

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers

Date: June 29, 2021

Subject: Behavioral Health LDH State Performance Measures and Provider Resources

Summary: AmeriHealth Caritas Louisiana is providing updated Behavioral Health LDH State Performance Measures and Provider Resources

The HEDIS measures below focus on Follow-Up Appointments after Hospitalization (FUH) or Emergency Department (FUM) utilization for Mental Illness and Alcohol and Other Drug Use. LDH has classified the measures as priority incentive measures and will be collecting and analyzing Plan data. AmeriHealth Caritas Louisiana's Case Management team is dedicated to member outreach and care coordination to eligible members who may need assistance in treatment planning.

The three (3) measures report percentages of 7 and 30 day follow-up appointments after an Emergency Department (ED) or inpatient discharge. **Telehealth Visits are HEDIS approved for all three (3) measures.**

Also, LDH has recommended resources to assist in managing your patients with the screening, intervention, and treatment process.

1. Follow-Up After ED Visit for Alcohol and Other Drug Abuse or Dependence (FUA)
 - Members 13 years of age and older
 - Principal diagnosis of Alcohol or Other Drug Abuse (AOD)
2. Follow-Up After Emergency Department Visit for Mental Illness (FUM)
 - Members 6 years of age and older
 - Principal diagnosis of mental illness or intentional self-harm
3. Follow-Up After Hospitalization for Mental Illness (FUH)
 - Visit must be performed by a mental health professional
 - Members 6 years of age and older
 - Treatment of selected mental illness or intentional self-harm

Provider Resources

AmeriHealth Caritas Louisiana Website – Access link below for SAMHSA's substance abuse, mental illness, and Buprenorphine provider locator. The ATLAS is also included as an addiction treatment locator.

<https://www.amerhealthcaritasla.com/provider/behavioral-health/contracting-credentialing.aspx>

Scroll down to "Behavioral Health Resources"

1. SAMHSA (Substance Abuse and Mental Health Services Administration) Facility Locator -
<https://findtreatment.samhsa.gov/locator>
 - a. Find facility using city, zip, or state

- b. Filter by SU, MH, SU and MH, Health Care Centers, and Buprenorphine practitioners
2. ATLAS – Addiction Treatment Locator Assessment and Standards Platform - <https://www.treatmentatlas.org/>
- a. Find facility using city, zip, or state
 - b. Filter by Medicaid recipients
 - c. Filter by:
 - i. Hospital Inpatient
 - ii. Intensive Outpatient
 - iii. Outpatient Treatment
 - iv. Residential Treatment
3. How to locate a network provider?
<https://www.amerhealthcaritasla.com/provider/index.aspx>
 Under the [Provider Homepage](#), choose “Find a provider”
 Enter a location zip code
 Choose search option “Places by type”
 Type in “Substance Use Disorder” and hit enter
 Results will populate for provider selection
4. ASAM Trainings and Resources
- i. National Practice Guideline For the Treatment of Opioid Use Disorder, 2020 Focused Update (hard copy + web-based learning) – LDH recommendation
https://www.asam.org/docs/default-source/quality-science/2020-asam-npg-release-final-covid.pdf?Status=Temp&sfvrsn=740952c2_4<https://www.asam.org/Quality-Science/quality/2020-national-practice-guideline>
 - ii. Motivational Interviewing – LDH Recommendation
<https://www.asam.org/education/live-online-cme/fundamentals-program/additional-resources/motivational-interviewing>
 - iii. Resources to SBIRT – LDH Recommendation
<https://www.samhsa.gov/sbirt/resources>
 - iv. ACLA BH Provider Toolkit
<https://www.amerhealthcaritasla.com/provider/resources/index.aspx>

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert?

You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.