

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Hospital Providers

Date: October 25, 2021

Subject: Claims System Issue Resolved – ZC9 Edit Denials

Summary: The system issue causing the ZC9 edit denials has been resolved.

AmeriHealth Caritas Louisiana identified a claims system error, which denied inpatient hospital claims with edit **ZC9 “Principal Surg Code is missing/invalid”**.

AmeriHealth Caritas Louisiana has resolved the issue. Effective 10/19/21, the ZC9 edit denial is no longer applying in error.

Providers do not need to resubmit claims. All impacted claims have been sent for reprocessing and will be completed by 11/3/21.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert?

You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.