PROVIDER ALERT

To: AmeriHealth Caritas Louisiana Providers

Date: December 12, 2022

Subject: Enhanced Provider Resources to Support Whole-Person Care

Summary: AmeriHealth Caritas Louisiana is excited to announce that we have new and enhanced resources available to support providers in delivering whole-person care to our members.

What’s new?

- **Trauma Informed Care resources**: Health care providers of all disciplines are encouraged to learn more about trauma-informed care and develop a comprehensive, trauma-informed care approach to help promote healing, recovery, and wellness. AmeriHealth Caritas Louisiana developed materials and compiled resources to help practices address the experiences of trauma safely, promptly, and in a manner consistent with applicable reporting laws. Materials include:
  - Overview of Trauma
  - Adopting a Trauma-Informed Approach
  - Trauma Informed Care Practice Checklist
  - Self-Care for Providers of Patients Experiencing Trauma

- **The Provider Support Resource Menu** enables providers to quickly and easily access plan resources and services, such as:
  - Behavioral health support,
  - The Let Us Know program,
  - Provider staff and education opportunities,
  - Quality education HEDIS measures,
  - Language interpretation services, and
  - A variety of other services.

AmeriHealth Caritas Louisiana providers can access the above resources and services in one centralized location on our [website](http://www.amerihealthcaritasla.com).

Questions:
Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana’s
Missed an alert?
You can always find a complete listing of provider alerts on the Newsletters and Updates page of our website.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com

Where can I find more information on COVID-19?
AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit http://amerihealthcaritasla.com/covid-19 for up-to-date information for both providers and members, including frequently asked questions, cancellations and postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.