

To: AmeriHealth Caritas Louisiana Providers

Date: May 19, 2025

Subject: [Informational Bulletin 24-49](#): Durable Medical Equipment Ordering
Provider Requirements
(Revised May 13, 2025)

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Durable Medical Equipment Ordering Provider Requirements

Louisiana Medicaid will implement claims and encounter system edits to ensure that the ordering providers for claim type 09 Durable Medical Equipment (DME) are individuals, and are listed on the claim form. Ordering providers are also required to be enrolled with the state for the claim to pay or encounter to be accepted. A group or clinic must not be listed as the ordering provider on claims or encounters. For example, ordering providers cannot be physician clinics, Federally Qualified Health Clinics, Rural Health Clinics, and American Indian Clinics.

Edit (047) for invalid or missing ordering provider will be educational for ordering providers with a group or clinic NPI for 60 days from the date of this Informational Bulletin. The edit will then be set to deny claims and encounters when the ordering provider NPI is missing or the ordering provider is a group or clinic.

What do you need to do?

AmeriHealth Caritas Louisiana will update our system to reflect the changes by **July 12, 2025**.

For full details, please see [Informational Bulletin 24-49 \(Revised 5.13.2025\)](#).

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached daily between 7:00 am – 7:00 pm.

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Need to update your provider information? Send full details to: network@amerihealthcaritasla.com.