

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Hospital Providers

Date: March 15, 2024

Subject: System Error - Outpatient Hospital Claims

Summary: System Error – CPT 96372 with Revenue Code 260

AmeriHealth Caritas Louisiana has discovered a system error on outpatient hospital claims for revenue code **260** billed with CPT code **96372-therapeutic, prophylactic, or diagnostic injection**.

This combination coding is receiving denial code **V81-procedure code is age restricted** for dates of service **August 3, 2023 and after**. The system is currently being updated with a target date of completion by **March 28, 2024**.

We apologize for the inconvenience.

What do you need to do?

No action needed by providers; impacted claims will be recycled by **March 28, 2024**.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please get in touch with AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert? You can find a complete list of provider alerts on our website's [Provider Newsletters and Updates](#) page.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com.