

**To:** AmeriHealth Caritas Louisiana Providers

**Date:** June 4, 2020

**Subject:** Reminder: Coronavirus Disease (COVID-19) Updates

**Summary:** AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19.

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, cancellations and postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.

Missed an alert? You can always find a complete listing of provider alerts at <http://amerihealthcaritasla.com/provider/newsletters-and-updates>.

#### Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

#### Don't miss important health plan news and updates! Register for our Network News email service!

It's easy and it's free! Sign up for email alerts to get important health plan news and information. Simply complete the [form](#) under News and Updates on the Providers page of our website, click submit, and watch for the confirmation email. It's that simple! Sign up today!

#### Medicaid urges enrollees to update information to maintain eligibility.

The Louisiana Department of Health (LDH) is seeking provider assistance to encourage their Medicaid patients to keep their case information (address, financial, and employment) updated to ensure eligibility. This can be done through [Medicaid's new Self-Service Portal](#).