
To: AmeriHealth Caritas Louisiana Providers

Date: November 28, 2022

Subject: [Informational Bulletin 22-21](#): Community Health Workers in Federally Qualified Health Centers and Rural Health Clinics

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Medicaid received approval from the Centers for Medicare and Medicaid Services (CMS) to reimburse services rendered by qualified Community Health Workers (CHW) in federally qualified health centers (FQHC) and rural health clinics (RHC) effective for dates of service on or after **January 1, 2022**.

CHW service reimbursement is based on an alternative payment methodology, which allows reimbursement outside of the current Prospective Payment System rate for CHW services provided in FQHC and RHC settings. Providers will receive payment for services at the rate on file for the date of services as published on the Professional Service fee schedule on www.lamedicaid.com.

There has recently been a change in what is required in order for the CHW service to be reimbursed when billed by a FQHC or RHC. Claims for CHW service reimbursement no longer have to include all of the following for the service to be reimbursed:

- A Healthcare Common Procedure Coding System (HCPCS) for the visit (T1015, H2020, or D0999);
- An evaluation and management code; and
- The corresponding Current Procedural Terminology (CPT) code for the CHW services to receive reimbursement.

If an evaluation and management code is included on the claim, reimbursement will be the rate on file for the encounter visit in addition to the rate on file for the CHW services for the date of service.

If an evaluation and management code is NOT included on the claim, reimbursement will be the

rate on file for the CHW services for the date of service.

An evaluation and management visit must be conducted within 30 days of the CHW services.

AmeriHealth Caritas Louisiana will make system updates and recycle any claims that were paid incorrectly according to this change on or before January 22, 2023.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am 7:00 pm daily.

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