

# Louisiana Department of Health Informational Bulletin



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**To:** AmeriHealth Caritas Louisiana Providers

**Date:** April 18, 2022

**Subject:** Informational Bulletin 22-4: Louisiana Medicaid Provider Enrollment Portal (revised April 18, 2022)

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**Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.**

The deadline for providers to submit an application to the Provider Enrollment Portal is **June 30, 2022**. Any existing AmeriHealth Caritas Louisiana provider that does not submit an application to initiate the screening process through the new portal will have their claims denied.

If providers encounter any issues or have any questions, they should contact the Gainwell call center at **1 (833) 641-2140**, Monday – Friday between the hours of 8 a.m. and 5 p.m. CST, or send an email to [LouisianaProvEnroll@gainwelltechnologies.com](mailto:LouisianaProvEnroll@gainwelltechnologies.com).

Providers can find additional information and updates on the provider enrollment webpage, including Frequently Asked Questions. Please review [IB 22-4](#) for full details.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

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**Need to update your provider information?** Send full details to: [network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com).