

**To:** AmeriHealth Caritas Louisiana Providers

**Date:** August 1, 2022

**Subject:** Changes to our Quality Enhancement Program (QEP) Incentive Program

**Summary:** AmeriHealth Caritas Louisiana has made changes to the Primary Care Provider Quality Enhancement Program (QEP), a value-based compensation program for participating primary care providers (PCPs). Changes include realignment of quality measures to meet Louisiana Department of Health’s (LDH) requirements, Member Experience Pulse Survey scoring, and addition of an incentive for COVID Vaccines. Modifications to the QEP are detailed in this document, as well as the updated QEP manual.

Quality Measure Changes effective **September 1, 2022** include:

Current Quality Measures	Quality Measures Changes Effective 9/1/2022
Comprehensive Diabetes Care (CDC) HbA1c poor control >9%	Hemoglobin A1c Control for Patients with Diabetes (HBD) HbA1c poor control >9%
Follow-up After Emergency Department Visit for Mental Illness (FUM)	Follow-up After Emergency Department Visit for Mental Illness (FUM) – 30 Day
Follow-up After Emergency Department Visit for Alcohol or Other Drug Abuse (FUA) – <i>The percentage of emergency department (ED) visits for members 13 years of age and older with a principal diagnosis of alcohol or other drug (AOD) abuse or dependence, who had a follow-up visit for AOD within 30 days of the ED visit.</i>	Follow-up After Emergency Department Visit for Substance Use (FUA) – 30 - <i>The percentage of emergency department (ED) visits for members 13 years of age and older with a principal diagnosis of substance use disorder (SUD) or any diagnosis of drug overdose, for which there was a follow-up within 30 days of the ED visit.</i>
Colorectal Cancer Screening (COL) - <i>The Percentage of members 50-75 years of age who had appropriate screening for colorectal cancer</i>	Colorectal Cancer Screening (COL) - <i>The Percentage of members 45-75 years of age who had appropriate screening for colorectal cancer</i>
Childhood Immunization Status(CIS) Combination 10 Immunizations for Adolescents (IMA) Combination 2	No change made No change made
Chlamydia Screening in Women (CHL) Cervical Cancer Screening (CCS)	No change made No change made

Controlling Blood Pressure (CBP)	No change made
Hepatitis C Virus Screening (HCV) <b>(Informational Reporting Measure Only)</b>	No change made
Developmental Screening in the First Three Years of Life (DEV CH) <b>(Informational Reporting Only)</b>	This measure has been removed

### Member Experience Pulse Survey Scoring Changes Effective 9/1/2022

Current Member Experience Pulse Survey Scoring	Member Experience Pulse Survey Scoring Changes Effective 9/1/2022
Very Dissatisfied: 0 points Dissatisfied: 0.25 points Neutral: 0.5 points Satisfied: .75 points Very Satisfied: 1 point	Very Dissatisfied: 0 points Dissatisfied: 0 points Neutral: 0.5 points Satisfied: .75 points Very Satisfied: 1 point

The program includes a COVID Vaccine Series Completion measure. Incentive payment is based upon the volume of attributed members who have received the completed COVID vaccine series. Primary Care Practices eligible to participate in the QEP and whose rate is ranked in the top 50<sup>th</sup> percentile will be eligible for an incentive under this metric. A fixed funding pool will be distributed across these eligible providers on a sliding scale whereby the highest performing providers receive a larger share of the available pool.

The full QEP manual can be found on our website:

<http://www.amerhealthcaritasla.com/provider/resources/qep.aspx>.

Your dedicated Account Executive is available to participating QEP providers to review and answer any questions you may have. Thank you for your continued participation in our network and your commitment to our members.

#### Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

#### Missed an alert?

You can always find a complete listing of provider alerts on the [Newsletters and Updates](#) page of our website.

**Need to update your provider information?** Send full details to [network@amerhealthcaritasla.com](mailto:network@amerhealthcaritasla.com)

**Where can I find more information on COVID-19?**

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for update-to-date information for both providers and members, including frequently asked questions, cancellations and postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.