

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers

Date: October 7, 2022

Subject: Provider Enrollment Portal

Summary: The Provider Enrollment Portal remains open for providers who have missed the September 30, 2022 deadline.

Despite being past the application deadline, the Provider Enrollment Portal remains open for providers required to enroll who have not yet applied. It is extremely important to act now to avoid disruption in payments. Read below for important information regarding claims denials for providers who missed the deadline.

Claims processing effective January 1, 2023:

Scenario 1: Claims for dates of service before January 1, 2023, will be adjudicated for providers who have and have not completed enrollment.

Scenario 2: Claims for dates of service after January 1, 2023, will be adjudicated for providers who have completed enrollment.

Scenario 3: Providers who apply between October 1, 2022, and December 31, 2022, will be able to resubmit claims for dates of service on or after January 1, 2023, that were denied for failing to be fully enrolled. Once provider enrollment is complete, claims may be resubmitted.

Scenario 4: Providers who do not apply between October 1, 2022, and December 31, 2022, will have their claims denied and may not resubmit claims with dates of service on or after January 1, 2023.

For full details visit [Medicaid continues to enroll providers who have missed the September 30, 2022 deadline](#).

Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert?

You can always find a complete listing of provider alerts on the [Newsletters and Updates](#) page of our website.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com

Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, cancellations and postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.