

Louisiana Department of Health Informational Bulletin



To: AmeriHealth Caritas Louisiana Providers

Date: July 13, 2022

Subject: Informational Bulletin 22-21: Community Health Workers in Federally Qualified Health Centers and Rural Health Clinics (revised July 7, 2022)

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

The Louisiana Department of Health (LDH) has published Informational Bulletin 22-21 regarding coverage of services rendered by qualified Community Health Workers (CHW) in Federally Qualified Health Centers (FQHC) and Rural Health Clinics (RHC), **effective January 1, 2022**. Please review [22-21](#) (revised July 7, 2022) for full details.

Medicaid has received approval from the Centers for Medicare and Medicaid Services (CMS) to reimburse services rendered by Community Health Workers (CHW) in Federally Qualified Health Centers (FQHC) and Rural Health Clinics (RHC).

CHW service reimbursement is based on an alternative payment methodology, which allows reimbursement outside of the current Prospective Payment System rate for CHW services provided in FQHC and RHC settings. Providers will receive payment for services at the rate on file for the dates of service as published on the Professional Service fee schedule at: https://www.lamedicaid.com/Provweb1/fee_schedules/feeschedulesindex.htm.

In order to be considered for reimbursement, FQHC and RHC claims for CHW service reimbursement must include all of the following:

- A Healthcare Common Procedure Coding System (HCPCS) for the visit (T1015, H2020, or D0999);
- An evaluation and management code; and
- The corresponding Current Procedural Terminology (CPT) code for the CHW services to receive reimbursement. FQHCs/RHCs will be reimbursed the rate on file for the encounter visit in addition to the rate on file for the CHW services for the date of service.

AmeriHealth Caritas Louisiana is currently updating our claims system to reflect these new services, which should complete no later than **September 7, 2022**.

Providers do not need to take action. Claims on file that denied prior to the completion of our system update will be reprocessed automatically no later than **September 22, 2022**.

This information will be updated in the [AmeriHealth Caritas Louisiana Provider Handbook](#) on **July 15, 2022**.

Questions regarding managed care claims processing should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

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Need to update your provider information? Send full details to:
network@amerihealthcaritasla.com.