

# PROVIDERALERT



**To: AmeriHealth Caritas Louisiana Providers**

**Date: October 11, 2019**

**Subject: 2019 Provider Trainings Start on October 30<sup>th</sup>**

**Summary:** AmeriHealth Caritas Louisiana is offering free provider trainings beginning **October 30 through November 6, 2019.**

AmeriHealth Caritas Louisiana recognizes the importance of our partnership with providers. That's why we're offering face-to-face trainings in various locations on topics that matter to you. If you're not able to attend in person, you can also register to attend via webinar.

We hope you'll join us. See below for event details and registration information.

Below is the 2019 training schedule and topics:

Time*	Provider Type/ Audience	Topics
8:30 AM – 9:30 AM	Behavioral Health	Treatment Planning and Documentation/BH Medical Record Requirements
9:30 AM – 10:15 AM	Behavioral Health	Cultural Competency Training
10:30 AM – 11:00 AM	Behavioral Health & Physical Health	Provider Demographic Updates Requirements/Access and Availability
11:00 AM – 11:30 AM	Behavioral Health & Physical Health	Value-Based Contracting and Provider Incentives
1:00 PM – 2:00 PM	Behavioral Health & Physical Health	HEDIS Training/Medical Records Requirements
2:00 PM – 3:30 PM	Behavioral Health & Physical Health	Top Denials and Ways to Resolve Them/Additional Resources, Including Claims Inquiry Tool
3:30 PM – 4:00 PM	Behavioral Health & Physical Health	Member Benefits and Resources available

*\*Continental Breakfast and afternoon snack will be provided.*

To register to attend in person or to register to attend via webinar, please visit the [Trainings](http://www.amerihealthcaritasla.com) section of our website at <http://www.amerihealthcaritasla.com>.

## Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's

Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.

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