

# PROVIDERALERT



**To:** AmeriHealth Caritas Louisiana Providers

**Date:** October 19, 2021

**Subject:** HIV Viral Load (HVL) Suppression Non-HEDIS Measure Added to PCP Performance Report in NaviNet

Summary: Added measure to NaviNet report provides HVL Suppression status of paneled membership.

AmeriHealth Caritas Louisiana is excited to introduce the added HVL Suppression measure, available in NaviNet. In an effort to support providers in readily identifying a member's HVL Suppression status, this user-friendly resource contains the same information as already provided for HEDIS measures. Providers can see this measure's rate at the group level and at the provider level, along with the care gap indicating the following:

- Member Name
- Attributed Physician (PCP)
- Suppression Status

Member Adherence Legend	
N/A	Not eligible for the measure
C	Compliant for the measure (Suppressed)
N	Non-compliant for the measure (Not Suppressed/No Test in MY)

This report will be updated monthly so that you will have up-to-date information regarding the HVL Suppression status of your paneled membership, and help you identify members on your panel to counsel regarding HVL Suppression and testing.

**How can I get to this report?** The Report is now available, which includes claims data from 06/30/2021.

1. Log into NaviNet.
2. Select Report Inquiry.
3. Select Administrative Reports.
2. Select **PCP Performance Rollup Report**.
3. Select ANY of the "Group Name – PIN" options available in the "\* Choose a Provider Group" drop down menu.
4. Click Search.

**Questions:** Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

**Missed an alert?**

You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

**Where can I find more information on COVID-19?**

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.