

To: AmeriHealth Caritas Louisiana Providers

Date: November 13, 2020

Subject: COVID-19 Adjustments to AmeriHealth Caritas Louisiana's Value-based Programs and Strategies

Summary: AmeriHealth Caritas Louisiana has modified its value-based programs and strategies during COVID-19.

AmeriHealth Caritas Louisiana recognizes that the COVID-19 public health crisis has impacted the health services providers can offer to our members and how these services can be delivered. As part of our sustained commitment to strong relationships with our provider community, we are working closely with the Louisiana Department of Health (LDH) to align with their guidance around COVID-19 strategies. We are focused on solutions that support our provider network while maintaining the integrity of the state's initiatives. Our PerformPLUS[®] Value-Based Purchasing programs advance value-based payment methodologies, improve health outcomes, and align with the LDH Medicaid Managed Care Quality Strategy. The suite of value-based programs includes the Primary Care Provider Quality Enhancement Program (PCP QEP); Perinatal Quality Enhancement Program (PQEP); Community Partners Program (CPP); Shared Savings Program (SSP); Target Medical Loss Ratio Program (MLR); Comprehensive Primary Care Plus (CPC+) Program; and Bundled Episodic Payment Program (BPP).

AmeriHealth Caritas Louisiana has modified our Value-Based Purchasing Strategy to help ensure providers are not penalized financially due to the ability to deliver services during COVID-19 through the following program adjustments:

- Changed the Value Based Payment financial methodologies by guaranteeing a minimum PMPM based on Value Based Purchasing experience in prior year(s), with the opportunity to earn more if current performance targets are exceeded.
- Accelerated Value Based Purchasing payments through more frequent incentive payments, advanced payments and interim settlements.
- Set a floor based on 2019 HEDIS outcomes with the opportunity for the provider to earn more if their 2020 quality metric performance improves when compared to the prior years' experience.
- Removed the costs associated with Hepatitis C drugs from all total cost of care agreements.

HEDIS data used for provider quality performance will be as follows:

- 2019 data will be used in 2021 and

- 2021 data will be used in 2022.

Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.

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Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for update-to-date information for both providers and members, including frequently asked questions, cancellations and postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.