

**To:** AmeriHealth Caritas Louisiana Providers

**Date:** March 12, 2024

**Subject:** [Informational Bulletin 24-6](#): Newborn/Deemed Eligible MCO  
Assignment Mismatch Corrections

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**Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.**

### **Newborn/Deemed Eligible MCO Assignment Mismatch Corrections**

On **November 22, 2023**, a report listing 33,722 newborns, their managed care organizations (MCO), and their mothers' MCOs from **January 1, 2023**, to November 22, 2023, was generated.

Of the 33,722 newborns added, there were 2,808 that were not enrolled with the same MCO the mother was enrolled with at the time of delivery.

LDH processed manual corrections on **December 29, 2023**, for the 2,808 newborns not enrolled with the same MCO the mother was enrolled with at the time of delivery. AmeriHealth Caritas Louisiana received the manual corrections via their regular manual corrections processing file on **January 3, 2024**.

On **December 29, 2023**, auto assignment logic was corrected to ensure that the mother's MCO was prioritized for the month of birth.

### **MCO Contract Provisions for Subrogation**

In cases where newborns are incorrectly enrolled in an MCO and subsequently dis-enrolled, the MCO where the newborn was initially enrolled cannot pursue claim payments from healthcare providers. Instead, the responsibility for seeking these claim payments falls upon the MCO in which the newborn should have been correctly enrolled when the services were provided. Section 2.3.12.4.6 of the MCO contract states, "For newborns dis-enrolled, the MCO in which the newborn was incorrectly enrolled shall not recover Claim payments from the provider. The MCO in which the newborn is incorrectly enrolled will seek such Claim payments from the MCO in which the newborn should have been enrolled on the dates of service."

For additional details, please review [Informational Bulletin 24-6](#).

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#). The Provider Services The department can be reached between 7:00 am – 7:00 pm daily.

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