To:          AmeriHealth Caritas Louisiana Providers

Date:       March 25, 2022

Subject:    Behavioral Health Services Manual Update

Summary: The Behavioral Health Services Manual has been updated to include the Louisiana Crisis Response System.

Effective March 1, 2022, Mobile Crisis Response (MCR) and Community Brief Crisis Support (CBCS) are covered by AmeriHealth Caritas Louisiana.

The Behavioral Health Services Provider Manual has been revised to outline coverage details regarding Crisis Response Services For Adults, including Behavioral Health Crisis Care, which will become effective April 1, 2022.

For more information on the Louisiana Crisis Response System, please visit https://ldh.la.gov/crisis.

Coverage details are included in the AmeriHealth Caritas Louisiana Provider Handbook, which posted online March 15, 2022.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your Provider Network Management Account Executive.

Missed an alert? You can find a complete listing of provider alerts on the Provider Newsletters and Updates page of our website.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com.

Where can I find more information on COVID-19? AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit http://amerihealthcaritasla.com/covid-19 for up-to-date information for both providers and members, including frequently asked questions, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.