

Louisiana Department of Health Informational Bulletin



To: AmeriHealth Caritas Louisiana Providers

Date: July 6, 2022

Subject: Informational Bulletin 22-4: Louisiana Medicaid Provider Enrollment Portal (Revised June 30, 2022)

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

The Louisiana Medicaid Provider Enrollment Portal was designed to meet the Centers for Medicare and Medicaid Services (CMS) requirement. The portal must be used by new providers enrolling for the first time, and any providers that provide care to Medicaid members and file claims with Louisiana Medicaid.

The new deadline for providers to submit an application to the Provider Enrollment Portal is **September 30, 2022**.

Per the Louisiana Department of Health (LDH), providers must allow several weeks from the time of the application submission to the time that enrollment is considered complete. Claims will be denied for dates of service after **December 31, 2022** for providers who have not completed the enrollment process.

If providers encounter any issues or have any questions, they should contact the Gainwell call center at **1 (833) 641-2140**, Monday – Friday between the hours of 8 a.m. and 5 p.m. CT, or send an email to LouisianaProvEnroll@gainwelltechnologies.com. Providers can find additional information and updates on the [Medicaid Provider Enrollment Portal](#) webpage.

Please review [IB 22-4](#) for full details.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

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