

<b>Provider Network Monitoring Elements</b>	<b>Met</b>	<b>Not Met</b>
<b>MHR/CPST/PSR/CI</b>		
Accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF), the Council on Accreditation (COA), or The Joint Commission (TJC) for the location reviewed.		
Agencies must attain full accreditation within 18 months of the initial accreditation application date.		
The agency shall pay all associated accreditation fees prior to being contracted and reimbursed by a Medicaid managed care entity.		
Verification that the agency's demographic information is accurate in the MCO's system		
The agency has a medical director.		
The agency has an administrator.		
The agency has a clinical supervisor		
The agency has a mental health supervisor for providers of CPST and PSR only who is a full-time physician or full-time LPC, LCSW, LMFT, medical psychologist, licensed psychologist, or licensed APRN with a psychiatric specialization and employed at least 35 hours per week.		
The agency has nursing staff.		
Provider must maintain results in personnel records that prior to hiring or contracting any employee or contractor that performs services that are compensated with Medicaid/Medicare funds, including but not limited to licensed and unlicensed staff, interns and/or contractors, agency reviewed the Department of Health and Human Services' Office of Inspector General (OIG) List of Excluded Individuals and Entities (LEIE) .		
Provider must maintain results in personnel records that once a month, for current employees, agency checked the Department of Health and Human Services' Office of Inspector General (OIG) List of Excluded Individuals and Entities (LEIE) to determine if they have been excluded from participation in the Medicaid or Medicare Program by Louisiana Medicaid or the Department of Health and Human Services' Office of Inspector General.		
Provider must maintain results in personnel records that prior to hiring or contracting any employee or contractor that performs services that are compensated with Medicaid/Medicare funds, including but not limited to licensed and unlicensed staff, interns and/or contractors, agency must review the Department of Health and Human Services' Office of Inspector General (OIG) List of Excluded Individuals and Entities (LEIE) .		

<p>Provider must maintain results in personnel records that once a month, for current employees, agency checked the LDH State Adverse Actions to determine if there is a finding that an employee or contractor has abused, neglected or extorted any individual or if they have been excluded from participation in the Medicaid or Medicare Program by Louisiana Medicaid or the Department of Health and Human Services' Office of Inspector General.</p>		
<p>Employees and contractors must not be excluded from participation in the Medicaid or Medicare Program by Louisiana Medicaid or the Department of Health and Human Services' Office of Inspector General;</p>		
<p>Direct care staff must not have a finding on the Louisiana State Adverse Action List;</p>		
<p>Establish and maintain written policies and procedures inclusive of drug testing staff to ensure an alcohol and/or drug-free workplace and/or a workforce free of substance use</p>		
<p>Agency has current Crisis mitigation plan to address natural/man made disasters and emergencies.</p>		
<p>MHR providers are required to have crisis mitigation plans that provides 24-hour on-call telephone assistance to prevent relapse or harm to self or others, to provide referral to other services, and/or to provide support during related crises.</p>		
<p>The BHSP's crisis mitigation plan shall include the following: -Identify steps to take when a client suffers from a medical, psychiatric, medication or relapse crisis</p>		
<p>The BHSP's crisis mitigation plan shall include the following: -Specify names and telephone numbers of staff or contracted entities to assist clients in crisis.</p>		
<p>If the provider contracts with another entity to provide crisis mitigation services, the provider shall have a written contract with the entity providing the crisis mitigation services.</p>		
<p>Employees and/or Contractors pass drug screening tests as required by agency's policies and procedures;</p>		
<p>Agency must arrange for and/or maintain documentation that prior to employment (or contracting, volunteering, or as required by law) individuals pass criminal background checks, including sexual offender registry checks, in accordance with any applicable federal or state laws.</p>		
<p>Criminal background checks were performed within ninety (90) days prior to the date of employment.</p>		

Maintain documentation that all direct care staff, who are required to complete CPR & First Aid training, complete the training within 90 days of hire; Psychiatrists, advanced practical registered nurses (APRNs)/physician assistants (PAs), registered nurses (RNs) and licensed practical nurses (LPNs) are exempt from this training.		
Maintain documentation that all direct care staff, who are required to renew CPR & First Aid training, complete the training within the time period recommended by the American Heart Association; Psychiatrists, advanced practical registered nurses (APRNs)/physician assistants (PAs), registered nurses (RNs) and licensed practical nurses (LPNs) are exempt from this training.		
Unlicensed staff rendering services have completed the Standardized Basic Clinical Competency Training Module: MH 101 – Introduction to Serious Mental Illness (SMI) and Emotional Behavioral Disorders.		
Unlicensed staff rendering services have completed the Standardized Basic Clinical Competency Training Module: Crisis intervention.		
Unlicensed staff rendering services have completed the Standardized Basic Clinical Competency Training Module: Suicide and homicide precautions.		
Unlicensed staff rendering services have completed the Standardized Basic Clinical Competency Training Module: System of care overview.		
Unlicensed staff rendering services have completed the Standardized Basic Clinical Competency Training Module: Co-occurring disorders.		
Unlicensed staff rendering services have completed the Standardized Basic Clinical Competency Training Module: Cultural and linguistic competency (basic).		
Unlicensed staff rendering services have completed the Standardized Basic Clinical Competency Training Module: Treatment planning.		
Ensure and/or maintain documentation that all unlicensed persons employed by the organization complete annual training in a recognized crisis intervention curriculum prior to handling or managing crisis calls.		
LMHP has completed LOCUS Training.		
LMHP has completed CALOCUS Training		
Complete a nationally recognized crisis intervention training;		
Staff has a National Provider Identification (NPI) number		
<b><u>CPST Agency</u></b>		

Licensed by the Louisiana Department of Health (LDH) per La. R.S. 40:2151 et seq. as a Behavioral Health Service Provider as a Community Psychiatric Support and Treatment Program for the location reviewed.		
Evidence staff has required educational degree(s) and/or credentials as required to provide the associated level of service related to their current job position.		
The agency is credentialed and participating (contracted) in the provider network of the Medicaid managed care entity to be eligible to receive Medicaid reimbursement unless the provider agency is licensed and accredited, and has an executed single case agreement with the Medicaid managed care entity.		
<b><u>PSR Agency</u></b>		
Licensed by the Louisiana Department of Health (LDH) per La. R.S. 40:2151 et seq. as a Behavioral Health Service Provider as a Psychosocial Rehabilitation Services Program for the location reviewed.		
The agency is credentialed and participating (contracted) in the provider network of the Medicaid managed care entity to be eligible to receive Medicaid reimbursement unless the provider agency is licensed and accredited, and has an executed single case agreement with the Medicaid managed care entity.		
Any individual rendering PSR services for a licensed and accredited provider agency must have a bachelor's degree from an accredited university or college in the field of counseling, social work, psychology, sociology, rehabilitation services, special education, early childhood education, secondary education, family and consumer sciences, or human growth and development; or have a bachelor's degree from an accredited university or college with a minor in counseling, social work, sociology, or psychology; or be twenty-one (21) years of age or older as of January 1, 2022, have a high school diploma or equivalency, and have been continuously employed by a licensed and accredited agency providing PSR services since prior to January 1, 2019.		
<b><u>Crisis Intervention (CI)</u></b>		
Licensed by the Louisiana Department of Health (LDH) per La. R.S. 40:2151 et seq. as a Behavioral Health Service Provider as a Crisis Intervention Program for the location reviewed.		
Staff must be at least twenty (20) years old		
Staff must be at least three (3) years older than an individual under the age of eighteen (18).		

Staff must have an associate's degree in social work, counseling, psychology or a related human services field or two years of equivalent education and/or experience working in the human services field.		
Staff meet training requirements prior to providing services		