

To: AmeriHealth Caritas Louisiana Providers

Date: December 6, 2021

Subject: Reminder – Annual Provider Satisfaction Survey 2021

Summary: Please complete your Provider Satisfaction Survey.

Have you received the 2021 Provider Satisfaction Survey?

If you have returned your completed survey, thank you for your participation. If you received a packet but have not had an opportunity to complete and return it, please complete it by December 23, 2021.

There are two ways to complete the survey:

1. You can take the survey online by going to www.sphsurvey.com and entering the username and password provided in your cover letter.
- or
2. You can complete the survey and return it using the pre-paid envelope.

Continuously improving the provider experience is important to us, but we can't do that without your feedback!

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert?

You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com.

Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.