

To: AmeriHealth Caritas Louisiana Providers

Date: July 22, 2021

Subject: Informational Bulletin 20-5: COVID-19 - Provider Update (Revised)

Summary: Informational Bulletin 20-5: COVID-19 – Provider Update has been revised.

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Hospital-Based Utilization Management for Medical Stays

AmeriHealth Caritas Louisiana will suspend all hospital-based utilization management (UM) for all medical hospitalizations including, but not limited to, initial service authorizations and concurrent reviews effective **August 1, 2021**. This also applies to cases in which an individual is enrolled in an MCO retroactively.

Where possible, hospitals should continue to notify AmeriHealth Caritas Louisiana about admissions so that we can assist with discharge planning.

You may review [Informational Bulletin 20-5: COVID-19 - Provider Update](#) (revised) for full details.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert?

You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions,

and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.