

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers

Date: September 26, 2022

Subject: Training Sessions for Navinet Training

Summary: AmeriHealth Caritas Louisiana is offering training on the new system for providers to submit prior authorization requests for medical and behavioral health services.

On August 25, 2022, you were notified of a new system for online prior authorizations, Medical Authorizations, that would be launching on September 12th.

AmeriHealth Caritas Louisiana will be hosting two training sessions on the following dates and times:

- **Tuesday, October 4, 2022, at 2:00PM**
- **Thursday, October 6, 2022, at 2:00PM**

The Zoom information is the same for all training sessions.

Zoom Link:

<https://amerihealthcaritas.zoom.us/j/95465767699?pwd=dWIHV3lROUVjajJNzBXcFV1QXNDQT09>

Zoom Passcode:
116252

The sessions are one hour and will allow time for provider questions and concerns for providing feedback. For more information, reference the [New Solution for Online Prior Authorizations provider alert](#).

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert? You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com.

Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.