

**To:** AmeriHealth Caritas Louisiana Providers  
**Date:** April 7, 2021  
**Subject:** Healthy Louisiana Revises IB: 20-4; 20-6; 20-7

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**Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.**

If in-person encounters between AmeriHealth Caritas Louisiana behavioral health practitioners and recipients are considered, and if both the provider/staff member and recipient/recipient's family agree that such encounters are safe, providers should meet with each recipient/family in accord with CDC-recommended social distancing.

It is strongly recommended that all behavioral healthcare practitioners be vaccinated, unless there is a medical contra-indication.

AmeriHealth Caritas Louisiana providers should contact recipients/family **before** going to homes or community locations to screen recipients/families for COVID-19 risk, exposure or symptoms.

Please review Informational Bulletins: [20-4](#), [20-6](#) and [20-7](#) for full details.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm (CST) daily.

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