To:          AmeriHealth Caritas Louisiana Providers

Date:       March 14, 2022

Subject:    Informational Bulletin 20-5: COVID-19 Provider Update

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Hospital-Based Utilization Management for Medical Stays
AmeriHealth Caritas Louisiana will resume all hospital-based utilization management for all medical hospitalizations, including initial service authorizations and concurrent reviews, beginning March 21, 2022.

Also, authorizations for lower levels of care, such as skilled nursing facility, inpatient rehabilitation, and long term acute care will resume March 21, 2022.

Quality and Value-Based Payment Programs
Effective immediately, participation in provider quality incentive programs and value-based payment programs have returned to pre-COVID-19 expectations. During determinations of provider incentives and value-based payment targets, AmeriHealth Caritas Louisiana will base assessments on actual provider performances.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

Missed an Informational Bulletin? You can find a complete listing of Informational Bulletins on the Provider Newsletters and Updates page of our website under the header Louisiana Department of Health Information Bulletins.

Need to update your provider information? Send full details to: network@amerihealthcaritasla.com.