
To: AmeriHealth Caritas Louisiana Providers

Date: March 17, 2022

Subject: Informational Bulletin 22-4: Medicaid Provider Enrollment Portal

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

The deadline for provider enrollment is no longer March 31, 2022. The Louisiana Department of Health (LDH) has requested a deadline extension from the Centers for Medicare and Medicaid Services (CMS). The proposed deadline is **June 30, 2022** and is pending approval from CMS. AmeriHealth Caritas Louisiana providers are encouraged to take action to complete enrollment.

If providers encounter any issues or have any questions, they should contact the Gainwell call center at (833) 641-2140, Monday – Friday between the hours of 8 a.m. and 5 p.m. CST, or send an email to LouisianaProvEnroll@gainwelltechnologies.com.

Providers can find additional information and updates on the [provider enrollment webpage](#), including Frequently Asked Questions. Please review [IB 22-4](#) for full details.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

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Need to update your provider information? Send full details to:
network@amerihealthcaritasla.com.