

# Louisiana Department of Health Informational Bulletin



**To: AmeriHealth Caritas Louisiana Personal Care Services Providers**

**Date: April 4, 2022**

**Subject: Informational Bulletin 22-11: Removal of the NPI Requirement for Direct Service Workers of Behavioral Health Personal Care Services**

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**Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.**

The Louisiana Department of Health (LDH) is rescinding the requirement for staff to have an NPI number for Behavioral Health Personal Care Services (PCS) effective **April 4, 2022**. The NPI numbers of rendering staff are not required on claims submissions from PCS provider agencies to receive reimbursement from AmeriHealth Caritas Louisiana.

No action is needed by providers. AmeriHealth Caritas Louisiana will reprocess any claims automatically, which may have been denied for NPI requirements effective **April 4, 2022** and after.

Please review [IB 22-11](#) for full details.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

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