

# Louisiana Department of Health Informational Bulletin



**To:** AmeriHealth Caritas Louisiana Providers  
**Date:** March 14, 2022  
**Subject:** Informational Bulletin 20-5: COVID-19 Provider Update

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**Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.**

#### **Hospital-Based Utilization Management for Medical Stays**

AmeriHealth Caritas Louisiana will resume all hospital-based utilization management for all medical hospitalizations, including initial service authorizations and concurrent reviews, beginning **March 21, 2022**.

Also, authorizations for lower levels of care, such as skilled nursing facility, inpatient rehabilitation, and long term acute care will resume **March 21, 2022**.

#### **Quality and Value-Based Payment Programs**

Effective immediately, participation in provider quality incentive programs and value-based payment programs have returned to pre-COVID-19 expectations. During determinations of provider incentives and value-based payment targets, AmeriHealth Caritas Louisiana will base assessments on actual provider performances.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

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[network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com).