Terminate Pregnancy</p> <p>AM - Ambulance Trip Notes/ Run Sheet</p> <p>When submitting 275 transactions (claim attachments) use:</p> <p>Payer name: AmeriHealth Caritas Louisiana</p> <p>Payor ID: 23757</p>				



## UB04 Claim Form & EDI Requirements

			Inpatient, Bill Types 11X, 12X, 18X, 21X, 22X, 32X	Outpatient, Bill Types 13X, 23X, 33X 83X		
Field #	Field Description	Instructions and Comments	Required or Conditional*	Required or Conditional*	Loop	Segment
81a-d	Code Code (CC) Field	To report additional codes related to Form Locator (overflow) or to report externally maintained codes approved by the NUBC for inclusion in the institutional data set.	C	C	2000A	PRV01 PRV02

Disclaimer: The claim form (s) describe the required fields that must be completed for the standard Centers for Medicare and Medicaid Services (CMS) CMS 1500 or UB-04 claim forms. If the field is required without exception, an “R” (Required) is noted in the “Required or Conditional” box. If completing the field is dependent upon certain circumstances, the requirement is listed as “C” (Conditional) and the relevant conditions are explained in the “Instructions and Comments” box. \* **Required (R) fields must be completed on all claims. Conditional (C) fields must be completed if the information applies to the situation or the service provided. Refer to the NUCC 1500 Claim Form Reference Instruction Manual or NUBC Official UB-04 Data Specifications Manual for additional information.**



## Supplemental Instructions and Examples for CMS 1500, UB-04 and EDI Claims

### CMS 1500 Paper Claims – Field 24

**Important Note:** All unspecified CPT or HCPCS codes require a narrative description to be reported in the shaded portion of Field 24. The shaded area of lines 1 through 6 allow for the entry of 61 characters from the beginning of 24A to the end of 24G.

The following are types of supplemental information that can be entered in the shaded areas of Item Number 24:

- Narrative description of unspecified codes.
- National Drug Codes (NDC) for drugs.
- Device Identifier of the Unique Device Identifier for supplies
- Contract rate.

The following qualifiers are to be used when reporting these services:

**ZZ** Narrative description of unspecified code (all miscellaneous fields require this section be reported)

**N4** National Drug Codes (NDC)

**DI** Device Identifier of the Unique Device Identified (UDI)

**CTR** Contract rate

To enter supplemental information, begin at 24A by entering the qualifier and then the information. Do not enter a space between the qualifier and the number/code/information. Do not enter hyphens or spaces within the number/code.

More than one supplemental item can be reported in the shaded areas of Item Number 24. Enter the first qualifier and number/code/information at 24A. After the first item, enter three blank spaces and then the next qualifier and number/code/information.

### Reporting NDC on CMS-1500 and UB-04 and EDI

#### 1. NDC on CMS 1500

- NDC must be entered in the shaded sections of items 24A through 24G
- To enter NDC information, begin at 24A by entering the qualifier N4 and then the 11 digit NDC information
  - Do not enter a space between the qualifier and the 11 digit NDC number
  - Enter the 11 digit NDC number in the 5-4-2 format (no hyphens)
  - Do not use 99999999999 for a compound medication, bill each drug as a separate line item with its appropriate NDC
- "Enter a space between the 11 digit NDC number and the NDC unit qualifier with one of the following unit qualifiers":
  - F2-International Unit
  - GR-Gram



- ME-Milligram
- ML-Milliliter
- UN-Unit
- Enter the NDC quantity
  - Do not use a space between the NDC quantity unit qualifier and the NDC quantity
  - Note: The NDC quantity is frequently different than the HCPC code quantity

Example of entering the identifier N4 and the NDC number on the CMS 1500 claim form:

N4 qualifier		NDC Unit Qualifier	
--------------	--	--------------------	--

24. A. DATE(S) OF SERVICE						B. PLACE OF SERVICE	C. EMG	D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances)				E. DIAGNOSIS POINTER	F. \$ CHARGES	G. DAYS OR UNITS	H. EPSDT FAMILY PLAN	I. ID. QUAL.	J. RENDERING PROVIDER ID. #
MM	DD	YY	MM	DD	YY												
N459148001665 UN1								J0400				1	250 00	40	N	G2	12345678901
10	01	05	10	01	05	11											0123456789

11 digit NDC	NDC Quantity
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**Exception: Only the 11 digit NDC number is required for DME enteral nutrition (in the shaded area of 24A).**

**Note:** Effective with dates of service **January 1, 2023 and after** NDC numbers are no longer required for DME enteral nutrition. Metabolic formulas still require an NDC.

## 2. NDC on UB-04

- Do not report NDC codes with revenue codes 100-249, 260-624, 640-999
- NDC must be entered in Form Locator 43 in the Revenue Description Field
- Report the N4 qualifier in the first two (2) positions, left-justified
  - Do not enter spaces
  - Enter the 11 character NDC number in the 5-4-2 format (no hyphens)
  - Do not use 99999999999 for a compound medication, bill each drug as a separate line item with its appropriate NDC
- Immediately following the last digit of the NDC (no delimiter), enter the Unit of Measurement Qualifier
  - F2 – International Unit
  - GR – Gram
  - ME - Milligram
  - ML – Milliliter
  - UN – Unit
- Immediately following the Unit of Measure Qualifier, enter the unit quantity with a floating decimal for fractional units limited to 3 digits (to the right of the decimal)
  - Any unused spaces for the quantity are left blank

Note that the decision to make all data elements left-justified was made to accommodate the largest quantity possible. The description field on the UB-04 is 24 characters in length. An example of UB-04

methodology is illustrated below.



N	4	1	2	3	4	5	6	7	8	9	0	1	U	N	1	2	4	5	.	5	6	7	
---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	--

### 3. NDC via EDI

The NDC is used to report prescribed drugs and biologics when required by government regulation, or as deemed by the provider to enhance claim reporting/adjudication processes.

EDI claims with NDC info should be reported in the LIN segment of Loop ID-2410. This segment is used to specify billing/reporting for drugs provided that may be part of the service(s) described in SV1. Please consult your EDI vendor if not submitting in X12 format for details on where to submit the NDC number to meet this specification.

When LIN02 equals N4, LIN03 contains the NDC number. This number should be 11 digits sent in the 5-4-2 format with no hyphens. Submit one occurrence of the LIN segment per claim line. Claims requiring multiple NDC's sent at claim line level should be submitted using CMS-1500 or UB-04 paper claim.

When submitting NDC in the LIN segment, the CTP segment is required. This segment is to be submitted with the Unit of Measure and the Quantity.

When submitting this segment, CTP04, Quantity; and CTP05, Unit of Measure are required.

- Federal Tax ID on UB04:  
Federal Tax ID on UB04 (Box# 5) will come from Loop 2010AA, REF02.
- Condition codes  
Condition codes (Box number 18 thru 29) will come from 2300 CRC01 – CRC07
- Patient reason DX  
Patient reason DX (Box 70) qualifier will be PR qualifier from 2300, HI01.

### EDI – Field 24D (Professional)

Details pertaining to Anesthesia Minutes and corrected claims may be sent in Notes (NTE) or Remarks (NSF format).

- Details sent in NTE that will be included in claim processing:
- Please include L1, L2, etc. to show line numbers related to the details. Please include these letters AFTER those specified below:
  - Anesthesia Minutes need to begin with the letters ANES followed by the specific times
  - Corrected claims need to begin with the letters RPC followed by the details of the original claim (as per contract instructions)
  - DME Claims requiring specific instructions should begin with DME followed by specific details

### EDI – Field 33b (Professional)

**Field 33b – Other ID# - Professional:** 2310B loop, REF01=G2, REF02 + Plan's Provider Network Number. Less than 13 Digits Alphanumeric. Field is required. **Note:** Do not send the provider on the 2400 loop.



## **EDI – Field 45 and 51 (Institutional)**

**Field 45 – Service Date** must not be earlier than the claim statement date.

Service Line Loop 2400, DTP\*472

Claim statement date Loop 2300, DTP\*434

**Field 51 – Health Plan ID** – the number used by the Health Plan to identify itself. AmeriHealth Caritas Louisiana’s Health Plan EDI Payer ID# is 27357

## **EDI – Reporting DME**

DME Claims requiring specific instructions should begin with DME followed by specific details.

Example: NTE\* DME AEROSOL MASK, USED W/DME NEBULIZER

Example: NTE\*ADD\* NO LIABILITY, PATIENT FELL AT HOME~

**Split-Billing (Interim Billing)** is required by the AmeriHealth Caritas Louisiana in the following circumstances.

Hospitals must split-bill claims:

- at the hospital’s fiscal year end
- when the hospital changes ownership
- if the charges exceed \$999, 999.99
- with more than one revenue code for a specialized per diem rate (i.e. PICU, NICU, etc.)

Hospitals have discretion to split bill claims as warranted by other situations that may arise. **Split-Billing Procedures:**

- In the *Type of Bill* block (form locator field 4) of the UB-04 claim form, the hospital must enter code 112, 113, or 114 to indicate the specific type of facility, the bill classification, and the frequency for the first part (code 2), any subsequent part (code 3) and the final part (code 4) of the split-billing interim claims.
- In the *Patient Status* block (form locator field 17) of the UB-04 claim form, the hospital must enter a 30 to show that the member is "still a patient" unless it is the final interim bill with the discharge, then the hospital must enter 01. **NOTE:** When split-billing, the first claim must not be coded as a discharge.
- In the *Remarks* section (form locator field 80) of the UB-04 claim form, the hospital should include the part of stay for which it is split-billing. For example, the hospital should enter "Split-billing for Part 1", if it is billing for Part 1 or "Split-billing for Part 2", if it is billing for Part 2 or "Split-billing for Final", if it is billing the final interim claim.
- Providers submitting a hospital claim which crosses the date for the fiscal year end, must complete the claim in two parts: (1) through the date of the fiscal year end and (2) for the first day of the new fiscal year.



## Common Causes of Claim Processing Delays, Rejections or Denials

**Authorization Number Invalid or Missing** – A valid authorization number must be included on the claim form for all services requiring prior authorization from AmeriHealth Caritas Louisiana.

**Billed Charges Missing or Incomplete** – A billed charge must be included for each service/procedure/supply on the claim form.

**Diagnosis Code Missing 4<sup>th</sup>, 5<sup>th</sup>, 6<sup>th</sup>, or 7<sup>th</sup> Digit** – Precise coding sequences must be used in order to accurately complete processing. Review the ICD-10-CM manual for the 4<sup>th</sup>, 5<sup>th</sup>, 6<sup>th</sup> or 7<sup>th</sup> digit extensions. Look for the ✓4<sup>th</sup>, ✓5<sup>th</sup>, 6<sup>th</sup> or 7<sup>th</sup> symbols in the coding manual to determine when additional digits are required.

**Diagnosis, Procedure or Modifier Codes Invalid or Missing** - Coding from the most current coding manuals (ICD-10-CM, CPT or HCPCS) is required to accurately complete processing. All applicable diagnosis, procedure and modifier fields must be completed.

**EOBs (Explanation of Benefits) from Primary Insurers Missing or Incomplete** – A copy of the EOB from all third party insurers must be submitted with the original claim form. Include pages with run dates, coding explanations and messages. AmeriHealth Caritas Louisiana accepts EOBs via paper or electronic format.

**External Cause of Injury Codes – ICD-10 Diagnosis Codes Beginning with V, W, X, and Y** are not acceptable in the primary or first field and/or the admitting diagnosis.

**Future Claim Dates**–Claims submitted for medical supplies or services with future claim dates will be denied, for example, a claim submitted on October 1 for bandages that are delivered for October 1 through October 31 will deny for all days except October 1.

**Handwritten Claims** – All handwritten claims are acceptable as long as they are legible. If the claim is illegible, it will be rejected. .

**Illegible Claim Information** – Information on the claim form must be legible in order to avoid delays or inaccuracies in processing. Review billing processes to ensure that forms are typed or printed in black ink, that no fields are highlighted (this causes information to darken when scanned or filmed), and that spacing and alignment are appropriate. Handwritten information often causes delays or inaccuracies due to reduced clarity.

**Incomplete Forms** – All required information must be included on the claim forms in order to ensure prompt and accurate processing.

**Member Name Missing** – The name of the member must be present on the claim form and must match the information on file with the Plan.

**Member Plan Identification Number Missing or Invalid** – AmeriHealth Caritas Louisiana's assigned identification number must be included on the claim form or electronic claim submitted for payment.

**National Drug Code (NDC) data is missing/incomplete/invalid** - The claim will be rejected if NDC data is missing, incomplete, or has an invalid unit/basis of measurement if all are required for the claim.



**Newborn Claim Information Missing or Invalid** – Always include the first and last name of the mother and baby on the claim form. If the baby has not been named, insert “Baby Girl” or “Baby Boy” in front of the mother’s last name as the baby’s first name. Verify that the appropriate last name is recorded for the mother and baby.

**Payer or Other Insurer Information Missing or Incomplete** – Include the name, address and policy number for all insurers covering the Plan enrollee.

**Place of Service Code Missing or Invalid** – A valid and appropriate two digit numeric code must be included on the claim form. Refer to CMS 1500 coding manuals for a complete list of place of service codes.

**Provider Name Missing** – The name of the provider performing the service must be present on the claim form and must match the service provider name and NPI/TIN on file with the Plan. For claims with COB, the adjudication date of the other payer is required for EDI and paper claims

**Provider NPI Number Missing or Invalid** – The individual NPI (**exceptions** are claims for Ambulance, ASC, BH facility, DME, Home Health, Independent Lab, Independent Radiology, Substance Abuse Center, or VOA bundle which required the **group NPI only**) and group NPI numbers for the service provider must be included on the claim form.

**Revenue Codes Missing or Invalid** – Facility claims must include a valid four-digit numeric revenue code. Refer to UB-04 coding manuals for a complete list of revenue codes.

**Spanning Dates of Service Do Not Match the Listed Days/Units** – Span-dating is only allowed for identical services provided on consecutive dates of service. Always enter the corresponding number of consecutive days in the days/unit field. Additionally, all dates of service must fall within the statement period for the claim.

**Tax Identification Number (TIN) Missing or Invalid** – The Tax ID number must be present and must match the service provider name and payment entity (vendor) on file with the Plan.

**Third Party Liability (TPL) Information Missing or Incomplete** – Any information indicating a work related illness/injury, no fault, or other liability condition must be included on the claim form. Additionally, a copy of the primary insurer’s explanation of benefits (EOB) or applicable documentation must be forwarded along with the claim form.

**Type of Bill** – A code indicating the specific type of bill (e.g., hospital inpatient, outpatient, adjustments, voids, etc.). The first digit is a leading zero. Do not include the leading zero on electronic claims.

#### **Other Causes of Claim Denials or Rejections:**

**Important:** Include all primary, secondary, etc. diagnosis codes on the claim.

Missing or invalid data elements or incomplete claim forms will cause claim processing delays, inaccurate payments, rejections or denials.

Regardless of whether reimbursement is expected, the billed amount of the service must be documented on the claim. Missing charges will result in rejections or denials.

All billed codes must be complete and valid for the time period in which the service is rendered. Incomplete, discontinued, or invalid codes will result in claim rejections or denials.



State level HCPCS coding takes precedence over national level codes unless otherwise specified in individual provider contracts.

If attaching an EOB, the date of service, codes and billed charges on the EOB should exactly match what is on the claim (**exceptions** would be for **RHC** and **FQHC** claims when encounter codes **T1015**, **H2020** or **D0999** are billed because private insurance does not bill these codes). If the EOB charges appear different due to global coding requirements of the primary insurer, submit claim with the appropriate coding which matches the total charges on the EOB.

Submitting the original copy of the claim form will assist in assuring claim information is legible.

Do **not** highlight any information on the claim form or accompanying documentation. Highlighted information will become illegible when scanned or filmed.

Do **not** attach notes to the face of the claim. This will obscure information on the claim form or may become separated from the claim prior to scanning.

Submit newborn's facility bill at the time of delivery using the baby's Medicaid ID. The newborn's Medicaid ID is to be used on well babies, babies with extended stays (sick babies) past the mother's stay and on all aftercare and professional bills. The facility or provider should obtain the newborn's Medicaid ID# from LDH's Newborn Eligibility System before submitting the claim to AmeriHealth Caritas Louisiana.

The claim for baby *must* include the *baby's date of birth* as opposed to the mother's date of birth.

The **individual service provider name and NPI number** must be indicated on all claims, including claims from outpatient clinics (**exceptions** are claims from **Ambulance, ASC, BH facility, DME, Home Health, Independent Lab, Independent Radiology, Substance Abuse Centers** or **VOA bundle**). Using only the group NPI or billing entity name and number will result in rejections, denials, or inaccurate payments (**except** provider types mentioned above).

When the provider or facility has more than one NPI number, use the NPI number that matches the services submitted on the claim form. Imprecise use of NPI numbers results in inaccurate payments or denials.

When submitting electronically, the provider NPI number must be entered at the claim level as opposed to the claim line level. Failure to enter the provider NPI number at the claim level will result in rejection. Please review the rejection report from the EDI software vendor each day.

Claims without the provider signature will be rejected. The provider is responsible for re-submitting these claims within 365 calendar days from the date of service (see **exceptions** under **Claim Filing Deadlines** section in this manual).

Claims without a tax identification number (TIN) will be rejected. The provider is responsible for re-submitting these claims within 365 calendar days from the date of service (see **exceptions** under **Claim Filing Deadlines** section in this manual).

Any changes in a participating provider's name, address, NPI number, or tax identification number(s) must be updated **immediately** either through the NaviNet provider portal (if enrolled) or contact your Provider Network Account Executive to assist in updating the AmeriHealth Caritas Louisiana's records.



## Electronic Data Interchange (EDI) for Medical and Hospital Claims

Electronic Data Interchange (EDI) allows faster, more efficient, and cost-effective claim submission for providers. EDI, performed in accordance with nationally recognized standards, supports the health care industry's efforts to reduce administrative costs.

The benefits of billing electronically include:

- Reduction of overhead and administrative costs. EDI eliminates the need for paper claim submission. It has also been proven to reduce claim re-work (adjustments).
- Receipt of clearinghouse reports makes it easier to track the status of claims.
- Faster transaction time for claims submitted electronically. An EDI claim averages about 24 to 48 hours from the time it is sent to the time it is received. This enables providers to easily track their claims.
- Validation of data elements on the claim form. By the time a claim is successfully received electronically, information needed for processing is present. This reduces the chance of data entry errors that occur when completing paper claim forms.
- Quicker claim completion. Claims that do not need additional investigation are generally processed quicker. Reports have shown that a large percentage of EDI claims are processed within 15 days of their receipt.

**All the same requirements for paper claim filing apply to electronic claim filing with some exceptions for electronic (see CMS 1500 and UB04 Claim Form & EDI Requirements sections in this manual).**

### **Important:**

Please allow for normal processing time before resubmitting the claim either through EDI or paper claim. This will reduce the possibility of your claim being rejected as a duplicate claim.

In order to verify satisfactory receipt and acceptance of submitted records, please review both the Change Healthcare Acceptance report, and the R059 Plan Claim Status Report.

Refer to the Claim Filing section for general claim submission guidelines.

## Electronic Claims Submission (EDI)

The following sections describe the procedures for electronic submission for hospital and medical claims. Included are a high level description of claims and report process flows, information on unique electronic billing requirements, and various electronic submission exclusions.

### **Hardware/Software Requirements**

There are many different products that can be used to bill electronically. As long as you have the capability to send EDI claims to Change Healthcare, whether through direct submission or through another clearinghouse/vendor, you can submit claims electronically.



## **Contracting with Change Healthcare and Other Electronic Vendors**

If you are a provider interested in submitting claims electronically to the Plan but do not currently have Change Healthcare EDI capabilities, you can contact the Change Healthcare Provider Support Line at **877-363-3666**. You may also choose to contract with another EDI clearinghouse or vendor who already has Change Healthcare capabilities.

## **Contacting the EDI Technical Support Group**

Providers interested in sending claims electronically may contact the EDI Technical Support Group for information and assistance in beginning electronic submissions.

When ready to proceed:

- Read over the instructions within this booklet carefully, with special attention to the information on exclusions, limitations, and especially, the rejection notification reports.
- Contact your EDI software vendor and/or Change Healthcare to inform them you wish to initiate electronic submissions to the Plan.
- Be prepared to inform the vendor of the Plan's electronic payer identification number.

## **Important:**

Change Healthcare is the largest clearinghouse for EDI Healthcare transactions in the world. It has the capability to accept electronic data from numerous providers in several standardized EDI formats and then forward accepted information to carriers in an agreed upon format.

Contact AmeriHealth Caritas Louisiana's EDI Technical Support at: **1-866-428-7419** or by e-mail at [edi@amerihealthcaritasla.com](mailto:edi@amerihealthcaritasla.com).

Providers using Change Healthcare or other clearinghouses and vendors are responsible for arranging to have rejection reports forwarded to the appropriate billing or open receivable departments.

The Payer ID for AmeriHealth Caritas Louisiana is **27357**

## **Specific Data Record Requirements**

Claims transmitted electronically must contain all the same data elements identified within the EDI Claim Filing sections of this booklet. EDI guidance for Professional Medical Services claims can be found in the CMS 1500 Claim Form & EDI Requirements section of this manual. EDI guidance for Facility Claims can be found in the UB04 Claim Form & EDI Requirements section of this manual. Providers have the added functionality to submit electronic attachments (275 transactions) to support claims and 275 claims attachment report codes/instructions are also in the CMS 1500 Claim Form & EDI Requirements and the UB04 Claim Form & EDI Requirements sections of this manual as well. Change Healthcare or any other EDI clearing house or vendor may require additional data record requirements.



## Electronic Claim Flow Description

In order to send claims electronically to the Plan, all EDI claims must first be forwarded to Change Healthcare. This can be completed via a direct submission or through another EDI clearinghouse or vendor.

Once Change Healthcare receives the transmitted claims, the claim is validated for HIPAA compliance and the Plan's Payer Edits. Claims not meeting the requirements are immediately rejected and returned to the sender via a Change Healthcare error report. The name of this report can vary based upon the provider's contract with their intermediate EDI vendor or Change Healthcare.

Accepted claims are passed to the Plan and Change Healthcare returns an acceptance report to the sender immediately.

Claims forwarded to the Plan by Change Healthcare are immediately validated against provider and member eligibility records. Claims that do not meet this requirement are rejected and sent back to Change Healthcare, which also forwards this rejection to its trading partner – the intermediate EDI vendor or provider. Claims passing eligibility requirements are then passed to the claim processing queues. **Claims are not considered as received under timely filing guidelines if rejected for missing or invalid provider or member data.**

Providers are responsible for verification of EDI claims receipts. Acknowledgements for accepted or rejected claims received from Change Healthcare or other contracted EDI software vendors must be reviewed and validated against transmittal records daily.

Since Change Healthcare returns acceptance reports directly to the sender, submitted claims not accepted by Change Healthcare are not transmitted to the Plan.

If you would like assistance in resolving submission issues reflected on either the Acceptance or R059 Plan Claims Status reports, contact the Change Healthcare Provider Support Line at 1-800-845-6592.

If you need assistance in resolving submission issues identified on the R059 Plan Claim Status report, contact the AmeriHealth Caritas Louisiana EDI Technical Support Hotline at 1-866-428-7419 or by e-mail at [edi@amerihealthcaritasla.com](mailto:edi@amerihealthcaritasla.com)

**Important:** Rejected electronic claims may be resubmitted electronically once the error has been corrected.

Change Healthcare will produce an Acceptance report \* and an R059 Plan Claim Status Report\*\* for *its* trading partner whether that is the EDI vendor or provider. Providers using Change Healthcare or other clearinghouses and vendors are responsible for arranging to have these reports forwarded to the appropriate billing or open receivable departments.

\* An Acceptance report verifies acceptance of each claim at Change Healthcare.

\*\* An R059 Plan Claim Status Report is a list of claims that passed Change Healthcare's validation edits. However, when the claims were submitted to the Plan, they encountered provider or member eligibility edits.

Claims are not considered as received under timely filing guidelines if rejected for missing or invalid provider or member data.

**Timely Filing Note:** Your claims must be received by the EDI vendor by 9:00 p.m. in order to be transmitted to the Plan the next business day.



## Invalid Electronic Claim Record Rejections/Denials

All claim records sent to the Plan must first pass Change Healthcare HIPAA edits and Plan specific edits prior to acceptance. Claim records that do not pass these edits are invalid and will be rejected without being recognized as received at the Plan. In these cases, the claim must be corrected and re-submitted within the required filing deadline of 365 calendar days from the date of service (see **exceptions** under **Claim Filing Deadlines** section in this manual). It is important that you review the Acceptance or R059 Plan Claim Status reports received from Change Healthcare or your EDI software vendor in order to identify and re-submit these claims accurately.

## Plan Specific Electronic Edit Requirements

The Plan currently has two specific edits for professional and institutional claims sent electronically.

**837P – 005010X098A1** – Provider ID Payer Edit states the ID must be less than 13 alphanumeric digits.

**837I – 005010X096A1** – Provider ID Payer Edit states the ID must be less than 13 alphanumeric digits.

- Member Number must be less than 17 digits.
- Statement date must not be earlier than the date of Service.
- Plan Provider ID is strongly encouraged.

## Exclusions

Certain claims are excluded from electronic billing. These exclusions fall into two groups:

These exclusions apply to inpatient and outpatient claim types.

**Excluded Claim Categories** At this time, these claim records must be submitted on paper.

- Claim records requiring supportive documentation.
- Claim records for medical, administrative or claim appeals.

**Excluded Provider Categories** Claims issued on behalf of the following providers must be submitted on paper

- Providers not transmitting through Change Healthcare *or providers sending to Vendors that are not transmitting (through Change Healthcare) NCPDP Claims.*
- Pharmacy (through Change Healthcare).

**Important:** Requests for adjustments may be submitted electronically or on paper.

If you prefer to submit **on paper**, please be sure to stamp each claim submitted “**corrected**” or “**resubmission**” and address the letter to:

**Claims Processing Department AmeriHealth Caritas Louisiana**  
**P.O. 7322**  
**London, KY 40742**



Claims submitted can only be verified using the Accept and/or Reject Reports. Contact your EDI software vendor or Change Healthcare to verify you receive the reports necessary to obtain this information.

When you receive the Rejection report from Change Healthcare or your EDI vendor, the plan does not receive a record of the rejected claim.



## Common Rejections:

### Invalid Electronic Claim Records – Common Rejections from Change Healthcare

- Claims with missing or invalid batch level records.
- Claim records with missing or invalid required fields.
- Claim records with invalid (unlisted, discontinued, etc.) codes (CPT, HCPCS, or ICD-10, etc.).
- Claims without member numbers.

### Invalid Electronic Claim Records – Common Rejections from the Plan (EDI Edits within the Claim System)

- Claims received with invalid provider numbers.
- Claims received with invalid member numbers.
- Claims received with invalid member date of birth.

### Resubmitted Professional Corrected Claims

Providers using electronic data interchange (EDI) can submit “professional” corrected claims\* electronically rather than via paper to AmeriHealth Caritas Louisiana.

*\* A corrected claim is defined as a resubmission of a claim with a specific change that you have made, such as changes to CPT codes, diagnosis codes or billed amounts. It is not a request to review the processing of a claim.*

Your EDI clearinghouse or vendor needs to:

- ✓ Use frequency code “6” for replacement of a prior claim, frequency code “7” for adjustment of prior claims, or frequency code “8” for a voided claim utilizing bill type in loop 2300, CLM05-03 (837P)
- ✓ Include the original claim number in segment REF01=F8 and REF02=the original claim number; no dashes or spaces
- ✓ **Do** include the plan’s claim number in order to submit your claim with the 6 or 7
- ✓ **Do** use this indicator for claims that were previously processed (approved or denied)
- ✓ **Do not** use this indicator for claims that contained errors and were not processed (rejected upfront)
- ✓ **Do not** submit corrected claims electronically and via paper at the same time
  - For more information, please contact the AmeriHealth Caritas Louisiana EDI Hotline at 1-866-428-7419 or [edi.AmeriHealth Caritas Louisiana@amerihealthcaritas.com](mailto:edi.AmeriHealth Caritas Louisiana@amerihealthcaritas.com)
  - Providers using our NaviNet portal ([www.navinet.net](http://www.navinet.net)) can view their corrected claims faster than available with paper submission processing.

**Important:** Claims *originally rejected for missing or invalid data elements* must be corrected and re-submitted within 365 calendar days from the date of service (see **exceptions** under **Claim Filing Deadlines** section in this manual). Rejected claims are not registered as received in the claim processing system. (Refer to the definitions of rejected and denied claims on page 1.)

Before resubmitting claims, check the status of your submitted claims online at [www.navinet.net](http://www.navinet.net).



Corrected Professional Claims may be sent in on paper via CMS 1500 or via EDI.

If sending paper, please stamp each claim submitted “**corrected**” or “**resubmission**” and send all corrected or resubmitted claims to:

**Claims Processing Department AmeriHealth Caritas Louisiana**  
**P.O. Box 7322**  
**London, KY 40742**

Corrected Institutional and Professional claims may be resubmitted electronically using the appropriate bill type to indicate that it is a corrected claim. Adjusted claims must be identified in the bill type.

NPI Processing – The Plan’s Provider Number is determined from the NPI number using the following criteria:

1. Plan ID, Tax ID and NPI number
2. If no single match is found, the Service Location’s zip code (ZIP+4) is used
3. If no service location is included, the billing address zip code (ZIP+4) will be used
4. If no single match is found, the Taxonomy is used
5. If no single match is found, the claim is sent to the Invalid Provider queue (IPQ) for processing
6. If a plan provider ID is sent using the G2 qualifier, it is used as provider on the claim
7. If you have submitted a claim and you have not received a rejection report but are unable to locate your claim via NaviNet, it is possible that your claim is in review by AmeriHealth Caritas Louisiana. Please check with provider services and update your NPI data as needed, by using the Provider Change form located at: [www.amerihealthcaritasla.com/provider/resources/forms/index.aspx](http://www.amerihealthcaritasla.com/provider/resources/forms/index.aspx). It is essential that the service location of the claim match the NPI information sent on the claim in order to have your claim processed effectively.

**Contact the Change Healthcare Provider Support Line at: 1-800-845-6592**

**Contact AmeriHealth Caritas Louisiana EDI Technical Support at: 1-866-428-7419**

**Important:** Provider NPI number validation is not performed at Change Healthcare. Change Healthcare will reject claims for provider NPI only if the provider number fields are empty.

**Important:** The Plan’s Provider ID is recommended as follows:

837P – Loop 2310B, REF\*G2[PIN]

837I – Loop 2310A, REF\*G2[PIN]



## Supplemental Specific Claim Type Instructions

Abortions

After Hours Care on Evenings, Weekends and Holidays

Ambulance

Ambulatory Surgery-(Outpatient Hospital)

Ambulatory Surgical Centers (ASC)-Non-Hospital)

Anesthesia Services

Applied Behavior Analysis Therapy

Assistant Surgeon/Assistant at Surgery

Audiology

Behavioral Health

Submitting Claims During Month of CSOC Referral

Submitting Claims During Months of CSOC Enrollment

Submitting Claims During Month of Discharge

Exclusions

Billing for Non-CSOC members:

- Professional Claims (non-emergency)
- Facility Claims (non-emergency)
- Lab and Radiology Claims
- Federally Qualified Health Centers (FQHC) and Rural Health Centers (RHC) Claims
- Emergency Department (ED) Claims
- Inpatient Acute Detox Claims
- CPT Codes for Neuropsychological Testing and Behavioral Assessment Claims
- Non-Emergency Medical Transportation Cost
- Pharmacy Claims

Chemotherapy

Chiropractic Care

Community Health Workers

Corneal Collagen Cross-Linking

CPT Category (CAT) II Supplemental Reimbursement

Diabetes Self-Management Training

Dialysis

Discarded Drugs

Donor Human Milk

Durable Medical Equipment (DME)

EPSDT

Emergency Room Services

FQHC/RHC/American Indian Clinics-Therapy Services

FQHC/RHC EPSDT Claim Filing Instructions

FQHC/RHC Non-EPSDT Claim Filing Instructions

Home Health Care (HHC)

Hospice

Hysterectomy

Immunizations/Vaccines

Infusion Therapy

Injectable Drugs

In Lieu of Services (ILOS)

Inpatient Concurrent Care



Inpatient Services  
Integrated Healthcare Screening  
Intrathecal Baclofen Therapy  
Locum Tenens Arrangement  
Long-Acting Reversible Contraceptives in the Outpatient Hospital Setting  
LSU Enhanced Professional Service Fees  
Mammography/Mammogram  
Maternity  
Midwifery Services  
Modifiers  
Modifiers-Site Specific  
Multiple Surgical Reduction Reimbursement  
Observation  
Opioid Treatment Programs (OTP)  
Outpatient Hospital Services  
Physician Administered Medication  
Physician Assistant  
Policy for Papanicolaou (PAP) Test/Cervical Cancer Screenings  
Portable Oxygen  
Portable X-Ray Services  
Preventive Services (Adult)  
Proprietary Laboratory Analyses (PLA) Testing  
Radiation Oncology Therapies  
Rapid Whole Genome Sequencing of Critically Ill Infants  
Same-Day Outpatient Visits  
Secondary Bilateral Surgical Procedures  
Sterilization  
Substitute Physician Billing  
Telehealth Claims  
Third Party Liability (TPL) Claims  
Vagus Nerve Stimulators  
Vision

## **Supplemental Specific Claim Type Instructions**

### **Abortions**

In order for reimbursement to be made for an induced abortion, providers must attach a copy of the attending physician's written certification of medical necessity or the "Office of Public Health Certification of Informed Consent-Abortion" form to their claim form.

The form is to be obtained from the Louisiana Office of Public Health via a request form [\[link\]](#) or by calling (504) 568-5330. Claims associated with an induced abortion, including those of the attending physician, hospital, assistant surgeon, and anesthesiologist must be accompanied by a copy of the attending physician's certifications, as applicable.

Therefore, providers are required to submit only hard-copy claims for payment consideration.

### **After Hours Care on Evenings, Weekends and Holidays**



The CPT evening, weekend, and holiday codes are reimbursed in addition to the reimbursement for most outpatient evaluation and management (E&M) services when the services are rendered in settings other than hospital emergency departments during the hours of:

- Monday through Friday between 5 p.m. and 8 a.m. (when outside of regular office hours),
- Weekends (12 a.m. Saturday through midnight on Sunday), or
- State/Governor proclaimed legal holidays (12 a.m. through midnight)

Reimbursement for evening, weekend and holiday services is based on the following current CPT codes or their successors:

- 99050 (Services...at times other than regularly scheduled office hours...) or
- 99051 (Services ...at regularly scheduled evening, weekend, or holiday hours...).

These procedure codes must be submitted with the code(s) for the associated evaluation and management services done on the same date of service.

## Ambulance

Emergency ground and air ambulance services should be billed on a CMS 1500 or 837 format with the applicable place of service code below:

Service	Place of Service
Ground ambulance	41
Air Ambulance	42

When billing procedure codes A0425-A0429, A0433-A0434, and A0436 for ambulance transportation services, enter a valid 2-digit modifier at the end of the associated 5-digit procedure code. Different modifiers may be used for the same procedure code. Spaces will not be recognized as a valid modifier for those procedures requiring a modifier.

The following table identifies the valid modifiers.

Modifier	Description
DD	Trip from DX/Therapeutic Site to another DX/Therapeutic Site
DE	Trip from DX/Therapeutic Site to Residential, Domiciliary, Custodial Facility
DH	Trip from DX/Therapeutic Site to Hospital
DI	Diagnostic-Therapeutic Site/Transfer Airport Heli Pad
DJ	Diagnostic/therapeutic site other than P/H to a Non-Hospital-based Dialysis facility
DN	Trip from DX/Therapeutic Site to Skilled Nursing Facility (SNF)
DP	Trip from DX/Therapeutic Site to Physician's Office
DR	Trip from DX/Therapeutic Site to Home
DX	Trip from DX/Therapeutic Site to MD to Hospital
ED	Trip from an RDC or Nursing home to DX/Therapeutic Site



EH	Trip from an RDC or Nursing home to Hospital
EG	Trip from an RDC or Nursing home to Dialysis Facility (Hospital based)
EI	Residential Domicile Custody Facility/Transfer Airport Heli Pad
EJ	Trip from an RDC or Nursing home to Dialysis Facility (non-Hospital based)
EN	Trip from an RDC or Nursing home to SNF
EP	Trip from an RDC or Nursing home to Physician's Office
ER	Trip from an RDC or Nursing home to Physician's Office
EX	Trip from RDC to MD to Hospital
GE	Trip from HB Dialysis Facility to an RDC or Nursing Home
GG	Trip from HB Dialysis Facility to Dialysis Facility (Hospital Based)
GH	Trip from HB Dialysis Facility to Hospital
GI	HB Dialysis Facility/Transfer Airport Heli Pad
GJ	Trip from HB Dialysis Facility to Dialysis Facility (non-Hospital Based)
GN	Trip from HB Dialysis Facility to SNF
GP	Trip from HB Dialysis Facility to Physician's Office
GR	Trip from HB Dialysis Facility to Patient's Residence
GX	Trip from HB Dialysis Facility to MD to Hospital
HD	Trip from Hospital to DX/Therapeutic Site
HE	Trip from Hospital to an RDC or Nursing Home
HG	Trip from Hospital to Dialysis Facility (Hospital Based)
HH	Trip from One Hospital to Another Hospital
HI	Hospital/Transfer Airport Heli Pad
HJ	Trip from Hospital to Dialysis Facility
HN	Trip from Hospital SNF
HP	Trip from Hospital to Physician's Office
HR	Trip from Hospital to Patient's Residence
IH	Transfer Airport Heli Pad/Hospital
II	Site of Ambulance transport modes transfer to another Site of Ambulance transport modes transfer
JD	Non-Hospital-based Dialysis facility to a Diagnostic/therapeutic site other than P/H



JE	Trip from NHB Dialysis Facility to RDC or Nursing Home
JG	Trip from NHB Dialysis Facility to Dialysis Facility (Hospital Based)
JH	Trip from NHB Dialysis Facility to Hospital
JI	NHB Dialysis Facility/Transfer Airport Heli Pad
JN	Trip from NHB Dialysis Facility to SNF
JP	Trip from NHB Dialysis Facility to Physician's Office
JR	Trip from NHB Dialysis Facility to Patient's Residence
JX	Trip from NHB Dialysis Facility to MD to Hospital
ND	Trip from SNF to DX/Therapeutic Site
NE	Trip from SNF to an RDC or Nursing Home
NG	Trip from SNF to Dialysis Facility (Hospital based)
NH	Trip from SNF to Hospital
NI	Skilled Nursing Facility/Transfer Airport Heli Pad
NJ	Trip from SNF to Dialysis Facility (non-Hospital based)
NN	Trip from SNF to SNF
NP	Trip from SNF to Physician's Office
NR	Trip from SNF to Patient's Residence
NX	Trip from SNF to MD to Hospital
PD	Trip from a Physician's Office to DX/Therapeutic Site
PE	Trip from a Physician's Office to an RDC or Nursing Home
PG	Trip from a Physician's Office to Dialysis Facility (Hospital based)
PH	Trip from a Physician's Office to a Hospital
PI	Physician's Office/Transfer Airport Heli Pad
PJ	Trip from a Physician's Office to Dialysis Facility (non-Hospital based)
PN	Ambulance trip from the Physician's Office to Skilled Nursing Facility
PP	Ambulance trip from Physician to Physician's Office
PR	Trip from Physician's Office to Patient's Residence
RD	Trip from the Patient's Residence to DX/Therapeutic Site
RE	Trip from the Patient's Residence to an RDC or Nursing Home



RG	Trip from the Patient's Residence to Dialysis Facility (Hospital based)
RH	Trip from the Patient's Residence to a Hospital
RI	Residence/Transfer Airport Heli Pad
RJ	Trip from the Patient's Residence to Dialysis Facility (non-Hospital based)
RN	Trip from the Patient's Residence to Skilled Nursing Facility
RP	Trip from the Patient's Residence to a Physician's Office
RX	Trip from Patient's Residence to MD to Hospital
SH	Trip from the Scene of an Accident to a Hospital
SI	Accident Scene, Acute Event/Transfer Airport, Heli Pad
TN	Rural Area

- Providers must bill the transport procedure codes with the appropriate modifier.
- Ground mileage must be billed with the appropriate transport procedure code and the appropriate modifier.
- Providers who submit a claim for transport procedure codes without a modifier will be denied for invalid/missing modifier.
- Providers who bill mileage alone will be denied for invalid/inappropriate billing.
- Mileage will only be paid when billed in conjunction with a paid transport procedure code.
- A second trip may be reimbursed if the member is transferred from the first hospital to another hospital on the same day in order to receive appropriate treatment. The second trip must be billed with the appropriate "Trip from One Hospital to Another Hospital" modifier.
- On paper claims, providers must complete box 32 of the CMS 1500 claim form. This includes the full address for the origin and destination for all ambulance services. The time of departure from origin and arrival time at the destination must also be reported in box 32. On electronic (EDI) claims the same requirements applies; however, there is no mapping in place for the required information to be entered in box 32; therefore, electronic claims are not denied when required information is missing in box 32.
- Procedure codes for air ambulance trips A0430, A0431, and A0436 must be billed with a "TN" modifier if the trip originated in a rural area in order to be paid the appropriate rural rate.
- Air Ambulance should not bill supplies separately.
- Only "R" codes from the ICD-10 manual should be used. This includes emergency medical technicians (EMTs). EMTs are to report observed signs and symptoms utilizing the ICD-10 "R" codes. Any historical diagnosis information reported by a member, the member's family, or a caregiver to the EMT should be recorded in the chart notes.

Refer to the [Ambulance Fee Schedule](#) located on the Louisiana Medicaid for emergency ground, emergency air fees, regions, billable codes and modifiers for rural areas.

AmeriHealth Carital Louisiana does not cover "Ambulance 911-Non-emergency" services. If the enrollee's medical condition does not present itself as an emergency in accordance with the criteria in the **AmeriHealth Caritas Louisiana** [Provider Handbook](#), the service may be considered a non-covered service.



Ambulance providers should use modifiers GY, QL or TQ when billing ambulance 911 non-emergency services to indicate that the services performed were non-covered services. Claims billed with these modifiers deny as a non-covered service.

Modifier	Description
GY	An item or service is that statutorily excluded
QL	The Patient is pronounced dead after the ambulance is called bur before transport.
TQ	Basic life support by a volunteer ambulance provider

Ambulance providers are allowed to bill enrollees for non-covered services only if the enrollee was informed prior to transportation, verbally and in writing, that the service would not be covered by AmeriHealth Caritas Louisiana and the enrollee agreed to accept the responsiblity for payment.

The provider is required to obtain a signed statement or form which documents that the enrollee was verbally informed of the out-of-pocket expense.

The following modifiers are required to be used when billing for trasports that are non-covered services by Medicare. These modifiers may be used only with procedure codes A0425-A0429 and A0433-A0434 to allow the claim to bypass the Medicare edit. These modifiers bypass the Medicare edit for non-emergency transports only and should be billed as non-emergency.

Modifier	Description
DD	Clinic/Free-standing Facility to Clinic/Free-standing Facility
DE	Clinic/Free-standing Facility to Nursing Home
DP	Clinic/Free-standing Facility to Physician
DR	Clinic/Free-standing Facility to Residence
ED	Nursing Home to Clinic/Free-standing Facility
EP	Nursing Home to Physician
ER	Nursing Home to Residence
HP	Hospital to Physician
NP	Skilled Nursing Facility to Physician
PD	Physician to Clinic/Free-standing Facility
PE	Physician to Nursing Home
PN	Physician to Skilled Nursing Facility
PP	Physician to Physician
PR	Physician to Residence



RD	Residence to Clinic/Free-standing Facility
RE	Residence to Nursing Home
RP	Residence to Physician

Emergency ambulance claims, that are not treatment-in-place, are only payable with a destination modifier of H, I, or X. Valid treatment-in-place ambulance claim modifiers are identified in the Treatment-in-Place section.

### Ambulance-Treatment-In-Place

Physician directed treatment-in-place service is the facilitation of a telehealth visit by an ambulance provider.

Each paid treatment-in-place ambulance claim must have a separate and corresponding paid treatment-in-place telehealth claim, and each paid treatment-in-place telehealth claim must have a separate and corresponding paid treatment-in-place ambulance claim or a separate and corresponding paid ambulance transportation claim.

Both the emergency transport to a hospital and an ambulance treatment-in-place service for the same incident are not reimbursable.

### Treatment-in-Place Ambulance Services

Payment of treatment-in-place ambulance services are restricted to those identified on the [Physician Directed Ambulance Treatment-in-Place Fee Schedule](#) and claims for non-payable procedure codes are edited as follows:

- If a treatment-in-place ambulance claim is billed with only the mileage, the entire claim is denied.
- If an unpayable procedure code, that is not mileage, is billed on a treatment-in-place ambulance claim, the line with the unpayable code is denied.
- Claims for allowable telehealth procedure codes must be billed with procedure code G2021. The G2021 code shall be accepted, paid at \$0.00, and used to identify treatment-in-place telehealth services.

Procedure Code	Modifier	Place of Service	Description	When to Use it	Where to Use it
G2021	95	02 or 10	TIP telehealth service	When providing TIP telehealth services	CPT/HCPCS code field; <b>must</b> be used when providers bill claims for the telehealth service

- As with all telehealth claims, providers must include POS identifier “02” or “10” whichever is applicable and modifier "95" with their claim to identify the claim as a telehealth service. Providers must follow CPT guidance relative to the definition of a new patient versus an established patient.

Place of Service	Description
02	Telehealth Provided Other than in Patient’s Home
10	Telehealth Provided in Patient’s Home



Valid treatment-in-place ambulance claim modifiers include:

<b>Modifier</b>	<b>Origination Site</b>	<b>Destination</b>
DW	Diagnostic or therapeutic site other than P or H when these are used as origin codes	Tx-in-Place
EW	Residential, domiciliary, custodial facility (other than 1819 facility)	Tx-in-Place
GW	Hospital based ESRD facility	Tx-in-Place
HW	Hospital	Tx-in-Place
IW	Site of transfer (e.g., airport or helicopter pad) between modes of ambulance transport	Tx-in-Place
JW	Freestanding ESRD facility	Tx-in-Place
NW	Skilled nursing facility	Tx-in-Place
PW	Physician's office	Tx-in-Place
RW	Residence	Tx-in-Place
SW	Scene of accident or acute event	Tx-in-Place

If an enrollee being treated-in-place has a real-time deterioration in their clinical condition necessitating immediate transport to an emergency department, as determined by the ambulance provider (i.e., EMT or paramedic), telehealth provider, or enrollee, the treatment-in-place ambulance service and the transport to the emergency department both cannot be reimbursed.



Only the emergency department transport is reimbursed. Ambulance providers are required to submit pre-hospital care summary reports when ambulance treatment-in-place and ambulance transportation claims are billed for the same enrollee with the same date of service.

If an enrollee is offered treatment-in-place services but declines the services, ambulance providers should include procedure code G2022 on claims for ambulance transportation to an emergency department.

Use of this informational procedure code is optional and does not affect the establishment of medical necessity of the service or reimbursement of the ambulance transportation claim.

The G2022 code shall be accepted, paid at \$0.00, and used to identify enrollee refusal of treatment-in-place services.

Optional				
Procedure Code	Description	When to Use it	Where to Use it	Fee
G2022	Member refused treatment-in-place services	Ambulance transport claims to an ER that met TIP or TAD criteria, but the patient refused	CPT/HCPCS code field	\$0.00

#### **Ambulance Treatment-in-Place Telehealth Services**

Payment of treatment-in-place telehealth services are restricted to those identified on the [Treatment-in-Place Telehealth Services Fee Schedule](#).

Valid rendering providers are licensed physicians, advanced practice registered nurses, and physician assistants.

#### **Submit claims to the following address:**

AmeriHealth Caritas Louisiana

Claims Processing Department

P.O. Box 7322

London, KY 40742

#### **Ambulatory Surgery – (Outpatient Hospital)**

- Hospitals are required to bill all outpatient ambulatory surgery charges for the specified surgeries using revenue code 490-Ambulatory Surgery Care. All other charges associated with the surgery (e.g., observation, labs, radiology) must be billed on the same claim as the ambulatory surgery charges. Revenue code 490 for the primary surgical procedure is the only revenue code paid at the flat rate for the surgical procedure from the [Louisiana Medicaid Outpatient Hospital Ambulatory Surgery Fee Schedules](#).
- The CPT/HCPCS code for the primary procedure must be entered in the Form Locator 44 of the UB-04 form.
- For minor surgeries that are medically necessary to be performed in the hospital operating room, but the associated CPT code is not included in the Louisiana Medicaid Outpatient Hospital Ambulatory Surgery Fee Schedules, providers are required to bill using revenue code 361-Operating Room Services-Minor Surgery along with all other charges associated with the surgery.



## **Ambulatory Surgical Centers (ASC)-Non-Hospital**

- Ambulatory Surgical Centers (ASC) –(Non-Hospital) are required to bill on CMS 1500 or 837 Format.
- Providers are to bill only one surgical procedure (the highest compensable surgical code) per outpatient surgical session.
- Depending on the surgical procedure performed it may require a prior authorization. Refer to the AmeriHealth Caritas Louisiana [PA Lookup tool](#) to find out if the procedure requires a prior authorization.
- If providers are looking to perform a procedure in the Ambulatory Surgical Center that is **not** on the [Louisiana Medicaid Ambulatory Surgical Center Fee Schedule](#), the provider must obtain a prior authorization and a rate negotiation prior to the procedure being rendered. Failure to obtain a prior authorization for procedures not on the Ambulatory Surgical Center Fee Schedule will result in claim denial.

## **Anesthesia Services**

AmeriHealth Caritas Louisiana's policy for filing of claims related to anesthesia services shall include the following:

- Anesthesia time begins when the provider begins to prepare the enrollee for induction and ends with termination of the administration of anesthesia. Time spent in pre- and postoperative care may not be included in the total anesthesia time. Anesthesia minutes must be billed on the claim to prevent claim denial.
- Anesthesia for multiple surgical (non-OB) procedures in the same anesthesia session must be billed on one claim line using the most appropriate anesthesia code with the total anesthesia time spent reported in item 24G on the claim form. The only secondary procedures that are not to be billed in this manner are tubal ligations and hysterectomies.
- The delivering physician should submit a claim for the delivery and anesthesia on a single claim line with modifier.

## **Anesthesia-Dental**

Reimbursement is now \$20.00 per time unit (each time unit is equal to 15 minutes) for general anesthesia administered during dental procedures effective dates of service July 1, 2021 and after.

To receive the additional reimbursement, modifier 23 must be appended to the anesthesia CPT code 00170 in addition to other appropriate anesthesia modifiers when a dental procedure is performed. The general anesthesia reimbursement formula has been revised to calculate the additional reimbursement. The additional reimbursement will be applied after all other calculations take place.

Facility reimbursement, where the dental procedures are performed, may receive an additional reimbursement of at least \$400.00 per procedure effective dates of service July 1, 2021 and after.

To receive reimbursement, CPT code 41899 must be used and the procedure must take place in a hospital outpatient setting.

## **Anesthesia-Maternity Related**

AmeriHealth Caritas Louisiana requires the delivering physician to use CPT codes in the Surgery Maternity Care and Delivery section of the CPT manual to bill for maternity-related anesthesia services.



Reimbursement for these services is a flat fee, except for general anesthesia for vaginal delivery.

AmeriHealth Caritas Louisiana requires the following modifiers to be used when providing maternity-related anesthesia services:

Modifier	Servicing Provider	Service Performed
AA	Anesthesiologist	Anesthesia services performed personally by the anesthesiologist
QY	Anesthesiologist	Medical direction* of one CRNA
QK	Anesthesiologist	Medical direction* of two, three, or four concurrent anesthesia procedures
QX	CRNA	CRNA service with medical direction* by an anesthesiologist
QZ	CRNA	CRNA service without medical direction* by an anesthesiologist
47	Delivering Physician	Anesthesia provided by delivering physician
52	Delivering Physician or Anesthesiologist	Reduced services
QS	Anesthesiologist or CRNA	<p>Monitored anesthesia care service</p> <p>The QS modifier is a secondary modifier only and must be paired with the appropriate anesthesia provider modifier (either the anesthesiologist or the CRNA).</p> <p>The QS modifier indicates that the provider did not introduce the epidural for anesthesia but did monitor the enrollee after catheter placement.</p>

Reimbursement for maternity-related procedures, other than general anesthesia for vaginal delivery, is a flat fee. AmeriHealth Caritas Louisiana requires that minutes be reported on all maternity-related anesthesia claims. AmeriHealth Caritas Louisiana requires providers to follow the chart below when billing for maternity-related anesthesia.

Type of Anesthesia	CPT Code	Modifier	Reimbursement	Service
Vaginal Delivery General Anesthesia	01960	Valid Modifier	Formula	Anesthesiologist performs complete service, or direction of the CRNA
				CRNA performs complete service with or without direction by Anesthesiologist
Epidural for Vaginal Delivery	01967	AA, QY or QK for MD; QX or QZ for CRNA	Flat Fee	See modifier list for maternity-related services
Cesarean Delivery only (epidural or general)	01961	AA, QY or QK for MD; QX or QZ for CRNA	Flat Fee	See modifier list for maternity-related services



Type of Anesthesia	CPT Code	Modifier	Reimbursement	Service
Cesarean Delivery after Epidural, for planned vaginal delivery	01967 + 01968	AA, QY or QK for MD; QX or QZ for CRNA	Flat Fee plus add-on	See modifier list for maternity-related services
Cesarean Hysterectomy after Epidural and Cesarean Delivery	01967 + 01969	AA, QY or QK for MD; QX or QZ for CRNA	Flat Fee plus add-on	See modifier list for maternity-related services
Epidural – Vaginal Delivery	59409 59612	47	Fee for delivery plus additional reimbursement for anesthesia	Delivering physician provides the entire service for vaginal delivery
Epidural – Vaginal Delivery	59409 59612	47 and 52	Fee for delivery plus additional reimbursement for anesthesia	Introduction only by the delivering physician
Epidural – Vaginal Delivery	01967	AA and 52	Flat Fee	Introduction only by anesthesiologist
Epidural – Vaginal Delivery	01967	AA and QS for MD; QZ and QS or QX and QS for CRNA	Flat Fee	Monitoring by anesthesiologist or CRNA
Cesarean Delivery	59514 59620	47 and 52	Fee for delivery plus additional reimbursement for anesthesia	Introduction only by the delivering physician
Cesarean Delivery – after Epidural	01961	AA and 52	Flat Fee	Introduction only by the anesthesiologist
Cesarean Delivery-following Epidural for planned vaginal delivery	01967 + 01968	AA and 52	Flat Fee plus add-on	Introduction only by the anesthesiologist
Cesarean Delivery – after Epidural	01961	AA and QS for MD; QZ and QS or QX and QS for CRNA	Flat Fee	Monitoring by the anesthesiologist or CRNA
Cesarean Delivery-following Epidural for planned vaginal delivery	01967 + 01968	AA and QS for MD; QZ and QS or QX and QS for CRNA	Flat Fee plus add-on	Monitoring by the anesthesiologist or CRNA



When an add-on code is used to fully define a maternity-related anesthesia service, AmeriHealth Caritas Louisiana requires the date of delivery be the date of service on claims for both the primary and add-on code.

An add-on code in and of itself is not a full service and typically cannot be reimbursed separately to different providers. The exception is when more than one provider performs services over the duration of labor and delivery.

### **Anesthesia-Pediatric Moderate (Conscious) Sedation**

Moderate sedation is covered and may be billed for enrollees from birth to age 13. Exceptions to the age restriction are made for children who have severe developmental disabilities from age 14 to age 20. Claims for enrollees 21 years of age or older are not covered and should not be billed.

The following services for moderate sedation are allowed but are not to be reported/billed separately:

- Assessment of the enrollee (not included in intra-service time);
- Establishment of intravenous (IV) access and fluids to maintain patency, when performed;
- Administration of agent(s);
- Maintenance of sedation;
- Monitoring of oxygen saturation, heart rate and blood pressure; and
- Recovery (not included in intra-service time).

AmeriHealth Caritas Louisiana reimburses a second physician other than the healthcare professional performing the diagnostic or therapeutic when the second physician provides moderate sedation in a facility setting (e.g., hospital, outpatient hospital, ambulatory surgical center, skilled nursing facility). However, moderate sedation services performed by a second physician in a non-facility setting (e.g., physician office, freestanding imaging center) should not be reported/billed.

### **Anesthesia-Surgical**

Procedure codes in the Anesthesia section (not the Surgery section) of the CPT manual are to be used to bill for surgical anesthesia procedures and are billable only for an anesthesiologist or certified registered nurse anesthetist (CRNA). Administration of anesthesia by the provider performing the surgical procedure for a non-obstetrical surgery is not covered and should not be billed.

- Reimbursement for moderate sedation and maternity-related procedures, other than general anesthesia for vaginal delivery, will be a flat fee.
- Reimbursement for surgical anesthesia procedures will be based on formulas utilizing base units, time units (1= 15 min) and a conversion factor as identified in the [Anesthesia Fee Schedules](#).
- Minutes must be reported on all anesthesia claims except where policy states otherwise.

The following applicable modifiers are required when billing for surgical anesthesia services:

Modifier	Servicing Provider	Surgical Anesthesia Service
AA	Anesthesiologist	Anesthesia services performed personally by the anesthesiologist
QY	Anesthesiologist	Medical direction of one CRNA



QK	Anesthesiologist	Medical direction of two, three, or four concurrent anesthesia procedures involving
QX	CRNA	CRNA service with direction by an anesthesiologist
QZ	CRNA	CRNA service without medical direction by an anesthesiologist
23	Anesthesiologist/ CRNA	Unusual anesthesia (for anesthesia procedure code 00170 only)

**The following are accepted billings of modifiers:**

- Modifiers which can stand alone: AA and QZ
- Modifiers which need a partner QK, QX, and QY
- Valid modifier combinations: QK and QX, or QY and QX
- Modifier 23 (CPT code 00170 only), **in addition** to modifiers above

**Anesthesia for Tubal Ligation or Hysterectomy**

Anesthesia reimbursement for tubal ligations and hysterectomies is formula-based, except for anesthesia for cesarean hysterectomy (CPT code 01969).

The reimbursement for CPT codes 01967 and 01969, when billed together, is a flat fee. CPT code 01968 is implied in CPT code 01969 and should not be placed on the claim form if a cesarean hysterectomy was performed after C-section delivery.

**Applied Behavior Analysis (ABA) Therapy**

The TF modifier must be added to the procedure code when billing intermediate level of care for a state-certified assistant behavior analyst (SCABA).

ABA provider groups must include the ABA group's NPI in field 33 of the CMS-1500 and the ABA licensed practitioner's NPI in field 24J.

When services are rendered at **different places of service** for ABA therapy but are performed on the same member, by the same rendering provider, on the same date of service, and the same code/modifier combination, providers are required to bill on one claim form and indicate the **accurate place of service code** in field 24B of the CMS-1500 **for each billed line** to prevent a "CDD-Definite Duplicate Claim" denial.

The codes listed below are the only allowed services to be billed for **telehealth** ABA therapy. They must be appended with modifier 95, and must have either place of service 02 (other than home) or place of service 10 (home).

CPT Codes	
97151	97155
97152	97156



97153	97157
97154	97158

### **Assistant Surgeon/Assistant at Surgery**

Physicians serving as the assistant surgeon are to use the modifier “80” on the procedure code(s) representing their services.

Advanced practice registered nurses, certified nurse midwives, and physician assistants are to use the modifier “AS” when reporting their services as the only assistant at surgery.

### **Audiology**

Payment for the following audiology codes is restricted to one per recipient per 180 days:

92550	92557	92570	92577
92552	92563	92571	92579
92553	92565	92572	92582
92555	92567	92575	92583
92556	92568	92576	92584

After approval of cochlear implant(s) has been granted, the hospital should bill for the device(s) by submitting the the appropriate HCPCS code for the device(s) on a CMS 1500 (separately from the per diem hospital bill on the UB-04).

Reimbursement is made to the hospital for both the device and the per diem.

### **Behavioral Health**

- AmeriHealth Caritas Louisiana covers basic behavioral health services, which include but are not limited to screening, prevention, early intervention, medication, and referral services as defined the Medicaid State Plan.
- Behavioral health services performed in an FQHC/RHC are reimbursed as encounters. The encounter reimbursement includes all services provided to the recipient on that date of service. In addition to the encounter code, it is necessary to indicate the specific services provided by entering the individual procedure code, description, and total charges for each service provided on subsequent lines.
- Behavioral Health services are billed on the CMS-1500 claim form or electronically in the 837 format.
- Coordinated System of Care (CSoc) Behavioral Health claims (ages 5-20) should be submitted to Magellan Healthcare. For information call 1-800-424-4489 or TTY 1-800-846-5277.



- If age modifiers are included with the codes listed on the [Specialized Behavioral Health Fee Schedule](#) (SBHFS), then they are required in addition to all other applicable modifiers from the SBHFS for claims to be paid correctly.
- Dialectical Behavioral Therapy (DBT) skills training group claims must be submitted by an LMHP.
- Telehealth claims for group psychotherapy are only allowed via telehealth when utilized for DBT.

## Behavioral Health-CSoC Claims

- **Submitting Claims During Month of CSoC Referral**
  - If an AmeriHealth Caritas Louisiana enrollee is receiving behavioral health services and a referral is made for CSoC services after the FIRST calendar day of the month, the provider (excluding CSoC service providers) should submit service claims to AmeriHealth Caritas Louisiana until the end of the month.
  - If the enrollee remains in the CSoC eligibility/assessment process, or has been determined eligible, by the first calendar day of the following month, all behavioral health service claims should be submitted to the CSoC contractor (Magellan). Providers should check the Electronic Medicaid Eligibility Verification System [eMEVS] to determine if AmeriHealth Caritas Louisiana is responsible for the payment of claims. Providers are encouraged to check eMEVS on every date of service to verify a member's eligibility and to identify if AmeriHealth Caritas Louisiana is responsible for the date of service. A member's eligibility does not routinely change during the middle of the month. There are retroactive corrections that can occur that may impact claims and responsibility.
- **Submitting Claims During Months of CSoC Enrollment**
  - For any month that a recipient is enrolled in CSoC on the **first** calendar day of the month, Magellan is responsible for paying providers for specialized behavioral health services rendered during the entire month.
- **Submitting Claims During Month of Discharge**
  - During the month that an enrollee is discharged from CSoC, all specialized behavioral health service providers should submit claims to Magellan through the end of that month. AmeriHealth Caritas Louisiana assumes responsibility for payment of all specialized behavioral health services on the **first** calendar day of the following month.
- **Exclusions**
  - Payment to providers for the provision of one of the five CSoC waiver services (i.e., Parent Support and Training, Youth Support and Training, Independent Living/Skills Building, Crisis Stabilization or Respite Care) are the responsibility of Magellan for any date of service upon which a child/youth is enrolled in CSoC. AmeriHealth Caritas Louisiana is not responsible for payment to providers for the provision of waiver services to CSoC enrolled recipients.
  - Payment to providers for the provision of residential treatment, including Psychiatric Residential Treatment Facilities (PRTF), Therapeutic Group Homes (TGH) and Substance Use Residential treatment is not the responsibility of Magellan for any date of service. AmeriHealth Caritas Louisiana retains responsibility for the payment of providers for the provision of these services to CSoC enrolled recipients.
  - Payment to providers for the provision of Inpatient Psychiatric Treatment will be determined based upon which Plan was responsible (per the above guidance) as of the recipient's admission date. The Plan maintains responsibility for payment throughout the period that was prior authorized, or through the date of discharge, whichever occurs first.
  - Members enrolled with Magellan continue to receive their physical health services from AmeriHealth Caritas Louisiana or fee for service Medicaid.



### Behavioral Health Non-CSoC Claims

- Please refer to the electronic Medicaid Eligibility Verification System (eMEVS) to identify whether the recipient has (1) physical health, specialized behavioral health services, and non-emergency medical transportation (NEMT) through a Healthy Louisiana Plan (**Example 1** below), or (2) specialized behavioral health and NEMT benefits **only** through a Healthy Louisiana Plan (**Example 2** below).
- For these recipients, all **non**-specialized behavioral health claims should be directed to traditional Medicaid (the fiscal intermediary) or the primary payer, such as Medicare, if Medicaid is secondary.



### Example 1 – Physical Health, Specialized Behavioral Health and NEMT

#### Health Benefit Plan Coverage

Benefit	Service Type Code	Insurance Type	Plan Coverage Description
Active Coverage	Health Benefit Plan Coverage	Medicaid	Eligible for Medicaid on Plan Date. <b>Plan Begin Date</b> 02/01/2015
Deductible	Health Benefit Plan Coverage	Medicaid	Health Plan Base Deductible is \$0 for In Plan Network and Out of Plan Network.
Benefit Description	Health Benefit Plan Coverage	Medicaid	PREFERRED LANGUAGE: ENGLISH
Managed Care Coordinator	Medical Care	Medicaid	BAYOU HEALTH PLAN PHARMACY PBM IS PERFORMRX <b>Managed Care Organization</b> Name of Bayou Health Plan <b>Telephone</b> Phone Number for Bayou Health Plan
Managed Care Coordinator	Specialized Behavioral Health Care	Medicaid	BAYOU HEALTH PLAN <b>Managed Care Organization</b> Name of Bayou Health Plan <b>Telephone</b> Phone Number for Bayou Health Plan
Managed Care Coordinator	Dental Care	Medicaid	DENTAL BENEFITS PLAN MANAGER <b>Payer</b> MCNA INSURANCE COMPANY <b>Telephone</b> (855) 701-6262 <b>URL</b> https://portal.MCNA.net

### Example 2 – Specialized Behavioral Health and NEMT Only

#### Health Benefit Plan Coverage

Benefit	Service Type Code	Insurance Type	Plan Coverage Description
Active Coverage	Health Benefit Plan Coverage	Medicaid	Eligible for Medicaid on Plan Date. <b>Plan Begin Date</b> 02/01/2015
Deductible	Health Benefit Plan Coverage	Medicaid	Health Plan Base Deductible is \$0 for In Plan Network and Out of Plan Network.
Benefit Description	Health Benefit Plan Coverage	Medicaid	PREFERRED LANGUAGE: ENGLISH
Managed Care Coordinator	Specialized Behavioral Health Care	Medicaid	BAYOU HEALTH PLAN <b>Managed Care Organization</b> Name of Bayou Health Plan <b>Telephone</b> Phone Number for Bayou Health Plan
Managed Care Coordinator	Dental Care	Medicaid	DENTAL BENEFITS PLAN MANAGER <b>Payer</b> MCNA INSURANCE COMPANY <b>Telephone</b> (855) 701-6262 <b>URL</b> https://portal.MCNA.net



## **Behavioral Health-Professional Claims (non-emergency)**

- **Licensed Mental Health Professionals (LMHPs)**
  - Professional claims for LMHPs should be submitted to AmeriHealth Caritas Louisiana (for both types of examples from eMEVS listed above) or the primary payer if Medicaid is secondary. LMHPs include the following providers:
    - Psychiatrists.
    - Doctor of Osteopathy (DO) (psychiatric specialty only).
    - Medical or Licensed Psychologist.
    - Licensed Clinical Social Worker (LCSW).
    - Licensed Professional Counselors (LPC).
    - Licensed Marriage and Family Therapist (LMFT).
    - Licensed Addiction Counselors (LAC).
    - Nurse Practitioner and Nurse Practitioner Group (psychiatric specialty only).
    - Clinical Nurse Specialist (psychiatric specialty only).
    - Physician Assistant (psychiatric specialty only).
- **Non-Licensed Mental Health Professionals**
  - Professional claims for providers who are **not** LMHPs should be submitted to AmeriHealth Caritas Louisiana (Example 1 from eMEVS) or traditional Medicaid for recipients enrolled in AmeriHealth Caritas Louisiana for specialized behavioral health services only (Example 2 from eMEVS).

## **Behavioral Health-Facility Claims (non-emergency)**

- **General Hospital**
  - Facility claims, inclusive of all ancillary charges, for general hospitals, should be billed to AmeriHealth Caritas Louisiana (Example 1 from eMEVS) regardless of rendering provider, or traditional Medicaid for recipients with only Specialized Behavioral Health listed in eMEVS.
- **Freestanding Mental Health Hospital or Distinct Part Psychiatric Unit (DPPU)**
  - Facility claims, inclusive of all ancillary charges, for freestanding mental health hospitals and DPPU should be billed to AmeriHealth Caritas Louisiana (both eMEVS examples listed above) regardless of rendering provider. This distinction makes it imperative that DPPU claims are not billed using the coding for the associated general hospital. The DPPU unique coding must be submitted on the claim.

## **Behavioral Health-Lab and Radiology Claims**

- **General Hospital or Free Standing Lab**
  - All lab and radiology services provided in a general hospital (inpatient or outpatient) or in a free standing lab should be submitted to AmeriHealth Caritas Louisiana (Example 1 from eMEVS) or traditional Medicaid for members with only Specialized Behavioral Health listed in eMEVS.



- **Freestanding Mental Health Hospital or DPPU**

- Claims that include lab and radiology services should be submitted to AmeriHealth Caritas Louisiana (both eMEVS examples listed above) **only** when billed as part of an inpatient psychiatric hospital stay (freestanding or DPPU).

### **Behavioral Health-Federally Qualified Health Centers (FQHC) and Rural Health Centers (RHC) Claims**

- **LMHP Rendering Provider**

- FQHC and RHC providers should submit claims to AmeriHealth Caritas Louisiana (both eMEVS examples listed above) **only** if a behavioral health service was provided during the encounter **and** an LMHP is indicated as the rendering provider on the claim. If a recipient is seen by an LMHP and non-LMHP during the same encounter, the LMHP should be indicated as the rendering provider on the claim, and it should be sent to AmeriHealth Caritas Louisiana (both eMEVS examples listed above).

- **Non-LMHP Rendering Provider**

- FQHC and RHC providers should submit any claim without an LMHP listed as the rendering provider on the claim to AmeriHealth Caritas Louisiana (Example 1 from eMEVS) or LDH's fiscal intermediary for recipients with only Specialized Behavioral Health listed in eMEVS.
- The following provider types and provider specialties must render a behavioral health specific service as listed in the **Specialized Behavioral Health Fee Schedule** in order to bill a behavioral health encounter H2020.
  - T1015 or D0999 cannot be billed. Encounters will deny (provider not eligible).
  - If an E/M service detail line (procedure codes between 90792 or 99202 through 99215) is submitted with an accepted H2020 and specialized behavioral health (SBH) procedure code line, the E/M service detail line **ONLY** will deny.
  - If there are no accepted SBH service detail lines, the encounter will deny (no eligible service).
  - If there is not an accepted all-inclusive code H2020, the encounter will deny (no eligible service).

Provider Type	Provider Specialty
31	6A, 6B, 6C, 6D, 6E, 6F
AK	8E
AH	8E



73	73

<b>Provider Type Description</b>	<b>Provider Description</b>	<b>Specialty</b>	<b>LDH PT TYPE</b>	<b>LDH ST TYPE</b>
Doctor of Philosophy	Neuropsychologist		31	6A
Doctor of Philosophy	Psychologist Clinical		31	6A
Doctor of Philosophy	Psychologist Counseling		31	6B
Doctor of Philosophy	Psychologist Developmental		31	6D
Doctor of Philosophy	Psychologist Non Declared		31	6E
Doctor of Philosophy	Psychologist Other		31	6F
Doctor of Philosophy	Psychologist School		31	6C
Doctor of Psychology	Neuropsychologist		31	6A
Doctor of Psychology	Psychologist Clinical		31	6A
Doctor of Psychology	Psychologist Counseling		31	6B
Doctor of Psychology	Psychologist Developmental		31	6D
Doctor of Psychology	Psychologist Non Declared		31	6E
Doctor of Psychology	Psychologist Other		31	6F
Doctor of Psychology	Psychologist School		31	6C
Licensed Prof Counselors	Professional Counselling		AK	8E
Licensed Marriage Family Thera	Marriage and Family Therapy		AH	8E
Licensed Clin Social Worker	Licensed Clin Social Worker		73	73

- The rendering provider types and specialties below billing H2020 must include an accepted E/M detail line (procedure codes between 99202 thru 99215) or accepted SBH service detail line. SBH services are identified in the SBH Fee Schedule.
  - There must be an accepted H2020 line, and
  - at least one accepted E/M detail line (procedure codes 99202 through 99215), or
  - at least one accepted SBH service detail line.
  - If there are no accepted/paid detail lines with at least one E/M service detail line or at least one SBH service detail line, the encounter will deny as no eligible service.
  - Both SBH and E/M codes may be reported and accepted on the encounter.
  - If H2020 is not accepted, the encounter will deny as no eligible service.



	Provider	Specialty	LDH PT	LDH ST
Provider Type Description	Description	TYPE	TYPE	
Doctor of Philosophy	Medical Psychologist	31		6G
Doctor of Psychology	Medical Psychologist	31		6G
Medical Doctor	Pediatric Psychiatry	20		26
Medical Doctor	Psychiatry	20		26
Osteopath	Pediatric Psychiatry	20		26
Osteopath	Psychiatry	20		26
Medical Doctor	Addiction Medicine	20		2W
Osteopath	Addiction Medicine	20		2W
Advance Registered Nurse Practitioner	Psych Mental Health Nursing	78		26
Nurse Practitioner	Psych Mental Health Nursing	78		26
Nurse Practitioner	Psychiatric	78		26
Clinical Nurse Specialist	Clinical Nurse Psych	93		26
Physician's Assistant	Psychiatry	94		26

- The below provider type/specialty combinations are the only behavioral health providers allowed to be reimbursed for claims with an evaluation and management HCPCS code as the only detailed line. All other behavioral health provider type/specialty combinations require at least one qualified psychiatric service included as a detailed line on the claim.
- These types and specialties below are allowed to bill the T1015 as well as H2020 (with above guidelines) when providing both physical and behavioral encounters on the same date but they must still adhere to filing guidelines of submitting a separate claim form with T1015 on the first line with detail lines below it and H2020 being the first line on the separate claim form with detail lines below it.

Provider Type	Provider Specialty
20	26, 2W
78	26
93	26
94	26
31	6G

Modifier	Description
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AF	Psychiatrist
AF	Psychiatrist – Addictionologist
AF	Psychiatrist – Psychiatry, Neurology, Addiction, Medicine
SA	Nurse Practitioner (NP) – APRN
SA	Clinical Nurse Specialist (CNS) – APRN
SA	Physician’s Assistant (PA)
HP	Medical Psychologist

### **Behavioral Health-Emergency Department (ED) Claims**

- **LMHP Rendering Provider**

- Only professional claims for an LMHP for services provided as part of an ED stay should be submitted to AmeriHealth Caritas Louisiana (both eMEVS examples listed above).

- **Non-LMHP Rendering Provider**

- Hospitals should submit ED facility claims to AmeriHealth Caritas Louisiana (Example 1 from eMEVS) or traditional Medicaid for recipients with only Specialized Behavioral Health listed in eMEVS.
- All professional claims associated with an ED stay should be submitted to AmeriHealth Caritas Louisiana (Example 1 from eMEVS) or traditional Medicaid for members with only Specialized Behavioral Health listed in eMEVS, **except** when the rendering provider is an LMHP.



## **Behavioral Health-Inpatient Acute Detox Claims**

- **General Hospital**

- Providers should submit claims for acute detox to AmeriHealth Caritas Louisiana (Example 1 from eMEVS) or traditional Medicaid for recipients with only Specialized Behavioral Health listed in eMEVS if the service is performed in a general hospital.

- **Freestanding Mental Health Hospital or DPPU**

- Providers should submit claims for acute detox to AmeriHealth Caritas Louisiana (both eMEVS examples listed above) if services were performed in a freestanding mental health hospital or DPPU.

## **Behavioral Health-CPT Codes for Neuropsychological Testing and Behavioral Assessment Claims**

- Procedure codes 96132, 96133, 96136, 96137, 96156, 96158, 96159, 96164, 96165, 96167, 96168, 96170 and 96171 are payable to AmeriHealth Caritas Louisiana (both eMEVS examples listed above) when rendered by an LMHP and where applicable prior authorization or pre-certification requirements are met.

## **Behavioral Health-Non-Emergency Medical Transportation Cost**

- Upon referral by a provider, all non-emergency medical transportation (NEMT) for eligible members to and from a contracted provider (or providers operating under an approved single/ad hoc case agreement) shall be reimbursed through AmeriHealth Caritas Louisiana's non-emergency transportation broker, Verida.

## **Behavioral Health-Pharmacy Claims**

- All Pharmacy Services including behavioral health medications will be provided through AmeriHealth Caritas Louisiana (Example 1 from eMEVS), traditional Medicaid for recipients with only Specialized Behavioral Health listed in eMEVS, or the primary payer if Medicaid is secondary.

## **Chemotherapy**

- Services may be billed electronically via 837 Format or via paper on a CMS 1500 or UB-04.
- Chemotherapy administration is covered by Louisiana Medicaid. Providers are to use the appropriate chemotherapy administration procedure code in addition to the "J-code" for the chemotherapeutic agent.
- If a significant separately identifiable Evaluation and Management service is performed, the appropriate E/M procedure code may also be reported.
- If chemotherapy is done during an observation stay, even if the AmeriHealth Caritas Louisiana [PA Lookup Tool](#) CPT/HCPCS states an authorization is needed for the chemotherapy code it would not require an authorization during the 48-hour observation stay.



## Chiropractic Care

- Claims for chiropractic services are billed on a CMS 1500 or via 837 format.
- HCPCS modifier “AT” (Acute Treatment) may be appended to billed code.
- List of CPT codes that may now be billed for chiropractic care:

Service Category	Code
Evaluation and management – new patient	99202
	99203
	99204
	99205
Evaluation and management – established patient	99212
	99213
	99214
	99215
Spinal X-rays	72020
	72040
	72050
	72052
	72070
	72072
	72074
	72080
	72100
	72110
	72114



	72120
	72220
Spinal manipulation	98940
	98941
	98942
Other treatments	97012
	97022
	97035
	97032
	97110
	97112
	97116
	97124
	97140
	20560
	20561

### Community Health Workers

The codes reimbursed for services provided by Community Health Workers (CHW) are CPT procedure codes in the 'Education and Training for Patient Self-Management' section of the CPT Professional manual (98960, 98961 and 98962).

AmeriHealth Caritas Louisiana requires a CHW who provides services to more than one enrollee to document in the clinical record and bill appropriately using the approved codes associated with the number of people receiving the services simultaneously. This is limited to eight unique enrollees per session.. Federally Qualified Health Clinics (FQHCs) and Rural Health Clinics (RHCs) claims for CHW services may also include the following:

- T1015, H2020 or D0999

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- An evaluation and management code

If an evaluation and management code is included on the FQHC or RHC claim, reimbursement will be the rate of file for the encounter visit in addition to the rate of file for the CHW services for the date of service.

If an evaluation and management code is not included on the FQHC or RHC claim, reimbursement will be the rate of file for the CHW services for the date of service.

An FQHC or RHC evaluation and management visit must be conducted within 30 days of the CHW services.

### Corneal Collagen Cross-Linking

Effective dates of service May 1, 2024 and after, AmeriHealth Caritas Louisiana covers corneal collagen cross-linking (CXL) procedures. The CXL procedure, including the riboflavin drops and administration of UV light, is approved for patients between 14-20 years of age with progressive keratoconus.

CXL can be billed using the following codes:

- 0402T: collagen cross-linking of cornea (including removal of the corneal epithelium and measurement of corneal thickness).
- J2787: riboflavin 5'-phosphate, ophthalmic solution, up to 3 mL.

Please refer to the AmeriHealth Caritas Louisiana [Provider Handbook](#) manual for CXL clinical guidelines.

### CPT Category (CAT) II Supplemental Reimbursement

CPT Category (CAT) II codes are supplemental tracking codes that can be used for performance measurement.

CAT II supplemental reimbursements are reimbursements payable by AmeriHealth Caritas Louisiana when PCPs and specialists render and bill the services in the listing below in conjunction with a diagnosis of diabetes or hypertension.

Providers need to bill a charge of \$5.00 or \$10.00 according to the applicable rate for the code in the listing below to receive the full supplemental reimbursement. Reimbursement will not exceed the billed charges and providers are only reimbursed if all the criteria is met in the listing below:

CPT Cat II Code	Code Description	Rate	Requires 1 Diagnosis from Indicated Range	Age Range	Frequency Limit
2022F	Dilated retinal eye exam with evidence of retinopathy	\$10	E10.10-E13.9	18+years	1 per calendar year
2023F	Dilated retinal eye exam without evidence of retinopathy	\$10	E10.10-E13.9	18+years	1 per calendar year



2024F	7 standard field stereoscopic photos with evidence of retinopathy	\$10	E10.10-E13.9	18+years	1 per calendar year
2025F	7 standard field stereoscopic photos without evidence of retinopathy	\$10	E10.10-E13.9	18+years	1 per calendar year
2026F	Eye imaging validated to match dx from 7 standard field stereoscopic photos with evidence of retinopathy	\$10	E10.10-E13.9	18+years	1 per calendar year
2033F	Eye imaging validated to match dx from 7 standard field stereoscopic photos without evidence of retinopathy	\$10	E10.10-E13.9	18+years	1 per calendar year
3044F	Most recent HbA1c level less than 7.0%	\$10	E10.10-E13.9	18+years	1 per calendar year
3046F	Most recent HbA1c level greater than 9.0%	\$10	E10.10-E13.9	18+years	1 per calendar year
3051F	Most recent HbA1c level between 7.0% and less than 8.0%	\$10	E10.10-E13.9	18+years	1 per calendar year
3052F	Most recent HbA1c level between 8.0% and less than 9.0%	\$10	E10.10-E13.9	18+years	1 per calendar year
3072F	Low risk for retinopathy {no evidence of retinopathy in prior year)	\$10	E10.10-E13.9	18+years	1 per calendar year



CPT Cat II Code	Code Description	Rate	Requires 1 Diagnosis from Indicated Set	Age Range	1 Pair = 1 Green AND 1 Blue
3074F	Most recent systolic blood pressure <130mmHg	\$5	E10.10-E13.9 or 110	18+ years	1 pair per 90 days
3075F	Most recent systolic blood pressure 130-139 mm Hg	\$5	E10.10-E13.9 or 110	18+ years	1 pair per 90 days
3077F	Most recent systolic blood pressure ≥140 mm Hg	\$5	E10.10-E13.9 or 110	18+ years	1 pair per 90 days
3078F	Most recent diastolic blood pressure <80mmHg	\$5	E10.10-E13.9 or 110	18+ years	1 pair per 90 days
3079F	Most recent diastolic blood pressure 80-89 mm Hg	\$5	E10.10-E13.9 or 110	18+ years	1 pair per 90 days
3080F	Most recent diastolic blood pressure ≥90 mm Hg	\$5	E10.10-E13.9 or 110	18+ years	1 pair per 90 days

### Diabetes Self-Management Training

- The following HCPCS codes or their successors are used to bill for DSMT services:
  - G0108-Diabetes outpatient self-management training services, individual, per 30 minutes
  - G0109-Diabetes self-management training services, group session (two or more) per 30 minutes
- Services provided to pregnant women with diabetes must be billed with the “TH” modifier.
- Hospitals are to bill the above HCPCS codes in the outpatient setting along with revenue code 942. These are the only HCPCS codes currently allowed to be billed with HR942.

### Dialysis

- Reimbursement for dialysis services must be billed using the UB 04 claim form or using the electronic submission 837I.
- Epogen (or epoetin alfa) must be reported using procedure code Q4081 in conjunction with revenue code 634 and revenue code 635.
- The following formula is used in calculating Epogen units of service: (Total number of Epogen units/100) = units of services.
- The units of service field for Epogen must be reported based on the HCPCS code dosage description as is done with all other physician administered drugs. For example: The HCPCS code description for Q4081 is Injection, epoetin alfa, 100 units (for ESRD on dialysis). If the provider administers



12,400 units of Epogen on that date of service, then 124 should be entered as unit of service. Standard rounding should be applied to the nearest whole number.

## Discarded Drugs

The modifier below is used to identify drug amounts discarded/not administered to any patient. The amount administered to the patient should be billed on one line and the amount of the drug not administered (discarded) should be billed on a separate line appended with the JW modifier with the associated CPT/HCPCS code. The amount discarded is not covered and that claim line with the JW modifier will be denied.

Modifier	HCPCS Description
JW	Drug amount discarded/not administered to any patient

## Donor Human Milk -Inpatient

Donor human milk is reimbursed separately from the hospital reimbursement for inpatient services.

The minimum reimbursement for the donor human milk is the fee on file on the Louisiana Medicaid Durable Medical Equipment (DME) Fee Schedules.

Hospitals must bill the donor human milk claim using the HCPCS procedure code T2101 (1 unit per ounce) on a CMS 1500 claim form.

## Donor Human Milk-Outpatient

**Effective** dates of service **January 1, 2023 and after**, human donor milk as an **outpatient** service for use by medically vulnerable infants is covered (please refer to the AmeriHealth Caritas Louisiana [Provider Handbook](#) manual for details regarding this coverage).

Prior authorization is not required for donor human milk. Donor human milk is, however, subject to post payment medical review.

The DME provider must submit a prescription containing all required documentation along with a **hard copy claim** to AmeriHealth Caritas Louisiana.

Failure to provide required documentation, or if the documentation submitted fails to establish medical necessity, will result in recoupment of the payment for the donor human milk.

## Durable Medical Equipment

- Services are billed on a CMS 1500 claim form.
- Date span should be billed as a full month (example: 01/25 – 02/25)
- Submits bills based on a 30-day monthly cycle.
- Do not bill in cases, must bill in units only.
- Bill appropriate units – (1) can is equal to a quantity of “1”.



- An “NU” modifier is used for new purchases.
- An “RR” modifier is required for all rentals.
- DME repair codes for payment consideration should be billed as follows:
  - K0739 -Repair for DME Labor per 15 minutes
  - K0739 RB-Repair for DME - Parts
- Effective for dates of service December 1, 2023 and after, the following diabetic supplies should not be billed as DME (they became covered under pharmacy benefit only):
  - Diabetes glucose meters
  - Diabetic test strips
  - Continuous glucose meters
  - Transmitters and sensors
  - External insulin pumps (e.g., Cequr Simplicity, Omnipod and V-Go)
  - Control solution
  - Ketone test strips
  - Lancets and devices
  - Pen needles
  - Re-usable insulin pens
  - Syringes

**NOTE:** Insulin pumps requiring tubing and supplies, reservoirs and canisters are still billable as DME.

- HCPCS codes for enterals will require the submission of an NDC number and NDC units (**Effective with dates of service January 1, 2023 and after** only metabolic formulas require the NDC all other enterals no longer require an NDC. See **new** [Metabolic Formula Fee Schedule](#)).
  - The NDC billed must be on the Louisiana Medicaid DME Enteral Nutrition Fee Schedule (see exception mentioned above). Prescriptions for enteral feedings must be for an average of at least 750 calories per day over the prescribed period and must constitute at least 70 percent of the daily caloric intake. Nutritional supplements given between meals to boost daily protein-caloric intake or as the mainstay of a daily nutritional plan may be covered for members under age 21 where medical necessity is established. Nutritional supplements will not be covered as described above for members age 21 years or older unless the member has a permanently inoperative internal body organ or function which does not allow absorption of sufficient nutrients to maintain weight and strength commensurate with his/her general condition.
- Providers must submit all required documentation listed below with an electric breast pump claim because failure to provide required documentation, or documentation that fails to establish medical necessity, may result in recoupment of the payment for the device.
  - Prescription from the prescribing physician for the electric breast pump;
  - Education/training on breastfeeding with the prescribing physician, licensed breastfeeding practitioner or healthcare professional;
  - AmeriHealth Caritas Louisiana has not purchased a breast pump within the past three years for the same delivery; and
  - [Completed Fillable Electric Breast Pump Request Form](#) signed by the prescribing physician and the mother or her authorized representative.



- DME HCPCS codes listed on the [Louisiana Medical DMEPOS Fee Schedule](#) as “MP” are manually priced (see below):
  - DME “MP” codes must be submitted as hardcopy claims.
  - Claims must include appropriate HCPCS codes along with the manufacturer’s suggested retail price (MSRP)
  - The reimbursement for manually priced DME items and DME rentals is based on the lessor of:
    - 70 percent of the 2000 Medicare fee schedule for all procedure codes that were listed on the year 2000 Medicare fee schedule, and at the same amount for the HIPAA compliant codes which replaced them; or
    - 70 percent of the Medicare fee schedule under which the procedure code first appeared; or
    - 70 percent of MSRP amount; or
    - 70 percent of billed charges
- The provider must be credentialed to provide DME services.

## **EPSDT (Early and Periodic Screening, Diagnostic, and Treatment Preventive Services Program)**

### **EPSDT Periodic Screening**

If an abnormality or problem is encountered during an EPSDT periodic screening and treatment is significant enough to require an additional evaluation and management (E&M) service on the same date, by the same provider, no additional E&M of a level higher than CPT code 99212 is reimbursable.

### **EPSDT Preventive Medical Screening:**

Billing for these screenings should be completed on the CMS 1500 Claim Form or electronically with the 837P claim transaction. Providers must use the age appropriate code in order to avoid claim denial. Billing may not be submitted for a medical screening unless all of the following components are administered:

<b>COMPONENTS OF THE MEDICAL SCREENING</b>	
1. Comprehensive health and developmental history (including assessment of both physical and mental health and development).	
2. Comprehensive unclothed physical exam or assessment.	
3. Appropriate immunizations according to age and health history (unless medically contraindicated or parents or guardians refuse at the time).	
4. Laboratory tests (including age-appropriate screenings for newborns, iron deficiency anemia, blood lead levels, dyslipidemia and sexually transmitted infections).	
5. Health education (including anticipatory guidance).	



- Providers must bill with the most appropriate diagnosis in the primary diagnosis position.
- These codes are billed hard copy on the CMS-1500 form or electronically using the 837P claim transaction.
- The following codes are used to bill medical screenings:

99381	Initial comprehensive preventive medicine; Infant (age under 1 year)
99382	Initial comprehensive preventive medicine; Early Childhood (ages 1-4)
99383	Initial comprehensive preventive medicine; Late Childhood (ages 5-11)
99384	Initial comprehensive preventive medicine; Adolescent (ages 12-17)
99385	Initial comprehensive preventive medicine; Adult (ages 18-20)
99391	Periodic comprehensive preventive medicine; Infant (age under 1 year)
99392	Periodic comprehensive preventive medicine; Early Childhood (ages 1-4)
99393	Periodic comprehensive preventive medicine; Late Childhood (ages 5-11)
99394	Periodic comprehensive preventive medicine; Adolescent (ages 12-17)
99395	Periodic comprehensive preventive medicine; Adult (ages 18-20)

### **EPSDT Vision Screening**

The purpose of the vision screening is to detect potentially blinding diseases and visual impairments, such as congenital abnormalities and malfunctions, eye disease, strabismus, amblyopia, refractive errors, and color blindness.

The CPT procedure code to use for vision screenings is 99173 amended with EP modifier (see [EPSDT Preventive Services Fee Schedule](#)).

### **EPSDT Hearing Screening**

The purpose of the hearing screening is to detect central auditory problems, sensorineural hearing loss, conductive hearing impairments, congenital abnormalities, or a history of conditions which may increase the risk of potential hearing loss.

The CPT procedure code to use for hearing screenings is 92551 modifier (see [EPSDT Preventive Services Fee Schedule](#)).

### **EPSDT Interperiodic Screenings**

An interperiodic age-appropriate screening may only be billed if the enrollee has received an age-appropriate medical screening. If the medical screening has not been performed, then the provider must perform and bill an age-appropriate medical screening before an interperiodic screening may be performed and billed.

An interperiodic screening includes a complete unclothed exam or assessment, health and history update, measurements, immunizations, health education and other age-appropriate procedures.

An interperiodic screening may be performed and billed for a required Head Start physical or school sports physical, but must include all of the components required in the EPSDT preventive periodic screening.



Documentation must indicate that all components of the screening were completed. Medically necessary laboratory, radiology, or other procedures may also be performed and may be billed separately. A well diagnosis is not required.

### **EPSDT-Neonatal/Newborn Screening for Genetic Disorders**

If screening results are not available, or if newborns are screened prior to 24 hours of age, newborns must have another newborn screen. The newborn infant must be rescreened at the first medical visit after birth, preferably between one and two weeks of age, but no later than the third week of life. Please refer to the [AmeriHealth Caritas Louisiana Provider Handbook](#) for more details on coverage requirements for Neonatal/Newborn Screening for Genetic Disorders.

Newborn screening for severe combined immunodeficiency (SCID) is covered under CPT code 81479. This code is only to be used for this purpose and until such a time a permanent procedure code is in place.

### **EPSDT-Perinatal Depression Screening**

Coverage is available for perinatal depression screenings administered to an enrollee's caregiver in accordance with the American Academy of Pediatric/Bright Futures periodicity schedule. The screening can be administered from birth to 1 year during an EPSDT preventive visit, interperiodic visit, or E&M office visit.

Though the screening is administered to the caregiver, it is reimbursed under the child's Medicaid coverage. If 2 or more children under age 1 are present to care on the same day (e.g., twins or other siblings both under age 1), the provider must submit the claim under only one of the children. When performed on the same day as a developmental screening, providers must append modifier -59 to claims for perinatal depression screening.

### **EPSDT-Laboratory**

Iron deficiency anemia and blood lead testing when required are included in the medical screening fee and must not be billed separately.

### **Emergency Room Services**

Hospital providers must bill revenue code 450 or 459 when submitting claims for outpatient emergency room services, along with the appropriate CPT code of either 99281, 99282, 99283, 99284, 99285, or 99291. Only one revenue code 450 or 459 may be billed on the emergency room claim.

**Note:** 99292 is **not** covered when billed in the emergency room.

Hospital claims for emergency room services are not to be billed as a single line item. Claims must include all revenue codes (i.e., pharmacy, lab, x-rays and supplies) which were utilized in the enrollee's treatment, using the appropriate revenue code and CPT/HCPCS when applicable.

**Professional** claims for emergency room services must bill the appropriate CPT/HCPCS code (99281-99285 or 99291-99292).



When an emergency visit results in an inpatient admit, providers must bill all charges associated with the emergency visit on the inpatient bill.

This policy applies to enrollees admitted from the emergency department or if the enrollee has been seen in the emergency department within 24 hours either prior to admit or after the inpatient discharge.

The emergency department charges must be billed as a separate line. All associated charges for the emergency visit must be included by revenue code with the total charges for the inpatient stay.

### **FQHC/RHC/American Indian Clinics-Therapy Services**

When billing therapy services in an FQHC, RHC or American Indian Clinics, claims must be submitted as indicated below:

- The header line must be the T1015 procedure code for the encounter.
- The detailed lines must contain the specific CPT codes for each service provided on the service date.
- Only one encounter is reimbursed for therapy provided on a single date of service for the same provider. If multiple therapies are provided, all must be billed on the same claim.
- The billing provider on the claim will be the provider type 72, 79, 87, or 95.
- The rendering/servicing provider will be the physical therapist (PT 35), occupational therapist (PT 37) or speech therapist (PT 39).
- Multiple encounters with the same health profession, that take place on the same date of service, at a single location, constitute a single visit, and are limited to one encounter per day except when one of the following conditions exists:
  - After the first encounter, the enrollee suffers illness or injury requiring additional diagnosis or treatment; and
  - The enrollee has a medical visit or dental visit on the same day.

### **FQHC/RHC EPSDT Claim Filing Instructions**

Early and Periodic Screening, Diagnostic and Treatment (EPSDT) Screening Services must be billed using the CMS 1500/837P Professional format using encounter code T1015 with modifier EP.

It is necessary to indicate the specific preventive screening services provided to support the T1015- EP encounter by entering the individual procedure code for each service rendered as the appropriate detail line.

This includes but is not limited to immunizations, vision and hearing screening, developmental screening, and perinatal depression screening performed at the time of the EPSDT preventive visit.

All claims billed using the T1015-EP must include the supporting detail procedure codes representing the services provided on the same date as the encounter or the claim will deny.

The physician, advanced practice registered nurse (APRN), or physician assistant (PA) listed as the rendering provider must be present and involved during a preventive visit.

Any care provided by a registered nurse, or other ancillary staff in a provider's office, is subject to Medicaid's 'incident to' policy and must only be providing services within the scope of their license or certification.



**NOTE:** The dental encounter, D0999, may be billed on the same date of services as the encounter codes T1015, T1015 TH (OB encounter), T1015 EP (EPSDT screening) and/or H2020 (Behavioral Health encounter-See Behavioral Health Federally Qualified Health Centers (FQHC) and Rural Health Centers (RHC) section in this manual for more details).

## **FQHC/RHC Non-EPSDT Claim Filing Instructions**

Claims require the submission of encounter code T1015 in conjunction with detail level procedure codes. If detail procedure code lines are not billed with T1015 or if any of the detail procedure codes billed are **not** on the Louisiana Medicaid Fee Schedules, encounter code T1015 will be denied.

T1015 cannot be billed as a single line claim. Claims billed with a single line item will be denied.

The entire claim will be denied if T1015 is billed with a valid detail procedure code and an invalid detail procedure code on the same claim.

If T1015 is billed with a procedure code that is not on the Louisiana Medicaid Fee Schedules the claim will be denied.

RHC/FQHCs will not be reimbursed for family planning services in addition to the encounter payment.

Maternity Care Visits – Obstetricians providing maternity care at an RHC/FQHC should append the T1015 with "TH" modifier.

RHC/FQHCs may bill for adjunct services in addition to the T1015.

Use the correct place of service code 50 (FQHC) and code 72 (RHC) or 12 (RHC and FQHC) if the service was rendered in the member's home. If it is a telehealth service use POS 02 (if it is not in patient's home) or 10 (if it is in patient's home).

## **Home Health Care (HHC)**

- Provider must bill on UB04 or via 837 Format.
- Bill the appropriate revenue code, procedure code and modifier for the homecare service.
- Eligible procedure codes and modifiers can be found in the [Louisiana Medicaid Home Health Services Fee Schedule](#) and eligible revenue codes/procedure code combinations and modifiers can be found in the [Louisiana Medicaid Home Health Revenue and Procedure Codes document](#) under the Home Health Services Fee Schedule on the Louisiana Medicaid website.
- Extended home health providers should bill a TU modifier with procedure codes S9123 or S9124 when the nursing staff has been paid an overtime rate. The TU modifier will pay at a minimum of 1.5 times the base rate for either procedure code. This modifier does not require prior authorization and may be used in addition to modifiers already authorized.

## **Hospice**

Providers must bill on a UB04 claim form.



Applicable bill types are 811 through 828 (Field Locator 4 of the UB04).

Claims must be submitted for payment based on the geographic location where the service(s) are rendered by entering the applicable Core Based Statistical Area (CBSA) code on the claim.

Hospice Core Based Statistical Areas (CBSA) Codes									
<b>10780</b> Rapides Grant	<b>12940</b> Ascension East Baton Rouge Livingston West Baton Rouge Pointe Coupee St. Helena Iberville East & West Feliciana	<b>25220</b> Tangipahoa	<b>26380</b> Lafourche Terrebonne	<b>29180</b> Acadia Iberia Lafayette St. Martin Vermillion	<b>29340</b> Calcasieu Cameron	<b>33740</b> Ouachita Union	<b>35380</b> Jefferson Orleans Plaquemines St. Bernard St. Charles St. James St. John the Baptist St. Tammany	<b>43340</b> Bossier Caddo Webster DeSoto	<b>99919</b> All Others

Value code 61 is required in the Code section of the UB-04, and the CBSA code is required in the Value Code Amount section; they can be entered in either Field Locator 39, 40 or 41 of the UB-04.

Example below:

Value code 61 is required in the Code section of the UB-04, and the CBSA code is required in the Value Code Amount section; they can be entered in either Field Locator 39, 40 or 41 of the UB-04.

Example below:

39	VALUE CODES	40	VALUE CODES	41	VALUE CODES
CODE	AMOUNT	CODE	AMOUNT	CODE	AMOUNT
a 61	10780 300	61	10780 300	61	10780 300

**NOTE:** There must be a CBSA code for each revenue code (line) billed in Field Locator 42 of the UB-04.

Bill the appropriate revenue code for the hospice level of care:

- Routine Home Care (Revenue Code 651)
- Continuous Home Care (Revenue Code 652)
- Inpatient Respite Care (Revenue Code 655)
- General Inpatient Care (Revenue Code 656)

**NOTE:** Date of discharge is not reimbursable (except discharge due to death)

## Hysterectomy

The primary surgeon's claim requires hard-copy submission with a valid consent form and the primary surgeon is expected to share copies of the completed consent forms to facilitate ancillary provider billing for hysterectomy services.



If an ancillary provider submits a claim for hysterectomy services without the appropriate consent form, the claim will be paid only if the primary surgeon's claim has been approved.

The ancillary provider's claim may be held for up to 30 days pending review of the primary surgeon's claim. If the primary surgeon's claim has not been approved during this timeframe, the claim will deny. If the claim is denied, ancillary providers may resubmit after allowing additional time for the primary surgeon's claim to be paid or submit the claim hard-copy with the appropriate consent form.

When submitting claims for services that require a hysterectomy consent form, the name on the Medicaid file for the date of service on which the form was signed, must be the same as the name signed at the time consent was obtained. If the enrollee's name is different, the provider must attach a letter from the physician's office from which the consent was obtained. The letter must be:

- Signed by the physician;
- State that the enrollee's name has changed;
- Include the enrollee's social security number and date of birth; and
- Be attached to all claims requiring consent upon submission for claims processing.

A witness signature is needed on the hysterectomy consent form when the enrollee meets one of the following criteria:

- Enrollee is unable to sign and must indicate "x" on the signature line; or
- There is a diagnosis on the claim that indicates mental incapacity.

If a witness signs the consent form, the signature date must match the date of the enrollee's signature. If the dates do not match, or the witness does not sign and date the form, claims related to the hysterectomy will deny.

## **Immunizations/Vaccines**

### **Single Administration**

- Providers must submit the appropriate CPT immunization administration code when administering one immunization.
- In addition, the CPT code for the vaccine must be included on the same claim.

### **Multiple Administrations**

- When administering more than one immunization on a single date of service, providers are to bill as described for a single administration.



- In addition, the appropriate procedure code(s) (Immunization administration -each additional injection/administration/vaccine) is to be listed with the appropriate number of units for the additional vaccines placed in the “units” column.
- The specific vaccines are to be listed on subsequent lines. The number of vaccines listed must match the number of units listed in the “units” column.

### **Hard Copy Claim Filing for Greater Than Four Administrations**

- Providers must bill on two CMS-1500 claim forms when billing hard copy claims for more than four immunizations and the six-line claim form limit is exceeded.
- The first claim must follow the instructions for billing for a single administration.
- A second CMS-1500 claim form can be used to bill the remaining immunizations as described for billing for multiple administrations.

Please refer to the [AmeriHealth Caritas Louisiana Provider Handbook](#) manual for more details on immunization coverage.

Effective August 3, 2023, respiratory syncytial virus (RSV) vaccines are covered identified by the CPT procedure codes 90380 and 90381.

CPT code 96372 is used for the administration of the RSV vaccines provided above when administered from August 3, 2023 through December 31, 2023.

CPT codes 96380 and 96381 are to be submitted for the administration of the RSV vaccines provided above when administered on or after January 1, 2024.

### **Infusion Therapy**

- Drugs administered by physician or outpatient hospital on the Louisiana Medicaid Fee Schedule will be reimbursed, but some are subjected to a prior authorization. Drugs require the provider to also bill the NDC and related NDC information. Please refer to the AmeriHealth Caritas Louisiana [Prior authorization lookup tool](#) to determine authorization requirements for HCPCS codes.
- Failure to bill the NDC required information will result in denial (exception would be enteral formula reimbursement effective with dates of service 01-01-23 and after).
- Infusion supplies can be provided by a DME provider or home care providers; nursing services are provided by home care agency.
- Infusions/drugs provided in the home are not billed by the home care or DME provider and are not covered by the AmeriHealth Caritas Louisiana.
- Drugs would need to be obtained through the pharmacy benefit for any home infusion.
- Nursing and supplies would be covered by the AmeriHealth Caritas Louisiana.

### **Injectable Drugs**

All drugs billed are required to be submitted with NDC information and may be submitted via CMS-1500 or 837 electronic format. Refer to NDC instructions in Supplemental Information section.

The NDC number and the HCPCS code for drug products are required on both the 837 format and the CMS-1500 for reimbursable medications. Claims submitted without NDC information and a valid HCPCS code will be denied.



Unclassified HCPCS codes such as J3490 cannot be used if an NDC has a designated HCPCS code.

### In Lieu of Services (ILOS) – Physical Health Services

- Chiropractic services for adults age 21 and older -Table below represents procedure codes billable under this ILOS:

Service Category	Code	Description
<b>Evaluation and management- new patient</b>	99202	Office or other outpatient visit for the evaluation and management of a new patient
	99203	
	99204	
	99205	
<b>Evaluation and management – established patient</b>	99212	Office or other outpatient visit for the evaluation and management of an established patient
	99213	
	99214	
	99215	
<b>Spinal X-rays</b>	72020	Radiologic examination, spine, single view, specify level
	72040	Radiologic examination, spine, cervical; 2 or 3 views
	72050	Radiologic examination, spine, cervical; 4 or 5 views
	72052	Radiologic examination, spine, cervical; 6 or more views
	72070	Radiologic examination, spine, thoracic, 2 views
	72072	Radiologic examination, spine, thoracic, 3 views
	72074	Radiologic examination, spine, thoracic, minimum of 4 views
	72080	Radiologic examination, spine, thoracolumbar, 2 views
	72100	Radiologic examination, spine, lumbosacral; 2 or 3 views
	72110	Radiologic examination, spine, lumbosacral; minimum of 4 views
	72114	Radiologic examination, spine, lumbosacral; complete, including bending views, minimum of 6 views.
	72120	Radiologic examination, spine, lumbosacral; bending views only, 2 or 3 views
	72220	Radiologic examination, sacrum and coccyx, minimum of 2 views
<b>Spinal manipulation</b>	98940	Spinal Manipulation 1-2 Regions
	98941	Spinal Manipulation 3-4 Regions
	98942	Spinal Manipulation 5 Regions
	97012	Mechanical Traction



<b>Other treatments‡</b>	97014	Electrical Stimulation (unattended)
	97022	Whirlpool Therapy
	97032	Whirlpool Therapy
	97035	Ultrasound Therapy
	97110	Therapeutic Exercises
	97112	Neuromuscular Reeducation
	97116	Gait Training
	97124	Massage Therapy
	97140	Manual Therapy
	20560	Needle insertion without injection 1-2
	20561	Needle insertion without injection 3 or more muscles

- Doula services
- Hospital-based care coordination for pregnant and postpartum individuals with substance use disorder and their newborns – Table below represents the procedure codes billable under this ILOS.

<b>Service</b>	<b>Service Code</b>	<b>Maximum Units per Pregnancy and Postpartum Period</b>
<b>Intake, Assessment, Care Plan Development</b>	H0002	1
<b>Care Coordination</b>	H0006	20
<b>Outreach for Disengaged Enrollees</b>	H0023	4

- Outpatient lactation support – Table below represents the procedure codes covered under this ILOS.

<b>Service Category</b>	<b>Procedure Code</b>	<b>Modifier</b>	<b>ICD-10</b>	<b>Description</b>
<b>Lactation Support Provider Visit</b>	S9445	33	Z39.1	Patient education, non-physician provider, individual session
<b>Lactation Classes</b>	S9443		Z39.1	Lactation classes, non-physician provider; group sessions must be at least 60 minutes

- Doula providers must meet outpatient lactation support policy requirements to receive reimbursement for lactation support visits (S9445, modifier 33).



- The rendering provider NPI is required when different from the billing provider.
  - The taxonomy code is required when adjudication is known to be impacted by the provider taxonomy.
  - Claims and encounters must be billed on the CMS1500/837P.
  - Outpatient lactation consultant services provided using telemedicine must be identified on claims and encounters by appending the modifier “95” to the applicable procedure code and indicating place of service (POS) 02 or 10.
- Remote patient monitoring

## **Inpatient Concurrent Care**

Each provider from a different specialty/subspecialty can be reimbursed for one initial hospital visit per admission.

Each provider from a different specialty/subspecialty can be reimbursed for a maximum of one subsequent hospital visit per day.

Within the same specialty/subspecialty, only one provider can be reimbursed for an initial hospital visit per admission, and only one provider can be reimbursed for one subsequent hospital visit per day.

Only the provider responsible for discharging the member shall be reimbursed for hospital discharge services on the discharge day.

In all cases, services rendered must meet CPT guidelines and be medically necessary to be eligible for reimbursement.

## **Inpatient Services**

Inpatient services are not reimbursed as outpatient, even if the stay is less than 24 hours. Federal regulations are specific in regard to the definition of both inpatient and outpatient services. The following requirements apply:

- All outpatient services except outpatient therapy performed within 24 hours before an inpatient admission and 24 hours after the discharge shall be included on the inpatient claim. This includes outpatient services that are either related or unrelated to the inpatient stay.
- If an inpatient in one hospital has outpatient services performed at another hospital, the inpatient hospital is responsible for reimbursing the hospital providing the outpatient services. The inpatient hospital may reflect the outpatient charges on its claim.

AmeriHealth Caritas Louisiana requires hospitals to bill covered days and their associated ancillary charges. Covered days are days that have been approved through the precertification process.



AmeriHealth Caritas Louisiana permit hospitals to bill non-covered days and their associated ancillary charges, but these must be billed separately from covered days and their associated ancillary charges. Non-covered days are days that are not certified or approved by AmeriHealth Caritas Louisiana.

When AmeriHealth Caritas Louisiana receives an inpatient claim (electronic or paper) that includes dates of service that exceed approved days, AmeriHealth Caritas will deny the entire claim. The provider must resubmit the inpatient claim for covered days only.

For example: If a provider obtains approval for a 10-day stay, and submits a claim for 12 days, the claim must be billed for the 10 **approved days only**. The other **2 non-covered days** would have to be **billed separately**.

### **Integrated Healthcare Screening**

Physical health providers will be reimbursed \$15 for each screen completed on a member. The screening may be conducted/performed up to 4 times per calendar year.

Behavioral health providers will be reimbursed \$15 for each screen completed on a member. The screening may be conducted/performed up to 2 times per calendar year. An LMHP should be completing this form as part the full bio-psycho-social assessment

Refer to the [AmeriHealth Caritas Louisiana's Provider Manual](#) for more details on this value added benefit.

<b>Code</b>	<b>Description</b>	<b>Fee</b>
96160-U1	BH screening performed by a physical health provider, administered to the member (PHQ-9/PSQ).	\$15.00
96160-U4	Physical health screening performed by a behavioral health provider, administered to the member (Health & Wellness Questionnaire).	\$15.00
96161-U1	BH screening performed by a physical health provider, administered to the member's parent or guardian for the benefit of the member (PHQ-9/PSQ)	\$15.00
96161-U4	Physical health screening performed by a behavioral health provider, administered to the member's parent or guardian for the benefit of the member (Health & Wellness Questionnaire).	\$15.00

### **Intrathecal Baclofen Therapy**

When the implantation procedure is performed in the hospital setting, the hospital shall be reimbursed for the pump in addition to the hospital reimbursement. The cost of the pump is a separate billable item and hospital must use the appropriate HCPCS code and submit the claim to AmeriHealth Caritas Louisiana on a CMS-1500.



## **Locum Tenens**

### **Arrangement**

The regular physician can submit a claim and receive reimbursement for covered services of a locum tenens physician who is not an employee of the regular physician if:

- The regular physician is unavailable to provide the services.
- The regular physician pays the locum tenens for his or her services on a per diem or similar fee-for-time basis.
- The substitute physician does not provide the services to Medicaid enrollees over a continuous period of longer than 60 days.
- The regular physician identifies the services as substitute physician services by entering HCPCS modifier - Q6 after the procedure code on the claim.

For more details on locum tenens arrangement, please refer to the [\*\*AmeriHealth Caritas Louisiana's Provider Manual\*\*](#).

## **Long-Acting Reversible Contraceptives (LARC) in the Outpatient Hospital Setting**

Reimbursement is made to hospitals for LARC devices when they are inserted during an outpatient hospital visit. Hospitals should bill the DME revenue code of 290 with the appropriate accompanying HCPCS code for the LARC device on the UB-04. Reimbursement for the LARC device in the outpatient hospital setting is in addition to the outpatient hospital reimbursement.

**NOTE:** Refer to the Maternity section of this manual for LARCs in the inpatient setting.

## **LSU Enhanced Professional Service Fees**

LSU professional service providers receive an enhanced fee for certain codes. The only codes that are to be paid at these enhanced rates are those specific code and specific type of service combinations that are listed on the [\*\*LSU Enhanced Professional Services Fee Schedules\*\*](#).

If the code and the type of service code are not listed on the enhanced fee schedules, then the minimum rate reimbursed to these LSU providers would be based on the [\*\*Louisiana Medicaid Professional Services Fee Schedule\*\*](#).

## **Mammography/Mammogram**

Hospitals must bill revenue code 403 and the appropriate accompanying CPT codes for screening mammograms.



Please refer to the AmeriHealth Caritas Louisiana [Provider Handbook](#) manual for details on mammography/mammogram coverage.

## Maternity

### Initial and Follow-up Prenatal Visits

Two initial prenatal visits per pregnancy (270 days) are allowed to be billed. These two visits may not be performed by the same attending provider.

The enrollee needs to be billed as a 'new patient' for each pregnancy whether or not the enrollee is a new or established patient.

The appropriate level E&M CPT procedure code is required to be billed for the initial prenatal visit with the TH modifier. A pregnancy-related diagnosis code must also be used on the claim form as either the primary or secondary diagnosis.

AmeriHealth Caritas Louisiana requires the provider to submit the appropriate level E&M CPT code from the range of procedure codes used for an established patient for the subsequent prenatal visit(s). The E&M CPT code for each of these visits must be modified with the **TH** modifier.

The **TH** modifier is required to be include on claims for tobacco cessation counseling within the prenatal period.

If the tobacco cessation counseling is provided as a significant and separately identifiable service on the same day as an E&M visit and is supported by clinical documentation, a modifier to indicate a separate service may be used, when applicable.

The **TH** modifier is **not** required for observation, inpatient hospital physician services or **post-partum** tobacco cessation counseling .

If the pregnancy is **not** verified, or if the pregnancy test is negative, the service may only be submitted with the appropriate level E&M **without** the **TH** modifier.

### Postpartum Visits

The postpartum care CPT code should be billed for the postpartum care visit (which should **not** be billed with "TH" modifier).

Reimbursement is allowed for one postpartum visit per 270 days.

### Delivery:

The most appropriate "delivery only" CPT code should be billed by the delivering physician and must include one of the following modifiers in order for the claim to be adjudicated correctly..



**Maternity Modifiers:**

Modifier	Description
<b>GB</b>	Delivery is <b><u>39 weeks or greater</u></b>
<b>AT</b>	Delivery is <u>less than 39 weeks</u> and medically indicated/spontaneous
<b>GZ</b>	Delivery is <u>less than 39 weeks</u> and <b><u>NOT</u></b> medically indicated
<b>None</b>	Claim denies Z93 – “Correct modifier needed”

Global delivery maternity procedure codes which include antepartum and/or postpartum care should only be billed when the member has primary coverage that includes maternity benefits and still requires one of the applicable maternity modifiers listed above. If the primary payer is major medical without maternity benefits then a global delivery procedure code should **not** be billed.

Please use the most appropriate revenue code to bill for obstetrics (OB) room and board. Below are important requirements to remember when billing inpatient claims:

- Include the admit or primary delivery diagnosis.
- The secondary diagnosis must be the appropriate outcome of delivery.
- The surgical procedure code for the delivery and the date of the procedure must appear on the claim.
- AmeriHealth Caritas Louisiana does not require authorizations for OB room and board up to 3 days for a standard vaginal delivery and up to 5 days for a Cesarean section delivery. Failure to submit appropriate OB revenue codes will result in claim denials.

Below are the appropriate revenue codes for OB room and board to bill to prevent OB claim denials for no authorization:

Revenue Code	Description	Category
<b>112</b>	<b>OB OB/PRVT</b>	Room & Board – Private
<b>122</b>	<b>OB – OB/2 BED</b>	Room & Board – Semi-private Two Bed
<b>132</b>	<b>OB – OB/3 &amp; 4 Beds</b>	Room & Board – Semi-Private 3 & 4 Bed
<b>152</b>	<b>OB – OB/Ward</b>	Room & Board - Ward

AmeriHealth Caritas Louisiana does not require clinical review and authorization of inpatient stays for deliveries when the length of stay is as follows:



Service Description	Labor Days	Requirement
Standard vaginal	2 inpatient	If the delivery occurs on the day after admission, up to <b>3 days</b> will be allowed for payment. <b><u>Days exceeding this timeframe will require prior authorization.</u></b>
Cesarean section	4 inpatient	If the delivery occurs on the day after admission, up to <b>5 days</b> will be allowed for payment. <b><u>Days exceeding this timeframe will require prior authorization.</u></b>

In cases of multiple births (twins, triplets, etc.), the diagnosis code must indicate a multiple birth.

Modifier 22 (in addition to the applicable maternity modifier from the list above) for unusual circumstances should be used with the most appropriate CPT code for a vaginal or C-Section delivery when the method of delivery is the same for all births.

If the multiple gestation results in a cesarean section delivery and a vaginal delivery, the provider must use the most appropriate “delivery only” CPT code for the cesarean section delivery and also bill the most appropriate vaginal “delivery only” procedure code with modifier -51 appended. Both delivery codes must also include the applicable maternity modifier from the list above.

When sterilizations are performed with a delivery and no valid sterilization form was obtained, the procedure code for the sterilization and the diagnosis code associated with the sterilization must not be reported on the claim form, and charges related to the sterilization process must not be included on the claim form.

When a long-acting reversible contraceptive (LARC) is inserted immediately postpartum and prior to discharge, the LARC device should be billed separate from the inpatient stay, on a CMS 1500 claim form to receive reimbursement.

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### **Mother/Newborn/Nursery**

Providers are required to bill mother and newborn claims separately. The claim is to include only the mother’s room/board and ancillary charges. A separate claim for the newborn must include only nursery and ancillary charges for the baby.

This newborn claim shall be paid at zero as opposed to being denied in order to be counted as a covered service in encounter data (see **exception** below in the **Note**).

When a newborn remains hospitalized after the mother’s discharge, the claim must be split billed. The first billing of the newborn claim must be for charges incurred on the dates that the mother was hospitalized.



The second billing must be for the days after the mother's discharge. The newborn assumes the mother's discharge date as his or her admit date.

**Note:** Well baby per diem rate is payable to facilities that have a published well baby per diem rate. It is only payable when the baby is discharged with mother and baby's stay is not in NICU. If the baby is in NICU it requires an authorization and is payable with the applicable NICU rate if authorized.

### **Newborn Care and Discharge**

Physicians billing for initial newborn care must use the appropriate procedure codes for history and examination of normal newborn when the service provided meets the criteria for the initial examination rendered. This procedure is limited to one per lifetime of the enrollee.

The procedure code for subsequent hospital care, normal newborn, per day should be billed for each day of normal newborn care rendered subsequent to the date of birth other than the discharge date. AmeriHealth Caritas Louisiana covers a minimum of three normal newborn subsequent hospital care days.

Circumcision services in the hospital or physician's office setting are billable without an authorization. These services must be billed under the newborn's Medicaid ID.

When the date of discharge is subsequent to the admission date, the provider shall submit claims for newborn hospital discharge services using the appropriate hospital day management code.

When newborns are admitted and discharged on the same date, the provider shall use the appropriate code for these services.

Claims billed with initial/subsequent neonatal and pediatric critical care and initial and continuing intensive care services are processed as follows:

- The claims billed with these codes only pay based on provider specialties below:
  - Neonatologist
  - Pediatric Intensivist
- Any other provider specialty that bills this set of codes are not reimbursable

### **Ultrasounds**

A minimum of three obstetric ultrasounds are billable per pregnancy (270 days) without the requirement of a prior authorization or medical review when performed by providers other than maternal fetal medicine specialists.

Obstetric ultrasounds performed while inpatient, in the emergency room and in labor and delivery triage settings are excluded from this count.

For maternal fetal medicine specialists, there is no prior authorization or medical review required for reimbursement of obstetric ultrasounds. In addition, reimbursement for CPT codes 76811 and 76812 is



restricted to maternal fetal medicine specialist.

### Midwifery Services

For certified nurse midwives to receive the increased rate for pregnancy- and childbirth-related services, the modifier UC must be appended to each of the procedure codes listed on the claim form.

Licensed midwives are not required to utilize modifier UC on claim forms.

Certified nurse midwives should not append modifier UC to procedure codes for physician administered injections; long-acting reversible contraceptives (LARC); immunizations; and Early and Periodic Screening, Diagnostic and Treatment (EPSDT) preventive medical, vision and hearing screenings as these services are reimbursed at 100 percent. Appending modifier UC to these procedure codes will result in a decrease of the reimbursement amount for these services.

### Modifiers

The modifiers in the table in this section indicate modifiers that impact reimbursement or policy to establish minimum reimbursement amounts. The below is an exclusive list of modifiers allowed for the purposes of establishing minimum reimbursement rates.

Modifier	Use/Example	Special Billing Instructions	Minimum Reimbursement
22 Unusual Service	Service provided is greater than that which is usually required (e.g., delivery of twins); not to be used with visits or lab codes		125% of the fee on file or billed charges whichever is lower
24 Unrelated evaluation and management service by the same physician during the post-op period			Lower of billed charges or fee on file
25 Significant, separately identifiable evaluation and management service by the same physician on the same day of a procedure or other service		When a suspected condition identified during a screening visit and diagnosed/treated by the screening provider during the same visit, only lower level E&M appended with modifier 25 allowable; otherwise claim will deny  Improper use of modifiers to maximize reimbursement and to	Lower of billed charges or fee on file



		bypass valid claims editing will subject the provider to administrative sanctions and/or possible exclusion from the Louisiana Medicaid program.	
26 Professional Component	Professional portion only of a procedure that typically consists of both a professional and a technical component (e.g., interpretation of laboratory or x-ray procedures performed by another provider)		Lower of billed charges or 40% of the fee on file
TC Technical Component		AmeriHealth Caritas Louisiana does not reimburse the technical component only on laboratory and radiology claims. Reimbursement is not allowed for both the professional component and full service on the same procedure.	
50 Bilateral Procedure			Lower of billed charges or 150% of the fee on file
51 Multiple Procedures			Lower of billed charges or 100% of the fee on file for primary/ 50% of the fee on file for all others
52 Reduced Services			Lower of billed charges or 75% of the fee on file
53 Discontinued Procedure	Only for use by Free Standing Birthing Centers (FSBC's) when the enrollee is transferred prior to delivery		50% of the FSBC's facility fee or billed charges, whichever is lower
54 Surgical Care Only	Surgical procedure performed by physician when another physician provides pre- and/or postoperative management		Lower of billed charges or 70% of the fee on file
55	Postoperative management only when another		Lower of billed charges or 20% of the fee on file



Postoperative Management Only	physician has performed the surgical procedure		
56 Preoperative Management Only	Preoperative management only when another physician has performed the surgical procedure		Lower of billed charges or 10% of the fee on file
<p><i>NOTE:</i> If full service payment is made for a procedure (i.e., the procedure is billed and paid with no modifier), additional payment will not be made for the same procedure for surgical care only, post-operative care only, or preoperative care only. In order for all providers to be paid in the case when modifiers -54, -55, and -56 would be used, each provider must use the appropriate modifier to indicate the service performed. Claims that are incorrectly billed and paid must be adjusted using the correct modifier in order to allow payment of other claims billed with the correct modifier.</p>			
57 Evaluation and management service resulting in the initial decision to perform the surgery			Lower of billed charges or fee on file
59 Distinct procedural services performed; separate from other services rendered on the same day by the same provider		Improper use of modifiers to maximize reimbursement and to bypass valid claims editing will subject the provider to administrative sanctions and/or possible exclusion from the Louisiana Medicaid program.	Lower of billed charges or fee on file
XE Separate Encounter		A service that is distinct because it occurred during a separate encounter.	
XP Separate Practitioner		A service that is distinct because it was performed by a different practitioner.	
XS Separate Organ/Structure		A service that is distinct because it was performed on a separate organ/structure.	
XU Unusual Non-Overlapping Service		The use of a service that is distinct because it does not overlap usual components of the main service.	
62 Two Surgeons			Lower of billed charges or 80% of the fee on file for each surgeon.



63			Lower of billed charges or 125% of the fee on file
Infants less than 4 kg			
66	Performance of highly complex procedure requiring the concomitant services of several physicians (e.g., organ transplant)	Documentation must clearly indicate the name of each surgeon and the procedures performed by each.	Lower of billed charges or 80% of the fee on file for each surgeon.
Surgical Team			
<p><i>NOTE:</i> In order for correct payment to be made in the case of two surgeons or a surgical team, all providers involved must bill correctly using appropriate modifiers. If full service payment is made for a procedure (i.e., the procedure is billed and paid with no modifier), additional payment will not be made for the same procedure for two surgeons or surgical team. Payment will not be made for any procedure billed for both full service (no modifier) and for two surgeons or surgical team. If even one of the surgeons involved bills with no modifier and is paid, no additional payment will be made to any other surgeon for the same procedure. Claims which are incorrectly billed with no modifier and are paid must be adjusted using the correct modifier in order to allow payment of other claims billed with the correct modifier</p>			
79			Lower of billed charges or fee on file
Unrelated procedure or service by the same physician during the postoperative period			
80			Lower of billed charges or:
Assistant Surgeon (MD)			MD's - 20% of the full service physician fee on file.
AS			Lower of billed charges or 80% of MD's 'Assistant Surgeon' fee
Assistant at Surgery (Physician Assistant or APRN)			
<p><i>NOTE:</i> *The list of codes acceptable with the 80/AS modifier is posted on the Louisiana Medicaid website.</p>			
AT	Chiropractors use this modifier		Lower of billed charges or fee on file
Acute Treatment			
95	Services provided via a telecommunications system.	Modifier shall be appended to claims for all services provided via telemedicine/telehealth	Lower of billed charges or 100% of the fee on file
Q5	Services provided by a substitute physician on an occasional reciprocal basis not over a continuous	The regular physician submits the claim and receives payment for the substitute. The record	Lower of billed charges or 100% of the fee on file



Reciprocal Billing Arrangement	period of longer than 60 days. Does not apply to substitution within the same group.	must identify each service provided by the substitute.	
Q6 Locum Tenens	Services provided by a substitute physician retained to take over a regular physician's practice for reasons such as illness, pregnancy, vacation, or continuing education. The substitute is an independent contractor typically paid on a per diem or fee-for-time basis and does not provide services over a period of longer than 60 days.	The regular physician submits claims and receives payment for the substitute. The record must identify each service provided by the substitute	Lower of billed charges or 100% of the fee on file
TH Prenatal Services			Lower of billed charges or fee for prenatal services
QW Laboratory	Required when billing certain laboratory codes		Lower of billed charges or fee on file

### Modifiers-Site Specific

Unless specifically indicated otherwise in CPT, providers should use site-specific modifiers to accurately document the anatomic site where procedures are performed when appropriate for the clinical situation.

E1	Upper left, eyelid Lower left, eyelid	LT*	Left side
E2	Upper right, eyelid	RT*	Right side
E3	Lower right, eyelid	LC	Left circumflex, coronary artery
E4	Left hand, thumb	RC	Right coronary artery
FA	Left hand, second digit	LD	Left anterior descending coronary artery
F1	Left hand, third digit	TA	Left foot, great toe
F2	Left hand, fourth digit	T1	Left foot, second digit
F3	Left hand, fifth digit	T2	Left foot, third digit
F4	Right hand, thumb	T3	Left foot, fourth digit
F5	Right hand, second digit	T4	Left foot, fifth digit



F6	Right hand, third digit	T5	Right foot, great toe
F7	Right hand, fourth digit	T6	Right foot, second digit
F8	Right hand, fifth digit	T7	Right foot, third digit
F9	Upper left, eyelid Lower left, eyelid	T8	Right foot, fourth digit
		T9	Right foot, fifth digit

\* When “bilateral” is part of the procedure code description, **RT/LT or -50 shall not be used.**

## Multiple Surgical Reduction Reimbursement

When more than one surgical procedure is submitted for a patient on the same date of service, the 51 modifier is to be appended to the secondary code(s). Certain procedure codes are exempt from this process due to their status as “add-on” or “modifier 51 exempt” codes as defined in CPT. Multiple surgery claims for the same date of service must be billed on one claim form.

## Observation

Observation services should not exceed 48 hours. Any observation services over 48 hours requires an authorization. Any observation services paid beyond 48 hours that are not authorized are subject to recoupment.

Observation service hours must be billed in units populated in the units field of the UB-04 claim form. The total service hours (units) should be billed on one line using the appropriate revenue code and should not be billed on multiple lines. The entire outpatient encounter should be billed including emergency department, observation, and any associated services on the same claim with the appropriate revenue codes. The admission hour and discharge hour must also be included on the claim.

Observation services must be billed using revenue code 762 and the appropriate accompanying HCPCS code(s) of G0378 and/or G0379.

Outpatient surgical procedures provided on the same day as observation are not reimbursed.

## Opioid Treatment Programs (OTP)

Reimbursement for members receiving methadone treatment in an Opioid Treatment Program (OTP) consists of a daily bundled rate. The bundled rate is inclusive of all services provided in the OTP including, but not limited to:

- Medication: This includes the administration, dosing, and dispensing of methadone as per the patient’s treatment plan.
- Counseling: Patients are required to participate in group or individual sessions as part of the patient’s treatment plan.



- Urine Drug Testing: This includes the urine drug testing or other laboratory tests deemed medically necessary.
- Physical examinations by a physician, advanced practice registered nurse, or physician assistant.
- Evaluation and management visits.
- Case management.
- Laboratory services.

Providers shall not bill separately for any services provided in the OTP. There is a limit of one daily bundled rate per patient per day of service. Guest dosing shall be billed by the guest facility and not the home facility. For claim submission, the billing provider number shall also be used as the rendering provider.

The HCPCS code for the daily methadone treatment bundle is H0020. On days of service where a patient is receiving a take-home dose, providers shall append the modifier U8.

**Example 1:** A patient is starting treatment and attends the OTP six days per week with a take-home dose for Sunday when the clinic is closed.

Day	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Code	H0020	H0020	H0020	H0020	H0020	H0020	H0020-U8

**Example 2:** A patient attends the OTP on Monday, Wednesday, and Friday, and receives four take-home doses weekly.

Day	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Code	H0020	H0020-U8	H0020	H0020-U8	H0020	H0020-U8	H0020-U8

**Example 3:** A patient attends the OTP once every two weeks and receives 13 take-home doses.

Week 1:

Day	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Code	H0020	H0020-U8	H0020-U8	H0020-U8	H0020-U8	H0020-U8	H0020-U8



Week 2:

Day	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Code	H0020-U8	H0020-U8	H0020-U8	H0020-U8	H0020-U8	H0020-U8	H0020-U8

Billing for members receiving buprenorphine treatment in an Opioid Treatment Program (OTP) consists of two components: the daily bundle rate for clinical care (H0047) and the ingredient cost of the medication (J-codes).

Code	Description	Unit
H0047	Alcohol and/or drug services - NOS (buprenorphine service)	Day
J0571	Buprenorphine, oral, 1 mg	1 mg
J0572	Buprenorphine/naloxone, oral, less than or equal to 3 mg buprenorphine	Per Dose
J0573	Buprenorphine/naloxone, oral, greater than 3 mg, but less than or equal to 6 mg buprenorphine	Per Dose
J0574	Buprenorphine/naloxone, oral, greater than 6 mg, but less than or equal to 10 mg buprenorphine	Per Dose
J0575	Buprenorphine/naloxone, oral, greater than 10 mg	Per Dose

### J-code/NDC Billing Instructions

Federal law requires that any code for a drug covered by Medicaid (billed using the appropriate J-code) must be submitted with the 11-digit NDC assigned to each drug package. The NDC specifically identifies the manufacturer, product and package size. Each NDC is an 11-digit number, sometimes including dashes in the format 5555-4444-22. When submitting claims, providers are to submit each NDC using the 11-digit NDC without dashes or spaces. The NDC included on the claim must be the exact NDC that is on the package used by the provider.

Some drug packages include a 10-digit NDC. In this case, the provider should convert the 10 digits to 11 digits when reporting this on the claim. When converting a 10-digit NDC to an 11-digit NDC, a leading zero should be added to only one segment:

- If the first segment contains only four digits, add a leading zero to the segment;
- If the second segment contains only three digits, add a leading zero to the segment;
- If the third segment contains only one digit, add a leading zero to the segment.



The NDC is required at the detail level when a claim is submitted with a J-code. In addition to the NDC number, providers must indicate the NDC units. NDC units are based upon the numeric quantity administered and the unit of measurement. “EA” (each) is used when the product is dispensed in discreet units such as films or tablets.

The Louisiana Single Preferred Drug List is located at:

<https://ldh.la.gov/assets/HealthyLa/Pharmacy/PDL.pdf> Non-preferred forms of buprenorphine and buprenorphine/naloxone require prior authorization.

### Dosage Billing Guide

Buprenorphine (without naloxone) is priced per milligram. Providers bill the number of units equivalent to the number of milligrams dispensed.

For buprenorphine/naloxone, while the J-code descriptions state a range, the fee is based on a specific strength, according to the table below.

Code	Description	Priced to equal	Unit
J0571	Buprenorphine, oral, 1 mg	Per 1mg	Per mg
J0572	Buprenorphine/naloxone, oral, less than or equal to 3 mg buprenorphine	1x2mg/0.5mg film	Per Dose
J0573	Buprenorphine/naloxone, oral, greater than 3 mg, but less than or equal to 6 mg buprenorphine	1x4mg/1mg film	Per Dose
J0574	Buprenorphine/naloxone, oral, greater than 6 mg, but less than or equal to 10 mg buprenorphine	1x8mg/2mg film	Per Dose
J0575	Buprenorphine/naloxone, oral, greater than 10 mg	1x12mg/3mg film	Per Dose

Providers are expected to bill the dosage which most closely matches the dose administered. Billing multiple units of smaller dosages or other combinations of J-codes to maximize reimbursement is prohibited and may be subject to recoupment.

For dosages not represented above, the following combinations of J-codes are to be billed:

Total Target Dose	Code	Description	Units
16mg/4mg	J0574	Buprenorphine/naloxone, oral, greater than 6 mg, but less than or equal to 10 mg buprenorphine	2
20mg/5mg	J0574	Buprenorphine/naloxone, oral, greater than 6 mg, but less than or equal to 10 mg buprenorphine	1
	J0575	Buprenorphine/naloxone, oral, greater than 10 mg	1
24mg/6mg	J0575	Buprenorphine/naloxone, oral, greater than 10 mg	2



For example, for a total target dose of 16mg/4mg on a day of service (row number one), the provider must bill two units of J0574. Each unit represents one 8mg/2mg film or tablet. The corresponding NDC of the film or tablet must also be submitted with the claim.

Dosages above 24mg of buprenorphine (with or without the naloxone component) are not payable in Louisiana Medicaid.

### Modifiers

For take-home doses of buprenorphine, the following modifiers must be applied:

Code	Description	Modifier
H0047	Alcohol and/or drug services - NOS (buprenorphine service)	U8
J0571	Buprenorphine, oral, 1 mg	RD
J0572	Buprenorphine/naloxone, oral, less than or equal to 3 mg buprenorphine	RD
J0573	Buprenorphine/naloxone, oral, greater than 3 mg, but less than or equal to 6 mg buprenorphine	RD
J0574	Buprenorphine/naloxone, oral, greater than 6 mg, but less than or equal to 10 mg buprenorphine	RD
J0575	Buprenorphine/naloxone, oral, greater than 10 mg	RD

### Daily Unit Limits

On any given day of service, providers may not bill more than the number of units listed below.

Code	Description	Unit	Daily Limit
J0571	Buprenorphine, oral, 1 mg	Per mg	24
J0572	Buprenorphine/naloxone, oral, less than or equal to 3 mg buprenorphine	Per Dose	1
J0573	Buprenorphine/naloxone, oral, greater than 3 mg, but less than or equal to 6 mg buprenorphine	Per Dose	1
J0574	Buprenorphine/naloxone, oral, greater than 6 mg, but less than or equal to 10 mg buprenorphine	Per Dose	2
J0575	Buprenorphine/naloxone, oral, greater than 10 mg	Per Dose	2

### Outpatient Hospital Services

Providers are required to bill a revenue code on the Louisiana Medicaid FFS Hospital Outpatient Fee Schedule. Most outpatient services must be billed with a CPT or HCPCS code. Drugs are required to be billed with NDC information (valid NDC, NDC units and NDC unit of measure). Outpatient hospital clinic services must be billed with revenue codes 510, 514, 515, 517 and 519 and the appropriate accompanying CPT codes of 99202, 99203, 99204, 99205, 99211, 99212, 99213, 99214 and 99215.

Outpatient rehabilitation evaluation codes below are limited to one per 180 days:



Description	CPT/HCPCS
Evaluation of Speech Fluency	92521
Evaluation of Speech Production	92522
Speech Sound Lang Comprehension	92523
Behavioral Quality Analysis Voice	92524
Physical Therapy Evaluation: Low Comp	97161
Physical Therapy Evaluation: Mod Comp	97162
Physical Therapy Evaluation: High Comp	97163
Occupational Therapy Evaluation: Low Comp	97165
Occupational Therapy Evaluation: Mod Comp	97166
Occupational Therapy Evaluation: High Comp	97167

CPT codes 97110 and 97530 may be billed with either physical therapy revenue codes or occupational therapy revenue codes to best reflect the specific scope of services provided.

### **Physician Administered Medication**

Administration of covered medication by a physician may be billed using the lowest level office visit (CPT procedure code 99211) if a higher-level evaluation and management visit has not been submitted for that date by the rendering provider. Any alternative reimbursement for medication administration must be equivalent to or greater than the reimbursement for CPT code 99211.

### **Physician Assistant**

Physician assistant services are to be billed on the CMS 1500 or 837p claim forms.

Services provided by the physician assistant must be identified by entering the specific physician assistant provider number in field 24J on the claim form. The group number must be entered in field 33.

Physicians who employ or contract with physician assistants must have a group provider number and must link the physician assistant's individual provider number to the group. Physician groups must notify AmeriHealth Caritas Louisiana when physician assistants are added or removed from the group.



**Physician assistants** who **perform** as **assistant at surgery** must use the “**AS**” modifier to identify these services.

**NOTE:** Services rendered by the physician assistant billed and paid by AmeriHealth Caritas Louisiana using a physician’s number as the attending provider are subject to post payment review and recovery

### **Policy For Papanicolaou (PAP) Test / Cervical Cancer Screenings**

Based on American College of Obstetricians and Gynecologists (ACOG) guidelines regarding Papanicolaou testing (Pap tests), a routine test is not covered for enrollees under 21 years of age, with some exceptions:

- As a value added service, AmeriHealth Caritas Louisiana will cover Pap tests (or cervical cancer screenings) for pregnant members under 21 regardless of ACOG criteria. The claim must be submitted with a pregnancy diagnosis (O00.XX-O99.XX) or it will deny.

Please refer to the AmeriHealth Caritas Louisiana [Provider Handbook](#) manual for more Pap test exceptions/coverage details on enrollees under 21.

### **Portable Oxygen**

Providers are reimbursed the rate on file for the date of service for each authorized unit within a month. Only 1 unit per HCPCS code for portable oxygen contents is allowed per claim line regardless of the date(s) of service. Multiple claim lines for the HCPCS code for portable oxygen may be billed for the same dates of service.

### **Portable X-Ray Services**

Technical components of these services are not reimbursed as a separate part of the service. Providers billing for these services must bill a full component only.

### **Preventive Service (Adult)**

When submitting claims for preventive medicine E/M services, providers must use the appropriate Preventive Medicine Services “New Patient” or “Established Patient” CPT code based on the age of the enrollee when submitting claims for the services .

Preventive medicine E/M services are comprehensive in nature and must reflect age and gender specific services.

If an abnormality or pre-existing problem is encountered and treatment is significant enough to require additional work to perform the key components of a problem-oriented E&M service on the same date of service by the provider performing the preventive medicine service visit, an additional office visit of a higher level than CPT code 99212 is not covered and should not be billed.

### **Proprietary Laboratory Analyses (PLA) Testing**

PLA codes must be used with the specific device or kit. “Services should not be reported with any other CPT code and other CPT codes should not be used to report services that may be reported with that specific PLA code.”



The expectation is that the procedure codes are billed in accordance with CPT guidelines.

Effective May 1, 2024, billing of the CPT PLA codes 0202U, 0223U, 0224U, 0225U, 0226U, 02410U and 0241U will be limited solely to services performed in a (UB-04) facility, observation and/or inpatient setting. These procedure codes may no longer be billed in an outpatient setting as such they have been removed from the Louisiana Medicaid Laboratory and Radiology Fee Schedule.

## Radiation Oncology Therapies

Effective July 1, 2024 AmeriHealth Caritas Louisiana no longer covers CPT code **77387-Guidance for localization of target volume for delivery of radiation treatment, includes intrfraction tracking, when performed.**

Providers should instead utilize the following HCPCS codes as appropriate:

HCPCS Code	Description
G6001	Ultrasonic guidance for placement of radiation therapy fields
G6002	Stereoscopic X-ray guidance for localization of target volume for the delivery of radiation therapy

These codes can also be used to report the professional component of services by appending the -26 modifier to the codes.

## Rapid Whole Genome Sequencing of Critically Ill Infants

Rapid whole genome testing is reimbursed separately from the hospital reimbursement for inpatient services. The minimum reimbursement for rapid whole genome sequencing (including reimbursement for individual sequencing, trio sequencing of the parents of the infant, and ultra-rapid sequencing) is equal to the fees on the Louisiana Medicaid Laboratory and Radiology (Non-Hospital) Fee Schedule in addition to the minimum per diem as published in the Louisiana Medicaid Inpatient Hospital Per Diem Fee Schedule.

Hospitals must bill the rapid whole genome sequencing claim using the appropriate CPT code on a CMS 1500 claim form. If the hospital bills electronically, the 837P must be used.

## Same-Day Outpatient Visits

Enrollees under Age 21



When medically necessary, two same-day outpatient visits per specialty per enrollee are allowed; however, the second same-day outpatient visit is payable for only the two lowest level Evaluation and Management (E/M) codes.

If an EPSDT screening has been paid, only the two lowest level E/M codes are payable for the same enrollee on the same date of service and by the same attending provider. In these circumstances, when it is clinically appropriate, providers may use the correct modifier to allow both services to be covered

A same day follow up office visit for the purpose of fitting eyeglasses is allowed, but no higher level office visit than the lowest level E/M code is reimbursable for the fitting. Appropriate modifier usage may be required.

#### Enrollees Age 21 and Over

If a preventive medicine E/M service has been paid, only the two lowest level E/M codes are reimbursable for the same enrollee, on the same date of service, and by the same attending provider.

### Secondary Bilateral Surgical Procedures

Multiple modifiers may be appended to secondary surgical procedure codes when appropriate. Billing multiple surgical procedures and bilateral procedures during the same surgical session should follow Medicaid policy for each type of modifier and must be billed on one claim form.

Bilateral secondary procedures are submitted with modifiers 50/51 and at a minimum be reimbursed at 75% of the Medicaid allowable fee or the submitted charges, whichever is lowest.

When “bilateral” is part of the procedure code description, **RT/LT or -50 shall not be used.**

### Sterilization

The sterilization consent form or a physician’s written certification must be obtained before providers may be reimbursed. The surgeon must submit the claim hardcopy with the consent form or written certification attached and is expected to share copies of the completed consent form or written certification with ancillary providers. Ancillary providers include the assistant surgeon, anesthesiologists, hospital, and/or ambulatory surgical center may submit claims without the hard copy consent. However, providers may only be reimbursed if the surgeon submitted a valid sterilization consent and was reimbursed for the procedure.

The ancillary provider’s claim may be held for up to 30 days pending review of the primary surgeon’s claim. If the primary surgeon’s claim has not been approved during this timeframe, the claim will deny. If the claim is denied, ancillary providers may resubmit after allowing additional time for the primary surgeon’s claim to be paid or submit the claim hard-copy with the appropriate consent form.

When submitting claims for services requiring a sterilization consent form, the enrollee’s name on the Medicaid file for the date of service must be the same as the name signed at the time of consent. If the enrollee’s



name is different, the provider must attach a letter from the provider's office from which the consent was obtained. The letter must be signed by the physician and must state the enrollee's name has changed and must include the enrollee's social security number and date of birth.

The informed consent must be obtained and documented prior to the performance of the sterilization.

Errors in the following sections can be corrected, but only by the person over whose signature they appear:

- "Consent to Sterilization,"
- "Interpreter's Statement,"
- "Statement of Person Obtaining Consent," and
- "Physician's Statement".

If either the enrollee, the interpreter, or the person obtaining consent returns to the office to make a correction to his/her portion of the consent form, the medical record must reflect his/her presence in the office on the day of the correction.

To make an allowable correction to the form, the individual making the correction must line through the mistake once, write the corrected information above or to the side of the mistake, and initial and date the correction. Erasures, "write-overs," or use of correction fluid in making corrections are unacceptable.

Only the enrollee can correct the date to the right of their signature. The same applies to the interpreter, to the person obtaining consent, and to the doctor. The corrections of the enrollee, the interpreter, and the person obtaining consent must be made before the claim is submitted.

The date of the sterilization may be corrected either before or after submission by the doctor over whose signature it appears. However, the operative report must support the corrected date.

### **Substitute Physician Billing**

The enrollee's regular physician may submit the claim for a substitute physician and receive reimbursement for covered services which the regular physician arranges to be provided by the substitute physician on an occasional reciprocal basis if:

- The regular physician is unavailable to provide the services.
- The substitute physician does not provide the services to Medicaid enrollees over a continuous period of longer than 60 days. Refer to the [AmeriHealth Caritas Louisiana Provider Manual](#) for details on the continuous period.

The regular physician identifies the services as substitute physician services by entering the HCPCS modifier - **Q5** after the procedure code on the claim. By entering the -**Q5** modifier, the regular physician (or billing group) is certifying that the services billed are covered services furnished by the substitute physician for which the regular physician is entitled to submit Medicaid claims.

If the regular physician does not come back after the 60 days, the substitute physician must bill for the services under his/her own Medicaid provider number.



This situation does not apply to the substitution arrangements among physicians in the same medical group where claims are submitted in the name of the group. On claims submitted by the group, the group physician who actually performed the service must be identified.

### **Telehealth Claims**

Any services provided (physical or behavioral health) using telehealth must be identified on claims submission by appending the modifier 95 to the applicable procedure code and indicating the correct place of service, either POS 02 (other than home) or 10 (home). Both the correct POS and the 95 modifier must be present on the claim to receive reimbursement.

### **Third Party Liability (TPL) Claims**

A copy of the explanation of benefits (EOB) from all third party insurers must be submitted with the original claim form **except** for the following services listed below. These services are typically not reimbursed by commercial health plans and are accepted without an explanation of benefits (EOB).

- H0018-Therapeutic Group Home
- H0039-Assertive Community Treatment per diem
- H0045-Crisis Stabilization
- H2017-Psychosocial Rehabilitation Services
- H0036-Community psychiatric support and treatment
- H2033-Multi-systemic Therapy
- H2011-Crisis Intervention Service, per 15 minutes
- S9485-Crisis Intervention Mental Health Services
- T1019-Early and Periodic Screening, Diagnosis and Treatment (EPSDT) Personal Care Services (PCS)
- T1025, T1026, T2002-Pediatric Day Health Care

Another **exception to the EOB requirement** is Preventive Pediatric Care (PPC), including Early and Preventive Screening, Diagnostic, and Treatment (EPSDT), EPSDT referral and when well-baby procedure codes 99460, 99462, and 99238 are billed with diagnosis codes Z38 through Z38.8.

For enrollees that have Medicare and Medicaid (dual eligible) the following codes are eligible for **Medicare EOB** bypass:



H0001	H0018	H2011
H0004	H0019	H2013
H0005	H0036	H2017
H0011	H0039	H2033
H0012	H0045	H2034
H0014	H0049	H2036
H0015	H0050	S9485

Also, for dual eligible enrollees incurring services of a **Licensed Addiction Counselor (LAC)**, claims do not require a Medicare EOB because Medicare does not enroll LACs. The services must be appended with modifier HF.

AmeriHealth Caritas Louisiana initiated standard coordination of benefits cost avoidance for prenatal services, labor and delivery, and postpartum care as referenced in [Informational Bulletin 21-7: Bipartisan Budget Act of 2018](#).

AmeriHealth Caritas Louisiana initiated a “wait and see” period on claims for a service that is provided to an individual on whose behalf child support enforcement is being carried out by the state Title IV-D agency.

- “Wait and see” is defined as payment of a claim only after documentation is submitted to AmeriHealth Caritas Louisiana demonstrating that 100 days have elapsed since the provider billed the responsible third party and remains to be paid. The Wait and See Period Attestation Form is located on the AmeriHealth Caritas Louisiana website under the [Forms section](#).
- The claim must be submitted with a completed Wait and See Period Attestation Form in order to be considered for payment.

Submit claims to AmeriHealth Caritas Louisiana at the following address:

AmeriHealth Caritas Louisiana  
Claims Processing Department  
P.O. Box 7322  
London, KY 40742

- The provider can only bill AmeriHealth Caritas Louisiana for the balance not paid by the liable third party and payment can only be made for up to the Medicaid allowable amount.

## **Vagus Nerve Stimulators**

### **(VNS)**

HCPCS procedure codes C1767 (VNS generator) and/or C1778 (VNS leads) should be billed to be reimbursed on the prior authorized VNS.

## **Vision**



Effective **dates of service September 1, 2022 and after**, hardcopy claim filing is required for the following vision services codes. Medical records should also be included. Claims submitted electronically are denied.

- V2199- Not Otherwise Classified, Single Vision Lens
- V2220- Specialty Bifocal (By Report)
- V2399- Specialty Trifocal (By Report)
- V2499- Variable Asphericity Lens, Other Type
- V2599- Contact Lens, Other Type, Per Lens
- V2799-Vision Services Miscellaneous
- V2102-Sphere, Single Vision, Plus or Minus
  - Must include applicable modifier when the procedure code lens is over 12.00 D spheres
    - RT- Indicates right eye
    - LT –Indicates left eye
  - Documentation of sphere is required

Effective **November 1, 2022 date of service and after**, claims for “fitting of spectacles” may be reimbursed separately on the same day or subsequent day as an optometrist or ophtalmologist office visit. The CPT codes 92340-92342 for “fitting of spectacles” were added to the [Louisiana Medicaid Professional Services](#) fee schedule to be used for this service.

Reimbursement covers delivery and final adjustment to the visual axis and anatomical topography of Medicaid covered eyewear. If final adjustments to the visual axes and anatomical topography are **not** performed during the beneficiary’s return, the provider must **not** bill for the “fitting of spectacles.” For example, if the beneficiary returns to the office only to pick up eyewear, billing of the procedure code for fitting of spectacles is considered inappropriate billing.



## Electronic Billing Inquiries

Please direct inquiries as follows:

Action	Contact
If you would like to transmit claims electronically...	Contact Change Healthcare at: 877-363-3666
If you have general EDI questions...	Contact AmeriHealth Caritas Louisiana EDI Technical Support at: 1-866-428-7419 or by e-mail at: <a href="mailto:edi@amerihealthcaritasla.com">edi@amerihealthcaritasla.com</a>
If you have questions about specific claims transmissions or acceptance and R059 - Claim Status reports...	Contact your EDI Software Vendor or call the Change Healthcare Provider Support Line at 1-800-845-6592
If you have questions about your R059 – Plan Claim Status (receipt or completion dates)...	Contact Provider Claim Services at 1-888-922-0007
If you have questions about claims that are reported on the Remittance Advice...	Contact Provider Claim Services at 1-888-922-0007
If you need to know your provider NPI number...	Contact Provider Services at: 1-888-922-0007
If you would like to update provider, payee, NPI, UPIN, tax ID number or payment address information... For questions about changing or verifying provider information...	Notify Provider Network Management using the Provider Change form located at: <a href="http://www.amerihealthcaritasla.com/provider/resources/forms/index.aspx">www.amerihealthcaritasla.com/provider/resources/forms/index.aspx</a>  Fax: 225-300-9126; Provider Services: 1-888-922-0007
If you would like information on the 835 Remittance Advice...	Contact your EDI Vendor or call Change Healthcare at 877-363-3666
Check the status of your claim...	Review the status of your submitted claims on NaviNet at: <a href="http://www.navinet.net">www.navinet.net</a>
Sign up for NaviNet	<a href="http://www.navinet.net">www.navinet.net</a> NaviNet Customer Service: 1-888-482-8057
Sign up for Electronic Funds Transfer	Contact Change Healthcare at 866-506-2830, Option 2



# NOTES