
To: AmeriHealth Caritas Louisiana Providers

Date: July 6, 2021

Subject: Informational Bulletin 21-12: Open Enrollment for Medicaid Managed Care and Dental Plans

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

The Louisiana Department of Health has provided information related to the upcoming Open Enrollment period for Medicaid Managed Care and dental enrollees. Open Enrollment begins October 15, 2021, and ends at 6:00 p.m. on November 30, 2021. During this time, enrollees will have the option of choosing a health and dental plan.

Letters with information about the plans and instructions for how to change plans during Open Enrollment will be mailed beginning in September to all enrollees who are included in this open enrollment period. Enrollees who have opted in to emails or text messages will receive this information electronically. Enrollees can sign up for emails and/or text messages at myplan.healthy.la.gov.

Enrollees can make a change to their healthcare coverage on the Healthy Louisiana mobile app, online at myplan.healthy.la.gov or by calling toll free 1-855-229-6848. The Healthy Louisiana mobile app is free and available for download to Apple and Android devices. Open Enrollment is the only time Medicaid enrollees can change health plans without a qualifying reason, outside of their initial enrollment period.

You may read the bulletin in its entirety on the [LDH website](#).

Missed an Informational Bulletin?

You can find a complete listing of Informational Bulletins on the [Provider Newsletters and Updates](#) page of our website under the header [Louisiana Department of Health Information Bulletins](#).