

# PROVIDERALERT



**To:** AmeriHealth Caritas Louisiana Providers

**Date:** October 8, 2021

**Subject:** Claims System Issue Identified

**Summary: Buprenorphine Treatment claims are pricing at zero in error.**

AmeriHealth Caritas Louisiana has identified a system error impacting claims filed with Buprenorphine Treatment HCPCS codes **J0571-J0575**. As a result, claims are pricing at zero.

AmeriHealth Caritas Louisiana is aware of the issue and is diligently researching to resolve quickly.

Providers are not required to resubmit claims. Once the system issue is resolved, impacted claims will be recycled automatically.

AmeriHealth Caritas Louisiana will send another alert with updates as soon as possible

**Questions:** Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

#### **Missed an alert?**

You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

#### **Where can I find more information on COVID-19?**

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.