

# PROVIDER ALERT



**To:** AmeriHealth Caritas Louisiana Providers

**Date:** May 6, 2022

**Subject:** New Telehealth Place of Service Code

**Summary:** Louisiana Department of Health (LDH) has approved a new Telehealth Place of Service Code effective **January 1, 2022**.

LDH has approved a new place of service code for telehealth services: 10 – “Telehealth Provided in Patient’s Home”. This code may be used for claim dates of service effective **January 1, 2022**. Please note, the new place of service code 10 does not replace the current place of service code 02 – “Telehealth Provided Other than in Patient’s Home”, which is still valid for use.

When billing place of service code 10, please remember to append modifier 95 to the procedure code.

### What do you need to do?

Providers who have billed with the new place of service code previously are not required to resubmit claims. Impacted claims will be reprocessed automatically no later than **June 30, 2022**.

**Questions:** Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

**Missed an alert?** You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

**Need to update your provider information?** Send full details to [network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com).

### Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.