

New program starting on September 1, 2021
How to Participate in the Condition Optimization Prospective Outreach Program

Identify and schedule members:

- First, find eligible members in NaviNet by selecting **Practice Documents**, opening a member list, and filtering for the action indicator **Please Schedule Appointment**.
- Once eligible members are identified, contact eligible members to schedule an appointment. *Please note, a letter will also be mailed to eligible members encouraging them to call and schedule an appointment with your office.*

Complete scheduled visits and submit updates:

- As scheduled visits occur, review any chronic condition(s) indicated for the patient (our member) on the Complex Case Management worksheet in NaviNet. Determine if the condition(s) still exist(s).
- After the visit, please:
 - Complete a Complex Case Management worksheet in NaviNet.
 - Submit the medical record for the member visit by
 - Emailing to conditionoptimizationprogram@amerihealthcaritas.com; or,
 - Faxing to **1-215-863-5694**.
 - Submit a claim through your normal billing process and include:
 - All diagnosed chronic conditions.
 - **Code 99499 with a modifier 25 and a billed amount of \$150.00.**

Would you like more information? Join us for 1-hour webinar training sessions that will be conducted by the Condition Optimization team. Refer to the schedule below for dates and times.

Date	Day	Time	Zoom link	Zoom details
10/20/2021	Wednesday	11am	https://amerihealthcaritas.zoom.us/j/9PDXe7nfNQUV2-0bJ7VUJ1x	Meeting ID: 961 1442 4917 Passcode: 620033 One tap mobile +13017158592
10/26/2021	Tuesday	10am	https://amerihealthcaritas.zoom.us/j/H9FjbFEUNQUUOJc9g1gh4DoM	Meeting ID: 917 3750 5455 Passcode: 264168 One tap mobile +13017158592

10/28/2021	Thursday	11am	https://amerihealthcaritas.zoom.us/j/9FhfSpH9AmKqSs07tNyMI4c	Meeting ID: 917 1955 6855 Passcode: 813536 One tap mobile +13017158592
11/2/2021	Tuesday	12pm	https://amerihealthcaritas.zoom.us/j/igrijktH9yIO3crOpuCltlpO-IN6-4F	Meeting ID: 960 0180 2758 Passcode: 062466 One tap mobile +13017158592
11/3/2021	Wednesday	8am	https://amerihealthcaritas.zoom.us/j/GtBl347mMJcwRQGa1s1ir8I8	Meeting ID: 931 3494 8204 Passcode: 283226 One tap mobile +13017158592
11/4/2021	Thursday	1pm	https://amerihealthcaritas.zoom.us/j/ysqD8tEtNIFLx7iqEllYrdtJZn1qv	Meeting ID: 975 4546 4787 Passcode: 037340 One tap mobile +13017158592
11/9/2021	Tuesday	10am	https://amerihealthcaritas.zoom.us/j/tlmy-OpCjVL6PsL3r9OAEEO	Meeting ID: 948 2824 5286 Passcode: 465998 One tap mobile +13017158592
11/10/2021	Wednesday	3pm	https://amerihealthcaritas.zoom.us/j/NQRUZreTLH-aOsJ4aCPDIBi	Meeting ID: 913 9314 0020 Passcode: 693726 One tap mobile +13017158592
11/16/2021	Tuesday	11am	https://amerihealthcaritas.zoom.us/j/VyhGsqT0qGt224edepMtOVuNzhvBJr	Meeting ID: 996 4847 6009 Passcode: 706315 One tap mobile +13017158592
11/17/2021	Wednesday	9am	https://amerihealthcaritas.zoom.us/j/hpzlsGdQhvhTP7UF27boQ2f441ZT	Meeting ID: 981 8699 9630 Passcode: 728043 One tap mobile +13017158592

11/18/2021	Thursday	12pm	https://amerihealthcaritas.zoom.us/j/9MbQMSizHZyZ69cPvaWk8Bu	Meeting ID: 957 6765 2697 Passcode: 805423 One tap mobile +13017158592
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If you have any questions, or would like more information regarding this new program, please contact your Provider Account Executive.