

To: AmeriHealth Caritas COMPASSSM Providers

Date: April 6, 2023

Subject: AmeriHealth Caritas “Connecting Our Members to Premier Ancillary Services & Specialists” (COMPASS) Program Updates

Summary: Beginning **June 1, 2023**, AmeriHealth Caritas Louisiana will add five new episode categories to the AmeriHealth Caritas COMPASSSM program and expand AmeriHealth Caritas COMPASS Referral Guide use to maternity care providers.

Beginning **June 1, 2023**, AmeriHealth Caritas Louisiana will offer AmeriHealth Caritas COMPASS Referral Guides for the following episode categories:

- Allergic Rhinitis/Chronic Sinusitis (new)
- Bipolar Disorder
- Depression & Anxiety
- Diabetes (new)
- Hypertension (new)
- Low Back Pain (new)
- Pregnancy
- Schizophrenia
- Substance Use Disorder
- Trauma & Stressors Disorders
- Upper GI Endoscopy (new)

The publication of AmeriHealth Caritas COMPASS scores is limited to the program participating specialists providing care that meets the criteria within the aforementioned set of episode categories for each of the bi-annual reporting periods. AmeriHealth Caritas COMPASS Referral Guides are available via our secure provider portal, [NaviNet](#). You can access them from the landing page.

Can a specialist provider opt out of this program?

Entities may opt out of the AmeriHealth Caritas COMPASS program at the tax ID level; individual specialists within an entity may not opt out individually. If an entity (tax ID) in which a specialist is affiliated doesn't wish to appear in the Referral Guide for a newly added episode, an entity representative must submit a written request to their provider account executive by **May 6, 2023**.

Once an entity has opted out, the specialist providers affiliated with the entity's tax ID will not be included in AmeriHealth Caritas COMPASS Referral Guides unless a formal request is made by the entity to

participate.

For detailed information about the AmeriHealth Caritas COMPASS program (including a complete list of episode category descriptions and the specialist opt-out process), please refer to the AmeriHealth Caritas COMPASS Program Guide on our website at www.amerhealthcaritasla.com/provider/resources.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert?

You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.