

# PROVIDERALERT



**To: AmeriHealth Caritas Louisiana Providers**

**Date: May 14, 2021**

**Subject: Treatment in Place Service and Emergency Transport on Same Date of Service**

**Summary: Billing instructions for Ambulance Providers providing treatment-in-place services and emergency transport for the same dates of service.**

Ambulance providers that are dispatched for emergency calls may determine at the scene that a telehealth visit with a licensed medical professional in the AmeriHealth Caritas Louisiana network is more appropriate than transporting the patient to an emergency department of a hospital if the patient is not experiencing an acute medical emergency that requires medically necessary treatment in a hospital setting. This option is described as treatment-in-place service, which became effective **March 1, 2020**. Please review [\(HPA\) 20-6: Response to COVID-19](#) for full details.

The treatment-in-place service consists of a treatment-in-place ambulance service plus a treatment-in-place telehealth service. Each treatment-in-place ambulance service must have a corresponding treatment-in-place telehealth service. The telehealth service must be billed separately from the ambulance treatment-in-place service. Both claims may be filed for payment determinations by AmeriHealth Caritas Louisiana.

The ambulance provider's NPI must be enrolled as an ambulance service billing provider with AmeriHealth Caritas Louisiana. Supply codes A0382 and A0398 are payable, but mileage (A0425) and other ambulance transportation services are not payable. Claims billed with non-payable ambulance treatment-in-place services will be denied.

**What do you need to know?** When a member receives treatment-in-place service and an emergency transport on the same day, ambulance providers must bill HCPCS codes A0427 and A0429 **appended with modifier "W" in the second position after the destination modifier.**

#### Valid Treatment-in-Place Ambulance Claim Modifiers:

Modifier	Origination Site	Destination
DW	Diagnostic or therapeutic site other than P or H when these are used as origin codes	Tx-in-Place
EW	Residential, domiciliary, custodial facility (other than 1819 facility);	Tx-in-Place
GW	Hospital based ESRD facility;	Tx-in-Place
HW	Hospital;	Tx-in-Place

Modifier	Origination Site	Destination
IW	Site of transfer (e.g. airport or helicopter pad) between modes of ambulance transport	Tx-in-Place
JW	Freestanding ESRD facility;	Tx-in-Place
NW	Skilled nursing facility;	Tx-in-Place
PW	Physician's office;	Tx-in-Place
RW	Residence;	Tx-in-Place
SW	Scene of accident or acute event;	Tx-in-Place

If a patient being treated in place has a real-time deterioration in their clinical condition necessitating immediate transport to an emergency department, the ambulance provider cannot bill for both the treatment in place ambulance service and the transport to the emergency room. In that case, the ambulance provider shall bill only for the emergency department transport.

On occasion, members will require treatment-in-place and emergency transports on the same day. Those situations require specific billing in order to be paid. Hardcopy submission with a Pre-Hospital Care Summary Report is required.

**Claim Mailing Instructions:**

Submit claims to AmeriHealth Caritas Louisiana at the following address:

AmeriHealth Caritas Louisiana  
 Claims Processing Department  
 P.O. Box 7322  
 London, KY 40742

**Optional Procedure Code for Patient's Refusal to Participate in Emergency Triage, Treat, and Transport (ET3) Model Interventions**

For informational purposes, ambulance providers may include G2022 on ambulance transportation claims to an emergency room that met the ET3 model, but the member refused treatment-in-place (TIP) and transportation to an alternative destination (TAD). The code must reflect billed charges of \$0.00 and will be reimbursed at \$0.00.

Procedure Code	Description	When to use it	Where to Use It	Fee
G2022	Beneficiary refuses treatment in place services	Ambulance transport claims to an ER that met TIP or TAD criteria but the patient refused.	CPT/HCPCS Code Field	\$0.00

Claims for allowable telehealth procedure codes must be billed with the addition of G2021 procedure code. The G2021 code must reflect billed charges of \$0.00 and will be processed to reimburse at \$0.00. AmeriHealth Caritas Louisiana will use the code to identify treatment-in-place telehealth services.

As with all telehealth claims, providers must include place of service identifier of "02" and modifier "95" with their claims to identify the claims as telehealth services. Providers must follow CPT guidance relative to the definition of a new patient versus an established patient. Please see details in the chart below:

Procedure Code	Modifier	Place of Service	Description	When to use it	Where to Use It	Fee
G2021	95	02	TIP telehealth service	When providing TIP telehealth services	CPT/HCPCS Code Field; <b>Must</b> be used when Providers bill claims for the telehealth service.	\$0.00

The rendering provider's NPI must be reported on the claim for both the evaluation and management telehealth procedure code and the G2021 procedure code and must be enrolled with AmeriHealth Caritas Louisiana. Valid rendering providers are licensed physicians, advanced practice registered nurses, and physician assistants. Rendering providers must be 'linked' to the billing provider.

**Approved Telehealth Procedure Codes:**

Category	Service	CPT Codes
Evaluation and Management, Office or Other Outpatient Service	New Patient	99202, 99203, 99204, 99205
	Established Patient	99211, 99212, 99213, 99214, 99215

**Questions:** Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

**Missed an alert?**

You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

**Where can I find more information on COVID-19?**

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.