

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers

Date: October 21, 2019

Subject: Reminder 2019 Provider Trainings Start on October 30th

Summary: AmeriHealth Caritas Louisiana is offering free provider trainings beginning **October 30 through November 6, 2019.**

AmeriHealth Caritas Louisiana recognizes the importance of our partnership with providers. That's why we're offering face-to-face trainings in various locations on topics that matter to you. If you're not able to attend in person, you can also register to attend via webinar.

We hope you'll join us. See below for event details and registration information.

Wednesday, October 30, 2019

AmeriHealth Caritas Louisiana Community Wellness Center
3709 Jewella Avenue
Shreveport, LA 71109

Tuesday, November 5, 2019

AmeriHealth Caritas Louisiana
10000 Perkins Rowe, Suite 400
Baton Rouge, LA 70810

Wednesday, November 6, 2019

AmeriHealth Caritas Louisiana Community Wellness Center
3155 Gentilly Boulevard
New Orleans, LA 70122

Below is the 2019 training schedule and topics:

| Time* | Provider Type/ Audience | Topics |
|---------------------|-------------------------------------|---|
| 8:30 AM – 9:30 AM | Behavioral Health | Treatment Planning and Documentation/BH Medical Record Requirements |
| 9:30 AM – 10:15 AM | Behavioral Health | Cultural Competency Training |
| 10:30 AM – 11:00 AM | Behavioral Health & Physical Health | Provider Demographic Updates Requirements/Access and Availability |
| 11:00 AM – 11:30 AM | Behavioral Health & Physical Health | Value-Based Contracting and Provider Incentives |

| Time* | Provider Type/ Audience | Topics |
|-------------------|--|--|
| 1:00 PM – 2:00 PM | Behavioral Health & Physical Health | HEDIS Training/Medical Records Requirements |
| 2:00 PM – 3:30 PM | Behavioral Health & Physical Health | Top Denials and Ways to Resolve Them/Additional Resources, Including Claims Inquiry Tool |
| 3:30 PM – 4:00 PM | Behavioral Health & Physical Health | Member Benefits and Resources available |

**Continental Breakfast and afternoon snack will be provided.*

To register to attend in person or to register to attend via webinar, please visit the [Trainings](#) section of our website at <http://www.amerhealthcaritasla.com>.

Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana’s Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.

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