To: AmeriHealth Caritas Louisiana Providers

Date: February 5, 2021

Subject: Provider training on top denials and tips on how to resolve them.

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AmeriHealth Caritas Louisiana invites you to attend an upcoming provider training webinar on the Top Denials and Tips on How to Resolve Them.

In this training we will discuss:
- American Medical Association (AMA) code changes
- Difference between a rejection and denial
- Top denial codes* and tips on how to resolve them
- Clear Claim Connection Tool
- Additional Resources
*New codes will be added to the training as necessary.

The webinars will take place on the last Wednesday of each month through July 28, 2021.

Registration is required. To register for any of the training dates above, please go to https://amerihealthcaritas.zoom.us/meeting/register/tJAuf--sqj0qEtIEPvNWLIW2LWzaPJGfcYD1.

After registering, you will receive a confirmation email containing information about joining the meeting. Please try to log on at least 10-15 minutes prior to the webinar start time as you may need to download Zoom to access the webinar.

Questions:
If you have questions about this event, please contact your Provider Network Management Account Executive or email ACLAComm@amerihealthcaritas.com.

Missed an alert?
You can find a complete listing of provider alerts on the Provider Newsletters and Updates page of our website.

Where can I find more information on COVID-19?
AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit http://amerihealthcaritasla.com/covid-19 for up-to-date information for both providers and members, including frequently asked questions, cancellations and postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.