PROVIDER**ALERT**



To: AmeriHealth Caritas Louisiana Providers

Date: January 24, 2020

Subject: Reminder of Observation and Authorization Requirements

Summary: Clarification on when services provided in the observation setting require prior authorization.

AmeriHealth Caritas Louisiana does **not** require a prior authorization for services rendered in the observation setting when the admission to observation level of care is through the **emergency** department.

When there is a direct admit to an observation level of care and it **is not** through the emergency department, the following authorization requirements apply:

- The authorization requirement is waived on advanced imaging that normally require a prior authorization.
- All other procedures, besides advanced imaging, that require a prior authorization would **still** require an authorization.

Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your <u>Provider Network Management</u> <u>Account Executive</u>.

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