

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers

Date: December 10, 2021

Subject: Medicaid Provider Enrollment

Summary: The below message is to encourage Medicaid provider enrollment before the deadline.

If you file claims with Louisiana Medicaid, you must enroll in the new Medicaid Provider Enrollment Portal to continue receiving reimbursement. In fall 2021, Louisiana Medicaid mailed letters to providers about this enrollment requirement. AmeriHealth Caritas Louisiana wants to make sure all of our providers complete enrollment timely so no one misses out on payment for services rendered.

To simplify the enrollment process, we've partnered with Louisiana Medicaid for a provider type enrollment drive from **November 29, 2021** to **February 25, 2022** as shown on the attached calendar. During this time, Louisiana Department of Health (LDH) will share resources, training and answers to commonly asked questions with you. As always, we also are advocating for your concerns, and sharing those directly with Louisiana Medicaid.

Our goal is to have all providers enrolled by the enrollment deadline. Please help us achieve this goal devoting time this week to enroll. If you have any questions or concerns, you can reach out to Louisiana Medicaid.

- Web site: www.ldh.la.gov/medicaidproviderenrollment
- Email: LouisianaProvEnroll@gainwelltechnologies.com
- Phone: #1-833-641-2140 (Monday – Friday, between 8 a.m. and 5 p.m. CST)

AmeriHealth Caritas Louisiana will continue to share information as the provider enrollment drive progresses.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert? You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com.

Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.

LOUISIANA MEDICAID PROVIDER ENROLLMENT ENROLLMENT DRIVE CALENDAR

To comply with federally mandated enrollment requirements, all providers that deliver services to Louisiana Medicaid members must be enrolled through the Louisiana Medicaid Provider Enrollment Portal to continue being reimbursed. To make things easier for providers, Medicaid is partnering with provider groups and provider associations to conduct provider-specific enrollment drives with provider-specific deadlines. This calendar outlines those enrollment drives and deadlines.

PROVIDER TYPE	ENROLLMENT DEADLINE	TARGETED OUTREACH TIMELINE
OBGYNs	December 27, 2021	November 29, 2021 – December 27, 2021
Primary care providers	December 28, 2021	November 30, 2021 – December 28, 2021
Pediatricians and pediatric specialists	December 29, 2021	December 1, 2021 – December 29, 2021
Specialists (orthopedic, cardiology, critical care, emergency medicine, oncology, hematology, radiology, ophthalmology, ENT/allergy/audiology, dermatology, endocrinology, gastroenterology, infectious disease, nephrology, neurology)	December 30, 2021	December 2, 2021 – December 30, 2021
Hospitals and their affiliated providers	January 31, 2022	January 3, 2022 – January 31, 2022
Rehabilitation/therapy – occupational, physical and speech	February 2, 2022	January 5, 2022 – February 2, 2022
Anesthesiologists	February 4, 2022	January 7, 2022 – February 4, 2022
Ambulance	February 7, 2022	January 10, 2022 – February 7, 2022
Nursing homes	February 9, 2022	January 12, 2022 – February 9, 2022
ICFs and Pediatric Day Health Care providers	February 11, 2022	January 14, 2022 – February 11, 2022
Dentists and orthodontists	February 14, 2022	January 17, 2022 – February 14, 2022
Behavioral Health providers and specialists	February 16, 2022	January 19, 2022 – February 16, 2022
Durable Medical Equipment providers, dialysis providers and urgent care providers	February 18, 2022	January 21, 2022 – February 18, 2022
Pharmacy	February 21, 2022	January 24, 2022 - February 21, 2022
Hospice providers	February 23, 2022	January 26, 2022 – February 23, 2022
FCHCs, RHCs and OPH public health clinics	February 25, 2022	January 28, 2022 – February 25, 2022