

To: AmeriHealth Caritas Louisiana Providers

Date: October 30, 2023

Subject: Changes in Prior Authorization Services for Pharmacy

Summary: AmeriHealth Caritas Louisiana has a new Pharmacy Benefit Manager

Effective October 28, Magellan Medicaid Administration (MMA) is AmeriHealth Caritas Louisiana's Pharmacy Benefit Manager for retail pharmacy claims. MMA will handle any needed prior authorization for retail pharmacy drugs. However, PerformRX will continue to handle prior authorizations for medical injectable drugs.

Please see below for which entity to contact depending on the type of authorization request being submitted.

Retail Pharmacy (Prescription) Requests

Direct requests to Magellan Medicaid Administration

- **Phone:** 1-800-424-1664
- **Fax:** 1-800-424-7402
- **Online:** covermymeds.com

Medical Injectable (Provider-administered) Requests

Direct requests to PerformRx

- **Phone:** 1-800-684-5502
- **Fax:** 1-855-452-9131
- **Online:** [PA request form](#)

Regardless of the type of prior authorization, all written requests for medications must be made using the Louisiana uniform prescription drug PA request [form](#).

Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert?

You can always find a complete listing of provider alerts on the [Newsletters and Updates](#) page of our website.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com