
To: AmeriHealth Caritas Louisiana Providers

Date: December 2, 2022

Subject: [Informational Bulletin 22-38](#): Medicaid Provider Enrollment Portal Update and Requirements

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Medicaid Provider Enrollment Portal Update and Requirements

This IB contains new information about provider enrollment.

Providers with multiple provider types must complete enrollment for each type.

Who is Required to Enroll?

- Providers who file claims with Louisiana Medicaid (providers enrolled in Fee-for-Service (FFS) Medicaid before December 31, 2021, and providers enrolled with an MCO or DBPM before March 31, 2022.)
- Ordering, Prescribing or Referring Providers
 - Ordering, prescribing or referring (OPR) providers do not bill Medicaid for services rendered, but may order, prescribe or refer services/supplies for Medicaid beneficiaries.

Ordering, Prescribing or Referring Providers (OPR)

If you are an OPR provider, physicians, other practitioners and facilities who render services to Medicaid beneficiaries based on your order, prescription or referral, will not be paid for such items or services, beginning **July 1, 2023**, unless you enroll in Medicaid and your NPI is included on the claim submitted to Medicaid by the rendering provider (42 CFR 455.440).

Please note that this extends to pharmacy Point of Sale (POS) systems as well. The POS system will deny any claims submitted, beginning **July 1, 2023**, for a Medicaid beneficiary with a prescriber, pharmacy provider, or vaccinating pharmacist who is not enrolled as a Medicaid provider.

Critical Deadlines – Claims Adjudication

Providers still wishing to complete enrollment must submit an enrollment application by **June 1, 2023** in order to complete the enrollment process by **June 30, 2023**. Once the enrollment is completed, the provider may resubmit previously denied claims for dates of service **January 1, 2023** to **June 30, 2023** for payment. Providers will not receive payment until their provider enrollment is complete.

If an OPR provider is included on a claim or writes a prescription and has not completed enrollment:

- The medical/professional claim will deny beginning **July 1, 2023**, if any one of the following are not enrolled:
 - Ordering provider
 - Prescribing provider
 - Referring provider
- The prescription will deny beginning **July 1, 2023**, if any one of the following are not enrolled:
 - Prescribing provider
 - Vaccinating pharmacist, or
 - Pharmacy provider

For full details, please see [IB 22-38](#).

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

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Need to update your provider information? Send full details to: network@amerihealthcaritasla.com.