

To: AmeriHealth Caritas Louisiana Providers

Date: March 2, 2021

Subject: Existing Outpatient Service Authorizations Extended to April 30, 2021

Summary: Existing outpatient service authorizations are extended to April 30, 2021.

As part of the COVID-19 public health emergency, authorization renewals for outpatient services were temporarily suspended to help our state's healthcare system manage concerns about the volume of patients seeking services. These authorization renewals are being extended once again to April 30, 2021. Utilization management for outpatient services will resume May 1, 2021.

For all outpatient service authorizations that end after April 30, 2021, providers wishing to continue services must notify the health plan at least 14 days before the end date of the authorization. Due to the potential volume, service authorizations are requested sooner when possible.

In order to ensure continuity of care, it is critical that providers notify health plans to extend services, as authorizations will not be automatically extended after April 30, 2021.

New requests continue to be authorized according to standard review procedures.

Outpatient services include:

- Any necessary medical and surgical procedures
- Home health services (EHH)
- EPSDT personal care services (PCS)
- Hospice services
- Therapies (PT/OT/SLT)
- Pediatric Day Health Care

What do you need to know?

Providers must submit renewal requests for any subsequent renewals needed for authorizations end dates after April 30, 2021.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert?

For a complete listing of provider alerts, visit [Provider Newsletters and Updates](#).

Where can I find more information on COVID-19?

We have updated our website with communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for update-to-date information for both providers and members, including frequently asked questions, cancellations and postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.