

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers

Date: August 16, 2021

Subject: Device Dependent Procedures Denied in Error

Summary: AmeriHealth Caritas Louisiana has discovered that claims for device dependent procedures are denying in error with reason code H97.

AmeriHealth Caritas Louisiana has identified claims denied in error for device dependent procedures reflecting reason code **H97-Procedure Code Inappropriately Coded**.

What do you need to do?

Providers do not need to take action. AmeriHealth Caritas Louisiana is in the process of updating our claims system and will be completed by 8/31/2021. All impacted claims will be recycled by 9/15/2021.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert?

You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.