

To: AmeriHealth Caritas Louisiana EPSDT PCS Providers

Date: October 29, 2019

Subject: Electronic Visit Verification for Early and Periodic Screening, Diagnosis and Treatment Personal Care Services

Health Plan Advisory 19-15 published October 14, 2019, on the Louisiana Department of Health's (LDH) website provides information about the implementation of an electronic visit verification (EVV) system for providers of Early and Periodic Screening, Diagnosis and Treatment (EPSDT) personal care services (PCS). **The implementation date will be January 1, 2020.** To review the advisory, please visit <http://ldh.la.gov>. We have also attached the advisory to this notice for your convenience.

Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive. A list of account executives and their perspective areas can be found on our website at www.amerihealthcaritasla.com > Providers > Resources.

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**Louisiana Department of Health
Health Plan Advisory 19-15
October 14, 2019**

Electronic Visit Verification for Early and Periodic Screening, Diagnosis and Treatment Personal Care Services

The Louisiana Department of Health (LDH) is implementing an electronic visit verification (EVV) system for providers of Early and Periodic Screening, Diagnosis and Treatment (EPSDT) personal care services (PCS). This is a federal requirement that applies to all managed care EPSDT PCS providers. EVV is a web-based system that electronically verifies service visit occurrences and documents the precise time services begin and end via smart devices. The purpose of an EVV system is to verify that individuals are receiving the services authorized in their plans of care, reduce inappropriate billing/payment, safeguard against fraud and improve program oversight. The implementation date will be Jan. 1, 2020.

Agencies shall use the EVV system designed by LDH, the Louisiana Service Reporting System (LaSRS), to electronically report begin and end times (i.e. clock-in and clock-out) for EPSDT PCS. Providers will have access to this system at no cost and should schedule training for the EVV system through the Department's EVV contractor, Statistical Resources Inc. Providers may call (225) 767-0501 to schedule training.

Managed care organizations may withhold or deny reimbursement for services if an EPSDT PCS provider fails to use the EVV system.

If you have any questions regarding this advisory, please contact Norma Seguin at Norma.Seguin@la.gov