To: AmeriHealth Caritas Louisiana Providers

Date: June 4, 2020

Subject: Reminder: Coronavirus Disease (COVID-19) Updates

Summary: AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19.

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit http://amerihealthcaritasla.com/covid-19 for up-to-date information for both providers and members, including frequently asked questions, cancellations and postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.


Questions:
Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana’s Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.

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Medicaid urges enrollees to update information to maintain eligibility.
The Louisiana Department of Health (LDH) is seeking provider assistance to encourage their Medicaid patients to keep their case information (address, financial, and employment) updated to ensure eligibility. This can be done through Medicaid’s new Self-Service Portal.