

# PROVIDER ALERT



**To:** AmeriHealth Caritas Louisiana Providers

**Date:** July 15, 2022

**Subject:** Claim Adjustment Reason Code (CARC) and Remittance Advice Remark Code (RARC) Updates

**Summary:** CARC and RARC codes have been updated to become compliant with Centers for Medicare and Medicaid Services (CMS) guidelines.

During a recent audit with CMS, it was identified that some CARC codes were mapped inappropriately with informational RARC codes. As a result, all of the CARC codes have been reviewed to ensure correct mapping with valid RARC codes.

The file entitled “**CARC/RARC Code Updates effective August 15, 2022**” reflects the original mapping of codes and the new mappings of codes, and is available on our website:

<https://www.amerihealthcaritasla.com/provider/billing/index.aspx>

As referenced above, all codes have been updated to be in line with CMS guidelines and will become effective **August 15, 2022**.

**Questions:** Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

**Missed an alert?** You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

**Need to update your provider information?** Send full details to [network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com).

**Where can I find more information on COVID-19?**

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.