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**To: AmeriHealth Caritas Louisiana Providers**

**Date: June 9, 2021**

**Subject: Informational Bulletin 21-2: NEMT Provider Issue Resolution (Revised 6/8/21)**

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Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

The Louisiana Department of Health has updated contact information for NEMT provider issue resolutions. For issues related to transportation claims, AmeriHealth Caritas Louisiana providers should contact:

Southeastrans  
470-819-4349  
[claimdispute@southeastrans.com](mailto:claimdispute@southeastrans.com)

For more information, please review the [Informational Bulletin](#) in its entirety.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm (CST) daily.

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