

**To:** AmeriHealth Caritas Louisiana Providers

**Date:** November 20, 2020

**Subject:** American Medical Association (AMA) Evaluation and Management CPT Code Changes Effective January 1, 2021

**Summary:** AMA is implementing changes to the new and established office/outpatient Evaluation and Management (E/M) codes.

AmeriHealth Caritas Louisiana would like to inform you that **effective January 1, 2021**, AMA will be implementing changes to the new and established office/outpatient E/M codes. Some highlights of these changes include the **deletion of CPT code 99201** and the restructuring of how office visits are selected for medical decision making and service time.

For additional information, please review [AMA's Evaluation and Management Services Guidelines](#) or [register](#) to attend one of AmeriHealth Caritas Louisiana's monthly Top Denials Webinar trainings for an overview of these AMA changes.

#### Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

#### Missed an alert?

You can always find a complete listing of provider alerts on the [Newsletters and Updates](#) page of our website.

#### Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for update-to-date information for both providers and members, including frequently asked questions, cancellations and postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.