

# Provider Post

News and updates you need to know

## Summer Edition 2021

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## Supplement Your Reimbursement by Using CPT CAT II Codes When Care is Provided to Members with Diabetes or Hypertension

As a reminder, AmeriHealth Caritas Louisiana requests that providers use CPT CAT II codes when care is provided to members with diabetes or hypertension. A supplemental reimbursement will be paid when the following services are rendered and billed in conjunction with a diagnosis of diabetes or hypertension:

Description	CPT CAT II Codes	Supplemental Reimbursement	Age Limit	Frequency
<b>Retinal Eye Exam Results*</b>	2022F, 2023F, 2024F, 2025F, 2026F, 2033F, 3072F	\$10	18 and over	Once per year
<b>HbA1c Results*</b>	3044F, 3046F, 3051F, 3052F	\$10	18 and over	Once per year
<b>Blood Pressure Results</b>	<b>Systolic:</b> 3074F, 3075F, 3077F <b>Diastolic:</b> 3078F, 3079F, 3080F	\$5	18 and over	Once per year

When billing these codes, providers will need to enter a charge of \$5 or \$10 to receive the full supplemental reimbursement. Reimbursement will not exceed your billed charges.

- Federally Qualified Health Centers (FQHCs) and Rural Health Clinics (RHCs) that meet the criteria are also eligible for this supplement. When the above codes are billed according to the above criteria, the supplemental reimbursement will be paid in addition to the encounter rate.

**\*Note:** Diabetes diagnosis required.

## COVID-19 Vaccination Status Report in NaviNet

AmeriHealth Caritas Louisiana is partnering with our Healthcare Providers to increase state COVID-19 vaccination rates. As an additional provider resource to assist in this measure, AmeriHealth Caritas Louisiana is excited to introduce the new **COVID19 Vaccination Eligibility/Overdue Report** available in NaviNet. This report will assist providers in readily identifying a member's COVID-19 vaccination status. This user-friendly resource contains:

- Member Name, Member ID
- Vaccination Status (vaccinated/partially vaccinated/not vaccinated)
- 1st vaccination completed or not (including date if known)
- 2nd vaccination completed or not (including date if known)
- Vaccination manufacturer (Pfizer, Moderna, J&J)

This report will update weekly so that you will have up-to-date information regarding the COVID-19 vaccination status of your paneled membership, and help you identify members on your panel to counsel regarding the COVID-19 vaccine.

### How can I get to this report?

1. Log into NaviNet, after successful log in, highlight Report Inquiry, then choose Administrative Reports.
2. Finally, select **COVID19 Vaccination Eligibility/Overdue Report**.

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## Sleeves Up Summer COVID-19 Vaccine Incentives for Members and Providers

AmeriHealth Caritas Louisiana has launched a multi-prong approach to engage the community, providers and members in helping increase state COVID-19 vaccination rates.

### Sleeves Up Summer Member Incentive

A \$10 CARE Card reward is being given to eligible members for each vaccine dose completed between **June 1, 2021 and August 31, 2021** (\$20 for completing the 2-dose vaccine series; \$20 for Johnson & Johnson® one-dose). The reward will be automatically processed for any member who receives the vaccine in the timeframe using data from the LINKS registry. It is not retroactive.

In an effort to expedite and provide more real-time incentive to members, we have also created an online attestation link that you may share with members upon vaccine completion.

[www.amerihealthcaritasla.com/covid19incentive](http://www.amerihealthcaritasla.com/covid19incentive). We will distribute details materials to you, or you may request them by emailing [ACLAComm@amerihealthcaritas.com](mailto:ACLAComm@amerihealthcaritas.com).

### COVID-19 Vaccine Provider Incentive

AmeriHealth Caritas Louisiana has implemented a COVID-19 Vaccine Provider Incentive Payment based upon the volume of members who receive the COVID-19 vaccine or vaccine series. The incentive payments will be based on receipt of the vaccine.

- \$50k was paid on July 1<sup>st</sup> for April and May vaccinations and \$300k will be paid for June through August vaccinations.
- Payments are scheduled to be paid in July and October 2021.

Providers will receive a scaled rate per vaccinated member, and will be ranked within a geographic region with a 50th percentile target as a minimum threshold to earn an incentive.

- Providers who are able to administer the vaccine within their own office settings will receive double credit for vaccine administrations.

As mentioned above, in an effort to support providers in readily identifying a member's COVID-19 vaccination status, AmeriHealth Caritas Louisiana has introduced a new **COVID19 Vaccination Eligibility/Overdue Report** in [NaviNet](#). This report will update weekly so that you will have up-to-date information regarding the COVID19 vaccination status of your paneled membership, and help you identify members on your panel to counsel regarding the COVID-19 vaccine.

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## New Member ID Cards with QR Codes

The Louisiana Department of Health (LDH) has required all Managed Care Organizations (MCOs) to add QR codes to members' ID cards by June 30, 2021. This new member ID card will have a machine readable QR code on the front of the card that members will use for their Non-Emergency Medical Transportation (NEMT), and for Healthcare Providers that use QR codes to verify a member's ID.

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## HEDIS ADHD Population

The HEDIS ADHD Population consists of a percentage of children 6–12 years of age who had a newly prescribed ADHD medication and who had at least three follow-up care visits within a 10-month period, one of which was within 30 days of when the first ADHD medication was dispensed.

### Two rates are reported:

1. **Initiation Phase:** Members who had one follow-up visit with a practitioner with **prescribing authority** during the 30-day Initiation Phase.
2. **Continuation and Maintenance Phase:** Members who remained on the medication for at least 210 days, had a visit in the Initiation Phase, and had at least two follow-up visits with any practitioner within 270 days (9 months) after the Initiation Phase ended.

### Important Tips:

- Non-Licensed Behavioral Health Staff (NBHS) **do not** meet the provider prescribing authority criteria for the Initiation Phase follow-up visit.
- A member will be considered new to the medication and included in the measure population if no ADHD medications were dispensed for the prior 120 days (4 months).
- Telephone and telehealth visits are acceptable in both the Initiation and Continuation and Maintenance Phases.
- Only one of the two Continuation and Maintenance Phase visits can be an e-visit or virtual check.

### What do you need to know?

- Studies indicate that behavioral therapy has positive effects when it is combined with medication
- Children ages 6-12 **should** receive both ADHD medication and behavioral therapy
- It is recommended that Adolescents (ages 13-18) receive medication and behavioral therapy
- Members are identified through administrative claims and pharmacy claims
- This is also a measure (ADD-E) collected through Electronic Clinical Data Systems. Please discuss options for a direct data feed with your Account Executive. Direct data feeds can improve provider quality performance and reduce the burden of medical record requests
- ACLA Data Exchange Program can assist with this measure

**References:** American Academy of Pediatrics. Subcommittee on Attention-Deficit/Hyperactivity Disorder, Steering Committee on Quality Improvement and Management. ADHD: Clinical guideline for the diagnosis, evaluation, and treatment of attention-deficit/hyperactivity disorder in children and adolescents. *Pediatrics*. 2011;128(5):1007–1022

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## Transportation Update

Southeastrans (SET) Inc., AmeriHealth Caritas Louisiana’s non-emergency medical transportation (NEMT) provider, has experienced significant provider network growth this year. The company has added 13 new providers in Ouachita Parish. Southeastrans Inc. has four (4) wheelchair providers in this region. SET is excited to announce 21 total providers in Medicaid region 8 (Northeast Louisiana). They received great results from their Town Hall Meetings with transportation providers in West Monroe on April 5th. Most exciting of all, additional public transit options for members will be available in the Monroe area beginning July 1, 2021! To contact the Member and Provider Transportation Line for Southeastrans Inc., please call 1-888-913-0364.

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## AmeriHealth Caritas COMPASS Program

AmeriHealth Caritas Louisiana soon will implement our COMPASS<sup>SM</sup> program, a referral optimization initiative that will give referring Primary Care Providers (PCPs) information about specialists’ performance as measured by established and objective quality and efficiency performance measures. Initially, the AmeriHealth Caritas COMPASS program will assess the performance of specialist providers, but ancillary service providers will be included in a later phase.

At AmeriHealth Caritas Louisiana, our mission is to help people get care, stay well, and build healthy communities. To help achieve that mission, we are committed to providing members access to effective, efficient, and quality services.

The AmeriHealth Caritas COMPASS program is designed to support that objective. This program, which is voluntary for PCPs and specialists, strives to increase member access to high-performing specialists. More information will be communicated in the following weeks.

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## Lesbian, Gay, Bisexual, Transgender, Queer (LGBTQ) Cultural Competency

AmeriHealth Caritas Louisiana understands how important trust and a positive relationship between a patient and their healthcare provider can be to reducing barriers to care. For members of the LGBTQ community, encountering discrimination and societal stigma increases the risk of poorer physical and mental health outcomes. With an aim to increase sensitivity, awareness, knowledge and help decrease potential disparities for the LGBTQ community, AmeriHealth Caritas Louisiana is offering ongoing training opportunities through our website.

The following sexual orientation and gender identity (SOGI) courses are offered through the National LGBTQIA+ Health Education Center, a program of the Fenway Institute, for no-cost continuing medical education (CME) credits.

The course topics include:

- General SOGI health care education.
- Elder and aging SOGI health education
- Transgender, non-binary, and gender-affirming health education.
- Youth SOGI health education.
- SOGI health care education for racial and ethnic minorities.



Visit [AmeriHealth Caritas Louisiana's cultural competency training page](http://amerihealthcaritasla.com/provider/training/cultural-competency.aspx) to access these resources. (<http://amerihealthcaritasla.com/provider/training/cultural-competency.aspx>)

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## AmeriHealth Caritas Louisiana Supports Health Equity

### What is Health Equity?

Health Equity means that all people have an equal opportunity to achieve their highest level of health. (<https://www.rwjf.org/en/library/research/2017/05/what-is-health-equity-.html>).

AmeriHealth Caritas Louisiana supports health equity through efforts focused in four areas:

- Community engagement.
- Culturally competent care, including access to culturally appropriate services and resources.
- Language access services.
- Targeted interventions.

### Why a focus on members living in rural areas is important

Our newest health equity efforts are designed to help African-American members living in rural areas overcome barriers to Comprehensive Diabetes Care. Residents in rural areas experience sizeable health disparities when compared to the overall population. These disparities include higher incidents of chronic disease and mortality rates, higher rates of pain and debilitation, and lower life expectancy. These issues are intensified by geographic isolation, lower socioeconomic status, limited access to healthcare specialists and job opportunities, and higher health risk behaviors in rural residents. (<https://www.ruralhealthinfo.org/topics/rural-health-disparities>).

### How AmeriHealth Caritas Louisiana supports health equity for our diabetic members in rural areas

AmeriHealth Caritas Louisiana is launching a proactive education campaign aimed at our members living in rural areas who are newly diagnosed with diabetes. Our goal is to raise member awareness about Plan services that specifically address barriers to Comprehensive Diabetes Care including transportation, food and housing support, scheduling and prescription issues, behavioral health, and personal health habits. Provision of this type of information is meant to support timely member visits for scheduled exams and to avoid gaps in care.

### What providers can do to help

Share information about Plan support services with AmeriHealth Caritas Louisiana members.

- Participate in AmeriHealth Caritas Louisiana's Provider Advisory Council to provide insight on the clinical aspect of reducing disparities. Visit our [website](#) or contact your Account Executive for details.
  - Participate in cultural competency training at least once a year. Visit the AmeriHealth Caritas Louisiana website for information on provider trainings offered by the Plan and other online options.
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## Questions?

### Online Resources

Here's a look at what's new or recently updated on our website at [www.amerhealthcaritasla.com](http://www.amerhealthcaritasla.com):

- [COVID-19 Updates](#)
- [Newsletters and Updates](#)
- [Provider Handbook](#)
- [Claims Filing Instructions](#)
- [Account Executive List](#)
- [Provider Trainings](#)

If you have questions about any of the content in this provider update, please contact your [Provider Account Executive](#), or call Provider Services at 1-888-922-0007.