To: AmeriHealth Caritas Louisiana Providers

Date: December 23, 2022

Subject: Reminder – Annual Provider Satisfaction Survey 2022

Summary: Please complete your Provider Satisfaction Survey.

Have you received the 2022 Provider Satisfaction Survey?

If you have returned your completed survey, thank you for your participation. If you received a packet but have not had an opportunity to complete and return it, please complete it by February 27, 2023.

There are two ways to complete the survey:

1. You can take the survey online by going to www.sphsurvey.com and entering the username and password provided in your cover letter.
   or
2. You can complete the survey and return it using the pre-paid envelope.

Continuously improving the provider experience is important to us, but we cannot do that without your feedback!

Questions:
Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana’s Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.

Missed an alert?
You can always find a complete listing of provider alerts on the Newsletters and Updates page of our website.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com

Where can I find more information on COVID-19?
AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit http://amerihealthcaritasla.com/covid-19 for up-to-date information for both providers and members, including frequently asked questions, cancellations and
postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.