

**To:** AmeriHealth Caritas Louisiana Providers

**Date:** August 31, 2022

**Subject:** Critical Updates for Medicaid Providers

**Summary:** Important information that will impact providers includes Louisiana Medicaid hosting a series of provider webinars on changes to Medicaid's managed care program and providing a reminder of the upcoming Medicaid Provider Enrollment deadline.

### **Medicaid to host provider webinars about new MCO contracts**

Louisiana Medicaid is hosting a series of provider webinars on upcoming changes to Medicaid's managed care program and the potential changes in health plan enrollment for Medicaid members.

Six webinars have been scheduled, but providers only need to attend one of the webinars. The information shared will be the same for all webinars, focusing on the addition of a sixth health plan to the managed care program and the health plan auto assignment. There is no registration for the webinar but there is a limited capacity of 3,000 participants for each webinar.

Webinars are scheduled for the following dates and times:

#### **Friday, September 2, 2022 (*three separate webinars*)**

- 9:30 a.m. – 10:30 a.m.
- 11:00 a.m. – 12:00 pm
- 4:00 p.m. – 5:00 p.m.

#### **Wednesday, September 7, 2022 (*two separate webinars*)**

- 9:30 a.m. – 10:30 a.m.
- 11:00 a.m. – 12:00 p.m.

#### **Thursday, September 15, 2022 (*one webinar*)**

- 3:30 p.m. – 4:30 p.m.

The Zoom information is the same for all webinars.

#### **Zoom Link:**

<https://us06web.zoom.us/j/84703521523?pwd=SVZhWDFsKzlpR3g0aWFTTzV6TTcwZz09>

**Zoom Passcode:** 522498

### **Reminder: Medicaid Provider Enrollment Required**

Providers who file claims with Louisiana Medicaid are required by Federal laws to enroll in Medicaid's web-based provider enrollment portal.

The enrollment portal must be used by Medicaid providers. This includes current managed care organization (MCO) only providers, Dental Benefits Program Manager (DBPM) providers, and existing fee-for-service providers.

**The deadline to submit an enrollment application is September 30, 2022. Providers must allow several weeks from the time of the application submission to the time that enrollment is considered complete. Claims will be denied beginning December 31, 2022, for providers who have not completed the enrollment process.**

The September 30 deadlines applies to:

- Providers enrolled with Fee for Service (FFS) Medicaid before December 31, 2021
- Providers enrolled with an MCO or DBPM before March 31, 2022

Providers should visit [www.lamedicaid.com](http://www.lamedicaid.com) to enroll. Providers will need several data points to complete enrollment, including Louisiana Provider ID, NPI, city, state, and zip code.

Please review the provider memo, [Critical Updates for Medicaid Providers](#), for full details.

### **Questions:**

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

### **Missed an alert?**

You can always find a complete listing of provider alerts on the [Newsletters and Updates](#) page of our website.

**Need to update your provider information?** Send full details to [network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com)

### **Where can I find more information on COVID-19?**

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for update-to-date information for both providers and members, including frequently asked questions, cancellations and postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.