

Provider Advisory Council Charter

Purpose:

It is important to AmeriHealth Caritas Louisiana that our providers are engaged and express their views, as their input is vital to providing the highest quality of care for our members.

The Provider Advisory Council (PAC), a subcommittee of AmeriHealth Caritas Louisiana's Quality of Service Committee (QSC), provides a regional forum for providers to give input on AmeriHealth Caritas Louisiana's clinical policy development and provider operations. The Council will promote collaborative efforts to enhance the service delivery system, improve provider satisfaction and member experience, and promote data sharing* and value based payment strategies.

Provider Advisory Council representatives' opportunity:

PAC members serve in an advisory setting that allows freedom to communicate.

The goals for AmeriHealth Caritas Louisiana's PAC:

1. Identify feedback from providers to set standards for utilization of reporting tools to improve outcomes of attributed members for providers to continue qualifying for program participation.
2. Gather feedback to assess standards set for reporting tools to help ensure data is demonstrating meaningful outcome reporting.
3. Contribute to the development, implementation, and review of provider education strategies and efforts. This will include input from provider on training topics, provider education materials, dates/locations of provider education workshops and events.
4. Demonstrate compliance with NCQA and HEDIS standards for involving members by identifying and prioritizing opportunities for improvement.

Membership and Chairperson:

The Council shall include the following members:

- AmeriHealth Caritas Louisiana Director, Provider Network Operations, who shall serve as the chairperson.
- A minimum of six to ten external members from the provider community, who shall be providers recruited through efforts led by the Practice Transformation and the Provider Network Management Departments.
- The following AmeriHealth Caritas Louisiana associates:
 - Director, Practice Transformation
 - Director, Provider Network Operations
 - Manager, Value-based Contracting
 - Manager, Integrated Care Management
 - Director, Provider Network Management
 - Provider Communication Consultant
 - Cultural Competency Coordinator

Providers are selected to receive an invitation to participate in the PAC meetings based on existing value based contracts, participants of the quality programs, or commitment to improving health services to AmeriHealth Caritas Louisiana members.



A representative from the Louisiana Department of Health additionally may attend and participate in all meetings.

The term for all council members, except for the Chairperson, shall be one year from the date of appointment.

The Chairperson for the Council or his/her designee serves as a Provider Advocate at the Quality Assessment & Performance Improvement Committee (QAPIC) meetings, providing input on behalf of the providers.

Location and Frequency of Meetings:

The Council will meet quarterly at one of the AmeriHealth Caritas Louisiana community wellness centers or at the Baton Rouge administrative offices.

Agenda and Minutes:

An agenda shall be prepared for each meeting. Minutes will be prepared by the Secretary of the Council for approval by the council at their next meeting. Agenda topics shall vary based on the goals of the Council and events occurring at the time of the meeting. The meeting agenda and minutes shall be posted on the AmeriHealth Caritas Louisiana website and sent to the Louisiana Department of Health following each meeting.

* No protected health information (PHI) will be shared during these committee meetings.