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**To:** AmeriHealth Caritas Louisiana Providers

**Date:** April 17, 2023

**Subject:** [Informational Bulletin 23-5](#): Provider Policy Update: Early and Periodic Screening, Diagnosis and Treatment Personal Care Services

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**Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.**

**Policy Update: Early and Periodic Screening, Diagnosis and Treatment Personal Care Services**

The COVID-19 Public Health Emergency (PHE) will end on **May 11, 2023**, which will also end the temporary changes in provider policy for Early and Periodic Screening, Diagnosis and Treatment Personal Care Services (EPSDT-PCS), which can be found in [Informational Bulletin 20-9](#). All provider agencies must ensure they have direct service workers (DSW) who are not the responsible healthcare proxy/caregivers rendering EPSDT-PCS to their patients.

On **May 11, 2023**, the [EPSDT-PCS Provider Requirements](#) will resume, as indicated below, from the EPSDT-PCS provider manual:

Staff assigned to provide personal care services shall not be a member of the recipient's immediate family. Immediate family includes father, mother, sister, brother, spouse, child, grandparent, in-law, or any individual acting as parent or guardian of the recipient. Personal care services may be provided by a person of a degree of relationship to the recipient other than immediate family, if the relative is not living in the recipient's home, or, if he/she is living in the recipient's home solely because his/her presence in the home is necessitated by the amount of care required by the recipient.

AmeriHealth Caritas Louisiana will ensure all EPSDT-PCS providers are aware of and following this guidance.

For full details, please see [IB 23-5](#).

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am

– 7:00 pm daily.

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