

To: AmeriHealth Caritas Louisiana Primary Care Providers

Date: September 1, 2021

Subject: Changes to our Quality Enhancement Program (QEP) Incentive Program

Summary: AmeriHealth Caritas Louisiana has made changes to the Primary Care Provider Quality Enhancement Program (QEP), a value-based compensation program for participating primary care providers (PCPs). Changes include realignment of quality measures to meet Louisiana Department of Health’s (LDH) requirements, addition of an incentive for participating in a supplemental data exchange, and an incentive for a post-appointment member experience survey. Modifications to the QEP are detailed in this document, as well as the updated QEP manual.

Program Specifications Changes: Quality measure performance is determined on the completion of specific quality components. Components are fulfilled by providing clinically appropriate services to eligible members during the reporting period, and by submitting accurate and complete encounter and clinical data via claims or a secure supplemental data exchange.

Quality Measure Changes effective **October 1, 2021** include:

Previous Quality Measures	Quality Measures Changes Effective 10/1/2021
Comprehensive Diabetes Care (CDC) HbA1c testing	Comprehensive Diabetes Care (CDC) HbA1c poor control >9%
Comprehensive Diabetes Care (CDC) Dilated Eye Exam	Follow-up After Emergency Department Visit for Mental Illness (FUM)
Well-Child Visits in the First 15 Months of Life (W15)	Follow-up After Emergency Department Visit for Alcohol or Other Drug Abuse (FUA)
Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life (W34)	Hepatitis C Virus Screening (HCV) (Informational Reporting Measure Only)
Adolescent Well-Care Visits (AWC)	Developmental Screening in the First Three Years of Life (DEV CH) (Informational Reporting Only)
Follow-Up Care for Children Prescribed ADHD Medication-Initiation Phase (ADD-IN)	Childhood Immunization Status (CIS) Combination 10 Immunizations for Adolescents (IMA) Combination 2
Weight Assessment and Counseling for Nutrition for Children/Adolescents	Chlamydia Screening in Women (CHL) Cervical Cancer Screening (CCS) Colorectal Cancer Screening (COL)
Adult BMI Assessment	Controlling Blood Pressure (CBP)

Effective October 1, 2021 an additional incentive may be earned for collaborating with AmeriHealth Caritas Louisiana by allowing remote access to Electronic Health Records (EHRs), or by participating in a supplemental data exchange. Practices that allow AmeriHealth Caritas Louisiana remote access to their EHRs for AmeriHealth Caritas Louisiana member information **or** by participating in a supplemental data exchange as described below, can earn an additional 5% of the total per member per month (PMPM) earned incentive. The supplemental data exchange allows providers to submit supplemental transactional or claims specific data through a secure automated and systematic mechanism (SFG-Sterling File Gateway). These processes are intended to support both the provider and AmeriHealth Caritas Louisiana in the shared development and assessment of quality and clinical programs.

Quality Scoring Changes Effective 1/1/2022

Previous Quality Scoring	Quality Scoring Changes Effective 1/1/2022
Quality Scoring - Ranking is determined by a provider’s performance on the quality measures relative to peer practices within your panel size group. These measures are based upon services rendered during the reporting period.	Quality Scoring- HEDIS Tiers based on NCQA Percentiles: Core Tier >= the 50 th Percentile, Premium Tier >= the 75 th Percentile and Elite >= the 95 th Percentile. Each HEDIS Measure is assigned points based on the practice’s performance compared to the NCQA Percentiles. An overall tier average is used to calculate the Earned Tier Incentive.

Another newly added component of the AmeriHealth Caritas Louisiana QEP is a post-appointment Member Experience Survey. Primary Care Practices eligible to participate in the QEP and whose rate is ranked in the top 50th percentile will be eligible for an incentive under this metric after the initial six month monitoring period ends in March 2022. A fixed funding pool will be distributed across these eligible providers on a sliding scale, whereby the highest performing providers receive a larger share of the pool per member per month.

The full QEP manual effective **October 1, 2021** can be found on our website: <http://www.amerhealthcaritasla.com/provider/resources/qep.aspx>.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert?

You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.