

To: AmeriHealth Caritas Louisiana Providers

Date: December 12, 2022

Subject: Enhanced Provider Resources to Support Whole-Person Care

Summary: AmeriHealth Caritas Louisiana is excited to announce that we have new and enhanced resources available to support providers in delivering whole-person care to our members.

What's new?

- **Trauma Informed Care resources:** Health care providers of all disciplines are encouraged to learn more about trauma-informed care and develop a comprehensive, trauma-informed care approach to help promote healing, recovery, and wellness. AmeriHealth Caritas Louisiana developed materials and compiled resources to help practices address the experiences of trauma safely, promptly, and in a manner consistent with applicable reporting laws. Materials include:
 - Overview of Trauma
 - Adopting a Trauma-Informed Approach
 - Trauma Informed Care Practice Checklist
 - Self-Care for Providers of Patients Experiencing Trauma
- The **Provider Support Resource Menu** enables providers to quickly and easily access plan resources and services, such as:
 - Behavioral health support,
 - The Let Us Know program,
 - Provider staff and education opportunities,
 - Quality education HEDIS measures,
 - Language interpretation services, and
 - A variety of other services.

AmeriHealth Caritas Louisiana providers can access the above resources and services in one centralized location on our [website](#).

Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's

Provider Services department at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert?

You can always find a complete listing of provider alerts on the [Newsletters and Updates](#) page of our website.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com

Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, cancellations and postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.